



PICK LAUNCH FACTSHEET

Pick Network Pte Ltd is a wholly owned subsidiary of the Infocomm Media Development Authority (IMDA) incorporated to deploy, own and operate the Nationwide Parcel Locker Network (**Network**) across Singapore. It aims to co-create an efficient and sustainable urban logistics ecosystem with its partners, amidst a flourishing e-commerce landscape.

As a neutral and trusted operator, Pick will ensure fair and open access to Network, so that all Logistics Service Providers (**LSPs**) and e-commerce merchants can use the Network to provide greater convenience and options for parcel deliveries to their customers. Pick links e-commerce retailers and LSPs into a seamless and secure parcel delivery nationwide network right in the heartlands.

Pick is progressively deploying lockers across Community Clubs, HDB estates and transport nodes such as bus interchanges and MRT stations. By end-2021, 1,000 Pick lockers will be available islandwide and most residents will be able to access a Pick locker via an estimated five- minute walk from their home. The location of deployed Pick lockers can be found in [Annex A](#).

Using Pick Lockers

When making purchases from popular marketplaces such as Qoo10, consumers can opt to collect their item from the Pick locker most conveniently located for them. When the item has been delivered to the locker, the consumer will receive a notification to pick it up. To deter vandalism or theft, Pick has put in place security measures including CCTVs and sensors to verify parcel deposit and retrieval (Annex B).

Residents Engagement Campaign

Pick launched its Resident Engagement Campaign in October 2020 to get consumers' feedback on its lockers and raise awareness.

Mock-up lockers are being progressively installed across HDB towns in Singapore, and as at 30 April 2021, mock-up lockers have been installed at 220 HDB sites across Singapore and more than 12,000 consumers have shared their feedback through an online survey. While the campaign is ongoing, results from the survey show that:

- 97.1% of respondents agree that parcel lockers in their neighbourhoods will bring convenience to consumers; and
- 96.3% of respondents will use locker stations located in their neighbourhoods



Glossary of Terms

English	Chinese	Malay	Tamil
Pick Network Pte Ltd	百宝柜私人有限公司	Pick Network Pte Ltd	Pick Network Pte Ltd



Annex A

Pick lockers deployed¹

S/N	TYPE	ADDRESS	POSTAL
1	CC	*FRONTIER CCC, 60 JURONG WEST CENTRAL 3	648346
2	CC	*GEYLANG WEST CC, 1205 UPPER BOON KENG ROAD	387311
3	CC	*HILLVIEW CC, 1 HILLVIEW RISE	667970
4	CC	*JOO CHIAT CC, 405 JOO CHIAT ROAD	427633
5	CC	*KAKI BUKIT CC, 670 BEDOK NORTH STREET 3	469627
6	CC	*KOLAM AYER CC, 1 GEYLANG BAHRU LANE	339631
7	CC	*KRETA AYER CC, 28 KRETA AYER ROAD	088995
8	CC	*NANYANG CC, 60 JURONG WEST STREET 91	649040
9	CC	*NEE SOON EAST CC, 1 YISHUN AVENUE 9	768893
10	CC	*PASIR RIS ELIAS CC, 93 PASIR RIS DRIVE 3	519498
11	CC	*SENJA-CASHEW CC, 101 BUKIT PANJANG ROAD	679910
12	CC	*TAMAN JURONG CC, 1 YUNG SHENG ROAD	618495
13	CC	*TAMPINES WEST CC, 5 TAMPINES AVENUE 3	529705
14	CC	*TIONG BAHRU CC, 67A EU CHIN STREET	169715
15	CC	*TOA PAYOH WEST CC, 200 TOA PAYOH LORONG 2	319642
16	CC	*WEST COAST CC, 2 CLEMENTI WEST STREET 2	129605
17	CC	*WOODLANDS GALAXY CC, 31 WOODLANDS AVENUE 6	738991
18	HDB	*118A ALKAFF CRESCENT	341118
19	HDB	*153 ANG MO KIO AVENUE 5	560153
20	HDB	*324 ANG MO KIO AVENUE 3	560324
21	HDB	*331 ANG MO KIO AVENUE 1	560331
22	HDB	*415 ANG MO KIO AVENUE 10	560415
23	HDB	*529 ANG MO KIO AVENUE 10	560529
24	HDB	*546 ANG MO KIO AVENUE 10	560546
25	HDB	*1 BEACH ROAD	190001
26	HDB	*202 BEDOK NORTH STREET 1	460202
27	HDB	*713 BEDOK RESERVOIR ROAD	470713
28	HDB	*765 BEDOK RESERVOIR VIEW	470765
29	HDB	*15 BEDOK SOUTH ROAD	460015
30	HDB	*41 BEDOK SOUTH ROAD	460041
31	HDB	*106 BISHAN STREET 12	570106

¹ *Lockers are turned on



32	HDB	*153 BISHAN STREET 13	570153
33	HDB	*259 BISHAN STREET 22	570259
34	HDB	*196B BOON LAY DRIVE	642196
35	HDB	*4A BOON TIONG ROAD	164004
36	HDB	*228 BUKIT BATOK CENTRAL	650228
37	HDB	*528 BUKIT BATOK STREET 51	650528
38	HDB	*361 BUKIT BATOK STREET 31	650361
39	HDB	*451A BUKIT BATOK WEST AVENUE 6	651451
40	HDB	*114 BUKIT PURMEI ROAD	090114
41	HDB	*352C CANBERRA ROAD	753352
42	HDB	*133 CANBERRA VIEW	750133
43	HDB	*16 CANTONMENT CLOSE	080016
44	HDB	*58 CHAI CHEE DRIVE	460058
45	HDB	*810 CHOA CHU KANG AVENUE 7	680810
46	HDB	*677 CHOA CHU KANG CRESCENT	680677
47	HDB	*685B CHOA CHU KANG CRESCENT	682685
48	HDB	*689A CHOA CHU KANG DRIVE	681689
49	HDB	*702 CHOA CHU KANG STREET 53	680702
50	HDB	*133 CLARENCE LANE	140133
51	HDB	*454 CLEMENTI AVENUE 3	120454
52	HDB	*309 CLEMENTI AVENUE 4	120309
53	HDB	*311B CLEMENTI AVENUE 4	122311
54	HDB	*326 CLEMENTI AVENUE 5	120326
55	HDB	*116 CLEMENTI STREET 13	120116
56	HDB	*729 CLEMENTI WEST ST 2	120729
57	HDB	*611 CLEMENTI WEST STREET 1	120611
58	HDB	*259C COMPASSVALE ROAD	543259
59	HDB	*367 CORPORATION DRIVE	610367
60	HDB	*105A DEPOT ROAD	101105
61	HDB	*17 EUNOS CRESCENT	400017
62	HDB	*11 FARRER PARK ROAD	210011
63	HDB	*417A FERNSVALE LINK	791417
64	HDB	*430D FERNSVALE LINK	794430
65	HDB	*132 GEYLANG EAST AVENUE 1	380132
66	HDB	*3 GHIM MOH ROAD	270003
67	HDB	*15 GHIM MOH ROAD	270015
68	HDB	*3 JALAN BUKIT MERAH	150003
69	HDB	*145 JALAN BUKIT MERAH	160145



70	HDB	*19 JALAN MEMBINA	163019
71	HDB	*9 JALAN RUMAH TINGGI	150009
72	HDB	*110 JURONG EAST STREET 13	600110
73	HDB	*203 JURONG EAST STREET 21	600203
74	HDB	*246 JURONG EAST STREET 24	600246
75	HDB	*320 JURONG EAST STREET 31	600320
76	HDB	*695 JURONG WEST CENTRAL 1	640695
77	HDB	*271C JURONG WEST STREET 24	643271
78	HDB	*560A JURONG WEST STREET 42	641560
79	HDB	*677B JURONG WEST STREET 64	642677
80	HDB	*195 KIM KEAT AVENUE	310195
81	HDB	*672B KLANG LANE	212672
82	HDB	*111 LENGKONG TIGA	410111
83	HDB	*219 TOA PAYOH LORONG 8	310219
84	HDB	*227 TOA PAYOH LORONG 8	310227
85	HDB	*44 MARINE CRESCENT	440044
86	HDB	*76 MARINE DRIVE	440076
87	MRT	*60 MARYMOUNT ROAD	573993
88	HDB	*108 MCNAIR ROAD	321108
89	HDB	*65 NEW UPPER CHANGI ROAD	460065
90	HDB	*413 PANDAN GARDENS	600413
91	HDB	*405 PASIR RIS DRIVE 6	510405
92	HDB	*242 PASIR RIS STREET 21	510242
93	HDB	*113 POTONG PASIR AVENUE 1	350113
94	HDB	*122 POTONG PASIR AVENUE 1	350122
95	HDB	*143 POTONG PASIR AVENUE 2	350143
96	HDB	*113 RIVERVALE WALK	540113
97	HDB	*456A SENGKANG WEST ROAD	791456
98	HDB	*201 SERANGOON CENTRAL	550201
99	HDB	*222 SIMEI STREET 4	520222
100	HDB	*407 SIN MING AVENUE	570407
101	HDB	*166 STIRLING ROAD	140166
102	HDB	*601A TAMPINES AVENUE 9	521601
103	HDB	*125 TAMPINES STREET 11	521125
104	HDB	*141 TAMPINES STREET 12	521141
105	HDB	*237 TAMPINES STREET 21	520237
106	HDB	*287 TAMPINES STREET 22	520287
107	HDB	*351 TAMPINES STREET 33	520351



108	HDB	*418 TAMPINES STREET 41	520418
109	HDB	*734 TAMPINES STREET 71	520734
110	HDB	*1 TANJONG PAGAR PLAZA	082001
111	HDB	*101 TECK WHYE LANE	680101
112	HDB	*44 TELOK BLANGAH DRIVE	100044
113	HDB	*BLK 40 TELOK BLANGAH RISE	090040
114	HDB	*683 TESSENSOHN ROAD	210683
115	HDB	*79D TOA PAYOH CENTRAL	314079
116	HDB	*2 TOH YI DRIVE	590002
117	HDB	*311 UBI AVENUE 1	400311
118	HDB	*323 UBI AVENUE 1	400323
119	HDB	*7 UPPER ALJUNIED LANE	360007
120	HDB	*34 UPPER CROSS STREET	050034
121	HDB	*509 WEST COAST DRIVE	120509
122	HDB	*701 WEST COAST ROAD	120701
123	HDB	*114 WHAMPOA ROAD	320114
124	HDB	*744 WOODLANDS CIRCLE	730744
125	HDB	*625B WOODLANDS DRIVE 52	732625
126	HDB	*432B YISHUN AVENUE 1	762432
127	HDB	*118 YISHUN RING ROAD	760118
128	HDB	*624 YISHUN RING ROAD	760624
129	HDB	*220 YISHUN STREET 21	760220
130	HDB	*280 YISHUN STREET 22	760280
131	HDB	*512A YISHUN STREET 51	761512
132	HDB	*644 YISHUN STREET 61	760644
133	HDB	*730 YISHUN STREET 71	760730
134	HDB	*155 YUNG LOH ROAD	610155
135	CC	JALAN BESAR CC, 69 JELICOE ROAD	208737
136	CC	OUR TAMPINES HUB, 1 TAMPINES WALK	528523
137	CC	PASIR RIS EAST CC, 1 PASIR RIS DRIVE 4	519457
138	CC	SENGKANG CC, 2 SENGKANG SQUARE	545025
139	CC	TOA PAYOH CENTRAL CC, 93 TOA PAYOH CENTRAL	319194
140	HDB	119 ALJUNIED AVENUE 2	380119
141	HDB	303A ANCHORVALE LINK	541303
142	HDB	130 ANG MO KIO AVENUE 3	560130
143	HDB	475 ANG MO KIO AVENUE 10	560475
144	HDB	604 ANG MO KIO AVENUE 5	560604
145	HDB	221A BEDOK CENTRAL	461221



146	HDB	403 BEDOK NORTH AVENUE 3	460403
147	HDB	146 BISHAN STREET 11	570146
148	HDB	163 BUKIT BATOK STREET 11	650163
149	HDB	202 CHOA CHU KANG AVENUE 1	680202
150	HDB	249 CHOA CHU KANG AVENUE 2	680249
151	HDB	429 CHOA CHU KANG AVENUE 4	680429
152	HDB	622 CHOA CHU KANG STREET 62	680622
153	HDB	17B CIRCUIT ROAD	372017
154	HDB	425 CLEMENTI AVENUE 1	120425
155	HDB	205 CLEMENTI AVENUE 6	120205
156	HDB	410 COMMONWEALTH AVENUE WEST	120410
157	HDB	97 COMMONWEALTH CRESCENT	140097
158	HDB	28 DOVER CRESCENT	130028
159	HDB	2A EUNOS CRESCENT	401002
160	HDB	2 HOLLAND AVENUE	271002
161	HDB	8 HOLLAND AVENUE	271008
162	HDB	414 HOUGANG AVENUE 10	530414
163	HDB	22 HOUGANG AVENUE 3	530022
164	HDB	301 HOUGANG AVENUE 5	530301
165	HDB	534 HOUGANG STREET 52	530534
166	HDB	663 JALAN DAMAI	410663
167	HDB	45 JALAN TIGA	390045
168	HDB	302 JURONG EAST STREET 32	600302
169	HDB	534 JURONG WEST STREET 52	640534
170	HDB	652C JURONG WEST STREET 61	643652
171	HDB	664D JURONG WEST STREET 64	644664
172	HDB	857 JURONG WEST STREET 81	640857
173	HDB	934 JURONG WEST STREET 91	640934
174	HDB	101A LORONG 2 TOA PAYOH	310101
175	HDB	29 MARSILING DRIVE	730029
176	HDB	47 OWEN ROAD	210047
177	HDB	641 PASIR RIS DRIVE 1	510641
178	HDB	572 PASIR RIS STREET 53	510572
179	HDB	753 PASIR RIS STREET 71	510753
180	HDB	19 QUEEN'S CLOSE	140019
181	HDB	81 REDHILL LANE	150081
182	HDB	470 SEMBAWANG DRIVE	750470
183	HDB	307 SERANGOON AVENUE 2	550307



184	HDB	218 SERANGOON AVENUE 4	550218
185	HDB	51 SIMS DRIVE	380051
186	HDB	331 TAH CHING ROAD	611331
187	HDB	216 TAMPINES STREET 23	520216
188	HDB	497D TAMPINES STREET 45	523497
189	HDB	14 TELOK BLANGAH CRESCENT	090014
190	HDB	28 TELOK BLANGAH RISE	090028
191	HDB	477A UPPER SERANGOON VIEW	531477
192	HDB	98 WHAMPOA DRIVE	320098
193	HDB	780C WOODLANDS CRESCENT	733780
194	HDB	788C WOODLANDS CRESCENT	733788
195	HDB	546 WOODLANDS DRIVE 44	730546
196	HDB	783C WOODLANDS RISE	733783
197	HDB	426 WOODLANDS STREET 41	730426
198	HDB	808 WOODLANDS STREET 81	730808
199	HDB	666 YISHUN AVENUE 4	760666
200	HDB	365 YISHUN RING ROAD	760365
201	HDB	413 YISHUN RING ROAD	760413
202	HDB	149 YISHUN STREET 11	760149



Annex B

Photos of Pick lockers



Pick locker at a Community Club



Pick locker at a Housing Development Board block



Pick locker at a transport node



Each Pick locker is installed with two CCTVs



Pick locker with an open compartment