

ANNEX A

17 November 2017

Announcement: Digital Clinics Customised for Seniors

Digital Clinics are customised for seniors 50 years old and above, providing them with valuable learning opportunities and one-on-one assistance in using their mobile devices such as smartphones – for example, they can learn to connect to wi-fi hotspots, personalise accessibility tools on their devices, and adjust their phone settings and functions to best suit their needs. Seniors can also learn about applications and transactions relevant to their lifestyles like mobile payments, and participate in national initiatives like SGSecure. The Clinics will cater to users of both iOS and Android devices.

The Clinics are supported by Corporate Friends of Silver Infocomm (FSI), a programme under IMDA's Silver Infocomm Initiative, where volunteers from organisations come together to encourage seniors to hop onto the digital bandwagon.

Supporting seniors in leveraging technology is especially imperative today as Singapore evolves into a Digital Economy and a cohesive digital society.

The first two Digital Clinics were piloted at IMDA's Silver IT Fest roadshow in June 2017 and at Tampines Regional Library in September 2017.

With overwhelming response from these two occasions, the Digital Clinics will now run till September 2018, across the eastern part of Singapore.

This expansion of the Digital Clinics is in partnership with Changi Business Park (CBP) Gives 2017, a community service project led by IBM. This collaboration will see more than 400 corporate volunteers from eight companies participate in close to 30 Digital Clinics.

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