

PEPPOL Transport Infrastructure Agreements

Annex 5 –Domain and its specific services and service levels

1. Applicable domain

- 1.1. The *PEPPOL Authority* has been delegated the authority over the implementation and use of the PEPPOL Transport Infrastructure as defined in the PEPPOL Authority Agreement within the following domain:

The country of Singapore.

2. Domain specific services and service levels

- 2.1. The *PEPPOL Authority* will enforce the below stated additional restrictions and criteria on *PEPPOL AP Providers* and *PEPPOL SMP Providers* with whom they contract.

- 2.2. Services related to the provision of a PEPPOL SMP:

2.2.1. In addition to the defined PEPPOL Business Documents (PEPPOL BIS), the SMP Provider must support any additional Business Documents required by the PEPPOL Authority for registration in the SMP.

- 2.3. Services related to the provision of a PEPPOL AP:

2.3.1. Interoperability testing of AP services

PEPPOL AP Providers shall complete interoperability testing of their AP services prior to production. Any such testing shall be agreed with the PEPPOL Authority. Established PEPPOL AP Providers shall have passed the interoperability testing completed with any PEPPOL Authority.

2.3.2. Reporting

PEPPOL AP Providers shall report on the number of transactions (i.e. the number of each Document Identifier) sent and/or received to the PEPPOL Authority on a monthly basis.

Reports shall be sent by electronic mail to invoice@imda.gov.sg no later than 10 working

PEPPOL Transport Infrastructure Agreements

Annex 5 –Domain and its specific services and service levels

days following the end of the month being reported.

A reporting template will be provided.

2.3.3. Business Documents

The AP Provider shall provide support for the defined PEPPOL Business Documents (PEPPOL BIS) and any additional Business Documents defined by the PEPPOL Authority.

If a PEPPOL Participant requires support for the additional BIS documents defined by the PEPPOL Authority, the AP Provider must ensure that support for the equivalent PEPPOL BIS is also registered in the relevant PEPPOL SMP.

2.3.4. Validation of Business Documents

When acting as a Sending AP, the AP Provider must ensure that business documents received from its customers are confirmed as valid instances according to the applicable rules before accepting them for transport through their AP services, either by providing such services on behalf of their customers or by ensuring that the customer himself has performed such validation.

2.3.5. Registration of Singaporean PEPPOL Participants in SMP

The AP Provider must ensure that any Singaporean PEPPOL Participant they service is registered in the PEPPOL SMP nominated by the PEPPOL Authority.

2.3.6. Participation in AP Provider Fora

The PEPPOL Authority will establish an AP Provider Fora which aims to supervise operation of the infrastructure, including mediation or resolution of any disputes amongst PEPPOL AP Providers.

The AP Provider Fora is anticipated to meet four times per year.

The AP Provider shall ensure that it is adequately represented in meetings of the AP Provider Fora.