

IDA Reference: INTC.03.0301

10 July 2009

Singapore Telecommunications Limited
31 Exeter Road
#18-00 Comcentre
Singapore 239732

Attention: Ms Chua Sock Koong
Group Chief Executive Officer

Dear Sirs

DIRECTION OF THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE: MODIFICATION OF REFERENCE INTERCONNECTION OFFER ("RIO") FOR COMPLIANCE WITH THE EMPLOYMENT OF FOREIGN MANPOWER ACT (CHAPTER 91A) AND WORKPLACE SAFETY AND HEALTH ACT (CHAPTER 354A)


1. The Info-communications Development Authority of Singapore ("IDA"), pursuant to the Info-communications Development Authority of Singapore Act (Chapter 137A), Section 27(1) of the Telecommunications Act (Chapter 323) (the "Act") and Condition 34.1 of the Licence to Provide Facilities-Based Operations issued to Singapore Telecommunications Limited ("SingTel") on 1 April 1992, hereby issues this Direction to SingTel.
2. On 1 June 2009, SingTel submitted proposed modifications to its Reference Interconnection Offer ("**RIO**"), to ensure compliance with the Employment of Foreign Manpower Act and Workplace Safety and Health Act ("**Proposed Modifications**").
3. Having carefully reviewed the Proposed Modifications, IDA generally accepts SingTel's Proposed Modifications. However, IDA would like SingTel to make further amendments to its RIO to provide Requesting Licensees ("**RLs**") with greater clarity as to the additional documentation required from them when they acquire services from the relevant RIO schedules.
4. Accordingly, IDA hereby directs SingTel to modify its RIO to incorporate the specific drafting language set out in the enclosed appendices comprising:
 - a. Appendix A – Directed amendments to Schedule 5A of SingTel's RIO;

- b. Appendix B – Directed amendments to Schedule 5B and 5C Attachments; and
 - c. Appendix C – Directed amendments to Schedule 8A of SingTel’s RIO.
- (together, the “**Directed Amendments**”).

The grounds for IDA’s determination of the Directed Amendments are annotated in the respective appendices.

- 5. Subject to SingTel incorporating the Directed Amendments, IDA hereby approves SingTel’s Proposed Modifications to the Main Body, Schedule 5A, Schedule 5A Annexures, Schedule 5B and 5C Attachments and Schedule 8 Attachments (“**Approved RIO Modifications**”). The Approved RIO Modifications will take effect **immediately**. In this respect, IDA would also remind SingTel of its obligations under Sub-section 6.3.5 of the Telecom Competition Code 2005 to amend all applicable RIO-based Interconnection Agreements to conform with the Approved RIO Modifications.
- 6. In connection with the above, IDA further directs SingTel to submit to IDA for posting on IDA’s website, one clean hardcopy and one clean softcopy of each of the Main Body, Schedule 5A, Schedule 5A Annexures, Schedule 5B and 5C Attachments and Schedule 8 Attachments of its RIO, incorporating the Approved RIO Modifications (“**Conformed RIO**”), by **12 noon, within 5 business days of receipt of this Direction**. The softcopy submission must be made in Adobe PDF and Microsoft Word formats, and emailed to Lew_Wei_Qing@ida.gov.sg.
- 7. In submitting its Conformed RIO to IDA for public posting, SingTel must make all necessary editorial corrections for typographical, cross-referencing and pagination errors. IDA will not accept any other correction and in the regard, IDA warns SingTel that it will not hesitate to take strong enforcement in the event that SingTel submits a non-conformed RIO.
- 8. Any clarification required on this Direction must be made in writing and marked for the attention of our Mr Andrew J Haire (Deputy Director-General (Telecoms & Post)) and faxed to 6211-2116. Please note that any query directed by SingTel to IDA for clarification shall not affect SingTel’s obligation to comply fully with this Direction (including the timelines stipulated).

Yours faithfully,



Leong Keng Thai
Deputy Chief Executive Officer/Director-General (Telecoms & Post)