



## FACTSHEET: HOME ACCESS

The Home Access (HA) programme aims to make internet connectivity more accessible and affordable to the low-income group. Households eligible for the programme will be provided with home internet access and telephony services with a broadband package and a basic computing equipment (e.g. tablet)<sup>1</sup>.

First launched in September 2014, about 8,000 low income households (without school going children) have benefitted from the programme.

In continuation to meet the current demand and need to digitally connect the vulnerable groups, the Home Access 2.0 (HA 2.0) programme targets to benefit another 16,000 low-income families starting from April 2017.

The qualifying criteria of HA 2.0 are as follows:

Criteria	
First-timer	First Time Broadband Subscriber households
Income	Monthly Household Income <= \$1,900; <i>or</i> Per Capita Income <= \$600
Citizenship	At least one member of the household <sup>2</sup> is a Singapore Citizen
Others	Household has not benefited from NEU PC Plus or <b>Home Access</b> in the last four years <i>AND</i>
	Does not have a school-going child <sup>3</sup>

HA 2.0 will adopt a tiered-subsidy approach, differentiating the needs based on the different profiles of the beneficiaries.

<sup>1</sup> Tablet model is Alcatel Pixi 7, home fibre broadband speed is 300mbps.

<sup>2</sup> Related members staying at the same address, based on NRIC, and share food arrangement.

<sup>3</sup> Full-time students studying in a Government or Government-Aided School, Junior College, Centralised Institute, Independent School, Specialised Independent School, Specialised School, Institute of Technical Education, Polytechnic or MOE-funded Special Education School. Low-income households with students should tap on NEU PC Plus.



The table illustrates the tiered co-payment amount for different applicants:

Tiers	Household Profile	Co-payment by beneficiaries (inclusive of GST)	
		With basic device	Without basic device
1	Pre-qualified households who are receiving assistance from MSF's ComCare Public Assistance Scheme, including households referred by MSF under Short-Medium Term Assistance Scheme	\$7.50	\$6.00
2	Qualified households residing in HDB 1-3 Room Units	\$14.50	\$9.00
3	Qualified households residing in HDB 4-5 Room Units	\$21.50	\$17.30

Eligible households can be qualified for Home Access via two methods:

- a) *Pre-qualification* - Households with at least one member who is an existing beneficiary of selected government assistance schemes<sup>4</sup> will be pre-qualified and invited to sign up with the appointed supplier directly.
  - In partnership with POSB, NTUC FairPrice Foundation and NetLink Trust, the first 900 pre-qualified households who successfully sign up will enjoy the bundle package for free.
- b) *Direct application* - Other households can submit the completed application form and necessary supporting documents through appointed Approving Agencies<sup>5</sup>.

The programme also encourages usage through partnerships with community groups, schools and industry players. For example, partnering community groups and industry players run workshops and talks to impart skills and tips on the usage of devices and the internet.

<sup>4</sup> Currently, the government assistance scheme selected is the Public Assistance Scheme.

<sup>5</sup> The Approving Agencies are the Association of Muslim Professionals, Chinese Development Assistance Council, Singapore Indian Development Association, The Eurasian Association and Yayasan MENDAKI.



## **FOR MORE INFORMATION**

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