

# SG:D | GET READY!

## HOME ACCESS

# Home Access 2.0 Application Form

## Eligibility Criteria for Home Access 2.0

### To qualify for Home Access 2.0, eligible households need to:

- Be from a household that reside in HDB 1-5 room units;
- Be from a household with at least ONE Singapore Citizen;
- Have a total monthly household income of ≤ \$1,900; **OR** Per Capita Income (PCI) of ≤ \$650;
- Not be a current beneficiary of NEU PC Plus and Home Access Programme; **AND**
- Does not have a school-going child<sup>1</sup>.

### The Home Access 2.0 Bundle consists of:

- Fibre Broadband connectivity with 300Mbps for 2 years; and
- An option to own a tablet

<sup>1</sup>School-going child refers to full-time students studying in Government or Government-Aided School, Junior College, Centralised Institute, Independent School, Specialised Independent School, Specialised School, Institute of Technical Education, Polytechnic or MOE-funded Special Education School

## Home Access Support Programme

Home Access Support Programme helps beneficiaries be familiar with using the internet and tablet independently and responsibly. Beneficiaries can attend classes to learn how to connect to the internet, download useful apps and other useful functions of the device.

## Monthly Subscription

Monthly subscription will be determined based on the applicant's HDB flat type and the choice of Bundle Package, as shown in the table below:

HDB Flat Type	Fibre Broadband with Computing Device (inclusive of GST)	Fibre Broadband ONLY (inclusive of GST)	Subscription Period
HDB 1-3 Room Unit	\$14.50 per month	\$9.00 per month	2 years
HDB 4-5 Room Unit	\$21.50 per month	\$17.30 per month	

## Documents To Be Submitted Together with Application Form

Please submit the completed application form, with the following documents, to any of the Approving Agencies (Listed on the back of this form).

- Photocopy of NRIC (front and back) of applicant and all household members staying at the same address
- Proof of HDB flat type (e.g. HDB Lease Agreement, Utility Bill etc.)
- Income documents of applicant and household members:
  - Household with income (All working adults in household, including self-employed):
    - CPF contribution history for last 3 months; or
    - IRAS income tax assessment for the preceding assessment year; or
    - Pay slip for last 3 months.
  - Household with no income:
    - CPF contribution history of applicant and all household members (staying at same address) for last 3 months.

Applicants who are active recipients of ComCare Short-to-Medium Term Assistance (SMTA) or HDB Public Rental Scheme (PRS) only need to submit a copy of your NRIC and supporting documents indicating that you are a current recipient of either ComCare SMTA or current tenants of HDB PRS.

Kindly send your application form to one of the Appointed Approving Agencies. Your application will be processed within 8 weeks. You can check your application status with your selected Approving Agency 8 weeks after submission.

## Applicant's Particulars

\*Delete if appropriate / please mark a  cross in the correct box.

Dr/Mr/Mrs/Miss/Mdm\*: \_\_\_\_\_

Full name as in Identity Card (Please underline surname)

Citizenship:  Singaporean  Singapore Permanent Resident Identity Card No.: \_\_\_\_\_

Gender:  Male  Female Date of Birth: \_\_\_\_\_  
(dd/mm/yyyy)

Home Address: \_\_\_\_\_ Race: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Office No.: \_\_\_\_\_ Mobile No.: \_\_\_\_\_

Email Address: \_\_\_\_\_

Dwelling Type: HDB Flat Type  1-2 Room  3 Room  4 Room  5 Room  
(as per address reflected in NRIC)  Others: \_\_\_\_\_

Is your place of residence rented?  Yes, rented from Government (Please provide rental proof)  Yes, rented from open market (Please provide rental proof)  No, purchased

## Bundle Package

Is your household a first-time Home Fibre Broadband subscriber?  Yes  No

Please select the Bundle Package you are applying for:

Type of Bundle Package*	
<input type="checkbox"/>	Fibre Broadband with Computing Device
<input type="checkbox"/>	Fibre Broadband <b>ONLY</b>

\*Note: You are not allowed to change the type of Bundle Package once the application is submitted. The household should not have existing fibre broadband.

## Interested to Participate in Home Access Support Programme

Would you be interested to attend an Introductory Training on using the tablet and internet?  Yes  No

Please note that the Introductory Training is only provided to approved applicants. Our training partner will contact you at a later date after your application is approved.

## Consent on Media Coverage

As part of the Home Access Programme's outreach to the public, case studies may be used to highlight the benefits of the programme. Please indicate your consent to be interviewed for such case studies, which could take the form of media coverage, or other appropriate form.

Yes  No

## Income of Applicant and Household Members

Details of applicant and all household members (e.g. parents, siblings, grandparents, aunts, uncles, etc.) staying at the same address. If you need more row(s) to fill up additional household member(s), you may fill up such information on the photocopy(ies) of this page.

Applicant						
Name	NRIC	Company (If self-employed or unemployed, please indicate)	Occupation	Gross Monthly Income <sup>^</sup>	Signature of Applicant	
Household Members						
Name	NRIC	Relationship to Applicant	Company (If self-employed or unemployed, please indicate)	Occupation	Gross Monthly Income <sup>^</sup>	Signature of Household Member
<b>Total Household Income:</b>						

<sup>^</sup>Income before CPF deduction should be reflected.

Monthly household income is the total monthly income of family members living at the same address. Monthly income refers to basic income, overtime pay, allowance, cash awards, commissions and bonuses. Per Capita income (PCI) refers to the gross monthly household income divided by the total number of household members.

## Declaration by Applicant AND Parent / Guardian (if required)\*

1. I hereby declare that the information which I provide herein or in connection with this application is true and correct and that I have not willfully suppressed and will not willfully suppress any material fact. If I suppress or have suppressed any material facts or provide or have provided any false or inaccurate information, my application will be rejected and/or the Home Access Programme withdrawn from me.
2. I understand that my application may be rejected by IMDA and/or the Approving Agencies without assigning any reason for doing so.
3. I hereby apply for the Home Access Programme subject to the following terms, conditions and undertakings:-
  - a. I understand I need to pay the required monthly subscription for the entire contract period based on the allocated tier type and type of bundle package selected.
  - b. My household does not have a full-time school-going child (aged between 7 to 25 years old) that is studying in Government or Government-Aided School, Junior College, Centralised Institute, Independent School, Specialised Independent School, Specialised School, Institute of Technical Education, Polytechnic or MOE-funded Special Education School;
  - c. My household has at least 1 Singapore citizen;
  - d. My household is not a current beneficiary of NEU PC Plus or Home Access Programme;
  - e. I will keep the device for the entire contract period; and
  - f. I agree to inform IMDA of any change in my residential address or contact information within 30 days.
4. I declare that I am aware that if I prematurely terminate Broadband Services before expiry of the contract period, the Broadband Service provider may impose early termination charges on me.
5. In the event the Broadband Services is terminated for any reason whatsoever within 24 calendar months of its commencement, I acknowledge that IMDA reserves the rights to require me to bear any and all charges in respect of the Broadband Services for the period between the date of termination and the expiry of 24 calendar months from the commencement of the Broadband Services.
6. I acknowledge that IMDA reserves the rights to recover from me, such amounts as may be due and owing by me to IMDA, should I be found to have falsely declared any information with regard to my qualification to this programme.
7. I acknowledge that IMDA and any parties appointed by IMDA reserve the rights to visit me and verify that I possess the device obtained under the Home Access Programme.
8. I acknowledge that I am solely responsible for any use of the Broadband Services, regardless of whether the Broadband Services are used by me or by any other person ("Third Party User"). I acknowledge that I will be responsible for the use of the Broadband Services by a Third Party User whether or not I have given permission to the Third Party User to use the Broadband Services.
9. I will ensure that all use of the Broadband Services, whether by me or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
10. I will indemnify and keep IMDA indemnified against, and hold IMDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
  - a. Any use by me or a Third Party User of the Broadband Services for any purpose.
  - b. Any failure by me to perform or observe any term or condition of any of the following documents:
    - I. This Application Form
    - II. Any document between me and IMDA or the Broadband Service provider that relates to the provision or use of the Broadband Services.
  - c. Any interruption, downtime, fault, or loss of use of the Broadband Services.
  - d. Any termination of the Broadband Services.
11. I acknowledge that IMDA will not be liable to me or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 10a to 10d above, even if IMDA knew, or should have known, of the possibility of such loss or damage.
12. I acknowledge that the Broadband Services and any related technology, software, hardware components and data are provided "as is" and "with all faults" and there are no warranties, express or implied, by operation of law or otherwise, made by IMDA with respect thereto. I acknowledge that to the maximum extent permitted by law, IMDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Services
13. I acknowledge that IMDA may, at its absolute discretion and without providing any reason, terminate the Broadband Services at any time without informing me beforehand, if any of the following occur:
  - a. IMDA has any reason to suspect or believe that the Broadband Services has been used by me or any Third Party User in any illegal, unethical, immoral or improper manner.
  - b. I fail to perform or observe any term or condition in any of the documents listed in paragraph 10b above.
14. I acknowledge and consent that, for the purpose of facilitating the offer of Home Access Programme by IMDA, any and all government agencies, statutory boards, voluntary welfare organisations, public healthcare institutions, or community self-help groups that have any of my records may share the information with IMDA, if it is relevant to IMDA's work with us and/or our household.
15. I also acknowledge and consent that the information which I provide herein or in connection with this application may be shared with any government agency, statutory board, voluntary welfare organisation, public healthcare institution, community self-help group or person authorised by IMDA, for the purposes of rendering me with or assessing my eligibility for financial or other assistance; for research in which I, as a specific individual, shall not be identified; or for any other purposes prescribed or permitted under Singapore Law.

\_\_\_\_\_  
Signature of Applicant

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Parent / Guardian (if required)\*

\_\_\_\_\_  
Relationship to Applicant (if required)#

*\*Parental / Guardian consent is required if applicant is under 18 years old.*

## Appointed Approving Agencies

### Association of Muslim Professionals

AMP@Jurong  
1 Jurong West Central 2 #06-02  
Jurong Point Shopping Centre  
Singapore 648886

Tel: 6416 3990  
Fax: 6791 0590  
[www.amp.org.sg](http://www.amp.org.sg)

AMP@Pasir Ris  
1 Pasir Ris Drive 4  
#05-11  
Singapore 519457

Tel: 6416 3966  
Fax: 6583 8028  
[www.amp.org.sg](http://www.amp.org.sg)

### Chinese Development Assistance Council

CDAC Building  
65 Tanjong Katong Road  
Singapore 436957

Tel: 6841 4889  
Fax: 6745 8162  
[www.cdac.org.sg](http://www.cdac.org.sg)

### Singapore Indian Development Association

1 Beatty Road  
Singapore 209943

Tel: 1800 295 3333  
Fax: 6392 4300  
[www.sinda.org.sg](http://www.sinda.org.sg)

### The Eurasian Association

139 Ceylon Road  
Eurasian Community House  
Singapore 429744

Tel: 6447 1578  
Fax: 6447 3189  
[www.eurasians.org.sg](http://www.eurasians.org.sg)

### Yayasan MENDAKI

WIS@Changi #05-01/15  
116 Changi Road  
Singapore 419718

Tel: 6708 6400  
Fax: 6708 6500  
[www.mendaki.org.sg](http://www.mendaki.org.sg)

## For Official Use by Approving Agency Only:

Approving Agency: \_\_\_\_\_

HA No.: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_      Application Receipt Date: \_\_\_\_\_

Application Status:      **Approved / Rejected\***      *\*Delete where appropriate*

If Rejected, please state reason:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
**Name & Signature of Approving Officer**

\_\_\_\_\_  
**Date**