

Details on the Desktop and Laptops Options

*For information on Tier 1 and Tier 2 subsidy, please refer to [Level of Subsidy](#).

All prices are inclusive of 7% GST.

Desktop Option

PC Type	Acer Desktop No. 1 (1-ADM) - supplied by Acer Computer (Singapore) Pte Ltd
Processor	Intel 8th generation, Coffee Lake Core i5-8400 6-core 2.8 GHz with TurboBoost to 4.0 GHz, 9MB cache
Memory	4GB DDR4
Monitor / LCD Display	19.5" HD LED Backlit LCD Monitor
Hard Drive	1TB
Optical Drive	DVD +/- RW Drive Double layer
Graphic Card	Intel UHD 630 Integrated Graphics
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	\$251.00
Payable by other applicant	\$500.31

Laptop Options

PC Type	Lenovo Laptop No. 2 (2-JLM) – supplied by JK Technology Pte Ltd	Acer Laptop No. 3 (3-ALM)– supplied by Acer Computer (Singapore) Pte Ltd
Processor	8th Gen Intel Core i5-8250U Processor (1.60GHz, 3.40GHz Turbo, 6MB cache)	Intel 8th generation, Kaby Lake R Core i5-8250U Quad-core

		1.6 GHz with TurboBoost to 3.4 GHz, 6MB cache
Memory	4GB DDR4	4GB DDR4
Monitor / LCD Display	14" FHD Screen	14" HD Screen
Hard Drive	1TB	1TB
Optical Drive	DVD Super Multi-Drive	DVD+/-RW Drive Double Layer
Graphic Card	AMD Radeon M530 2GB DDR5	Intel UHD 620 Integrated Graphics
Weight	2.1kg	2.1kg
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	\$223.63	\$399.11
Payable by other applicant	\$447.26	\$622.74

PC Type	Acer Laptop No. 4 (4-ALH) – supplied by Acer Computer (Singapore) Pte Ltd
Processor	Intel 8th generation, Kaby Lake R Core i7-8550U Quad-core 1.8 GHz with TurboBoost to 4.0 GHz, 8MB cache
Memory	8GB DDR4
Monitor / LCD Display	14" HD Screen
Hard Drive	1TB

Optical Drive	DVD+/-RW Super Multi Double Layer
Graphic Card	Nvidia GeForce MX 130 2GB GDDR5 VRAM
Weight	2.1kg
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	\$666.61
Payable by other applicant	\$890.24

Customer Service Centres

Acer Computer (Singapore) Pte Ltd

Service Warranty

- 36 months on-site warranty covers parts replacement and labour charges (excluding cosmetic damage)

Customer Service Centre

29 International Business Park, #01-01 Acer Building,

Tower A, Service Centre (Side Entrance), Singapore 609923

General Inquiry: 1800 895 6278 / 6895 6432

Technical Support / Helpdesk: 1800 895 6299

Delivery Status after approval from Lead Agency: 6895 6227 / christopher.lew@acer.com

Business Hours

Monday to Friday, 8:45am to 5:15pm

Extended Hours:

- Wednesday, 5:15pm till 7:45pm

- Saturday, 9:00am to 12:00pm

(Close on Sundays and Public Holidays)

JK Technology Pte Ltd

Service Warranty

- First 12 months on-site warranty covers parts replacement and labour charges (excluding cosmetic damage)
- Subsequent 24 months carry-in warranty covers parts replacement and labour charges (excluding cosmetic damage)

Customer Service Centre

61 Kaki Bukit Avenue 1, #02-13 Shun Li Industrial Park, Singapore 417943

General Inquiry: 6844 3412

Technical Support / Helpdesk: 6841 4000, lenovosupport@jktech.com.sg

Business Hours

Monday to Friday, (9:00am to 6:00pm)

(Close on Saturdays, Sundays and Public Holidays)

Broadband Service

Internet Service Provider	M1		
Device	4G Dongle	4G Mifi	Fibre
Bandwidth	150Mbps	150Mbps	300Mbps
Prerequisite	-	-	NGN Fibre-Ready
Data Cap	8GB	8GB	Unlimited
Internet Filtering	Yes		
Device Warranty	1 year		3 years
Customer Service Hotline	1627		