

Annex A:

Examples of COVID-19 ICT solutions providers (Full list can be found at:
http://sgtech.org.sg/SGTECH/Web/Initiatives/COVID19_ICT_Support.aspx)

Remote working: Remote working (or telecommuting) solutions provide digital tools for your business and/or your staff to carry on business functions off-site.		
Company	Name of Digital Solution	CoVid19 offering
Cisco	WebEx	90-days Full Feature Trial to businesses
M1	1. Secured Remote Working 2. Mobility Workforce 3. Virtual Meeting Room 4. Microsoft Office 365 Business Premium	1. 24 months contract 2. Free 6GB Local data for first 1K SME customers. 3. Free VPN for remote access 4. Free 2 Months of Microsoft Office 365 Business Premium Subscription for the first 1,000 SME companies.
Microsoft	1. Microsoft Teams 2. Office 365 Business Premium 3. Microsoft Office 365 E3 4. Microsoft 365 Business	1. Free 2. 1 +1 month Free Trial 3. 1 +1 month Free Trial 4. 1 +1 month Free Trial
Singtel	1. Singtel BizConference 2. Google Hangouts Chat 3. Microsoft Dynamic 365 (CRM) 4. Microsoft Teams (Office 365) 5. Singtel Virtual Workplace 6. Singtel BizVoice Unified Communication	1. 6/12 months contract - Free guided set up and local support 2. 6 months contract - Free guided set up and local support 3. 6 months contract - Free guided set up and local support 4. 6 month contract 5. 6 month contract 6. Free 3 months

Annex A (continued):
Visitor Management:

Visitor Management solutions enable ease of registration and reduce physical proximity between host and visitors.

Company	Name of Digital Solution	CoVid19 offering
Alfa Connections	<ul style="list-style-type: none"> • Temperature Monitor • Time Attendance apps 	40% Discount on package Support related to the Step-by-step guide (1st month FREE).
Lighthouse XP	Lighthouse Visitor Registration and Contact Tracing 360	14 days free trial + 50% waiver of AOE (Activation, Onboarding & Enablement)s

Productivity Improvement:

These productivity tools enable firms to continue operating without major disruptions. Digital “business as usual” solutions allow firms to reach their customers via online means, and transact with their buyers and sellers online.

Company	Name of Digital Solution	CoVid19 offering
Advocado	Advocado CRM	Extend free additional 3 months Advocado Cloud Software Subscription + Free 12 months additional support per outlet to applicable SMEs
Lighthouse XP	Lighthouse e-Engage 360	14 days free trial + 50% waiver of AOE (Activation, Onboarding & Enablement)
StarHub	StarHub Enterprise Messaging and SmartSecure	Free 6 months subscription