

SMES GO DIGITAL: NEW PRE-APPROVED REMOTE WORKING SOLUTIONS WITH LAPTOPS

As part of the Resilience Budget announced by DPM Heng on 26 March 2020, Infocomm Media Development Authority (“IMDA”) and Enterprise Singapore (“ESG”) have jointly introduced measures, to help SMEs address immediate business challenges and strengthen business continuity practices during this exceptional period.

First, new solution categories have been introduced to help SMEs strengthen their business continuity practices. These include: online collaboration, virtual meeting, queue management and temperature screening. Second, eligible SMEs purchasing a pre-approved digital solution can receive Productivity Solutions Grant (PSG) support of up to 80% till 31 Dec 2020, compared to 70% previously. Third, businesses can enjoy a new E-invoicing Registration Grant of \$200 if they sign up for the nationwide e-invoicing network by 31 Dec 2020.

Expansion of PSG scope to include Laptop-Bundled Remote Working Solutions

The scope of PSG, under ESG’s support, has been expanded to include pre-approved remote working solutions bundled with up to three (3) laptops per package. During this extraordinary COVID-19 situation, this temporary support provides businesses a leg up in implementing remote working arrangements. Remote working solutions that come bundled with up to three (3) laptops are now available by M1 and Singtel, until 31 Dec 2020.

Eligible SMEs that wish to adopt these solutions can go to the Business Grants Portal¹ to apply for PSG support. More details on the solutions are below.

¹ For more information, please refer to www.businessgrants.gov.sg

Support for SMEs	M1's bundled package	SingTel's bundled package
Eligible SMEs will receive PSG support of 80% of the qualifying costs of online collaboration software and laptops.	Remote Working Laptop Suite (With Microsoft Office 365) <ul style="list-style-type: none"> • Software: 1 year subscription for Microsoft Office 365 Business Premium; • Hardware: Laptop with Intel Core i5 8th Gen or higher, 8GB RAM, 512 GB SSD, 12"-15.6" display; Windows 10 Pro Includes Security Services and Technical Support	Business Grade Laptop with Collaboration Tool and Endpoint Protection <ul style="list-style-type: none"> • Software: 1 year subscription for Microsoft Office 365 Business Premium/Enterprise Plan 3/ Enterprise E5/Business; • Hardware: Laptop with minimum Core i5 processor, 8 GB RAM, 512 GB SSD, 13" display; Windows 10 Pro Includes Security Services and Technical Support

For more information on these laptop-bundled solutions packages, please contact:

- M1's Remote Working Laptop Suite (With Microsoft Office 365) at business@m1.com.sg
- Singtel's Business Grade Laptop with Collaboration Tool and Endpoint Protection at g-segmentict@singtel.com

New Categories Covered by PSG

Covid 19-related Category	Key Function/Requirement
Remote Working - Online Collaboration Tools	<ul style="list-style-type: none"> • Supports project management, file sharing, virtual meetings on a collaborative platform within businesses
Remote Working – Virtual Meeting/Telephony Tools	<ul style="list-style-type: none"> • Allows remote sharing of information, audio and video connection to facilitate information exchange and engagement
Visitor Management - Queue Management System	<ul style="list-style-type: none"> • Allows visitors/customers to queue up via Queue Dispensing Machine or Mobile Apps • Queue system that can provide approximate wait time and can trigger alerts to visitors/customers when near to being served
Visitor Management - Temperature Screening Solution	<ul style="list-style-type: none"> • Ability to screen temperature of people (visitors, customers, employees) automatically and store the temperature reading digitally

- Ability to trigger alert based on custom rules (such as above 38 Degree Celsius)

About Infocomm Media Development Authority (IMDA)

The Infocomm Media Development Authority (IMDA) leads Singapore's digital transformation with infocomm media. To do this, IMDA will develop a dynamic digital economy and a cohesive digital society, driven by an exceptional infocomm media (ICM) ecosystem – by developing talent, strengthening business capabilities, and enhancing Singapore's ICM infrastructure. IMDA also regulates the telecommunications and media sectors to safeguard consumer interests while fostering a pro-business environment, and enhances Singapore's data protection regime through the Personal Data Protection Commission. For more news and information, visit www.imda.gov.sg or follow IMDA on Facebook IMDAsg and Twitter @IMDAsg.

About Enterprise Singapore

Enterprise Singapore (ESG) is the government agency championing enterprise development. We work with committed companies to build capabilities, innovate and internationalise.

We also support the growth of Singapore as a hub for global trading and startups, and build trust in Singapore's products and services through quality and standards.

Visit www.enterprisesg.gov.sg for more information.

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