



# Certificate



**Certificate number: 2021-042**

Certified by EY CertifyPoint since: December 6, 2021

Based on certification examination in conformity with defined requirements in Multi-Tier Cloud Security - SS 584:2020, as defined and implemented by

## Oracle Cloud Infrastructure\*

located in Seattle, Washington, United States of America is compliant with the requirements as stated in the standard:

## Multi-Tier Cloud Security MTCS SS 584:2020

Issue date of certificate: May 31, 2024

Re-issue date of certificate: June 11, 2025

Expiration date of certificate: December 5, 2027

Last certification cycle expiration date: December 5, 2024

EY CertifyPoint will, according to the Master Statement of Work ("MSOW") dated May 31, 2023 (Requisition No. 815052), perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*\*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version 2.4, dated March 17, 2025*

DocuSigned by:

**Jatin Sehgal**

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J. Sehgal | Director, EY CertifyPoint

# Oracle Cloud Infrastructure

## Scope for certificate 2021-042

The scope of the MTCS SS 584:2020 certification is as follows:

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities that comprise Oracle Cloud Infrastructure and are specifically defined in the scope and boundaries. The services that Oracle Cloud Infrastructure provides to customers, which include Infrastructure-as-a-Service (IaaS) and Platform-as-a-Service (PaaS).

The services are supported by data centers and transit sites in the following regions:

### Commercial Regions:

- ▶ Japan Central (Osaka), KIX
- ▶ Japan East (Tokyo), NRT
- ▶ Singapore (Singapore), SIN
- ▶ Singapore West (Singapore), XSP

### Office Locations:

- ▶ Seattle, Washington, United States

### Global Network Operation Centers:

- ▶ Bengaluru, India
- ▶ Dublin, Ireland
- ▶ Guadalajara, Mexico
- ▶ Noida, India
- ▶ Seattle, Washington, United States

### Technical Operations Support Incident Management (TOS:IM)

- ▶ Bengaluru, India
- ▶ Dublin, Ireland
- ▶ Hyderabad, India
- ▶ Seattle, Washington, United States

The MTCS scope includes the following services:

- |                       |  |
|-----------------------|--|
| ▶ Access Governance   | ▶ Fusion Analytics Warehouse                 |
| ▶ Accounts Management | ▶ Fusion Applications Environment Management |
| ▶ Analytics Cloud     | ▶ Generative AI                              |
| ▶ Anomaly Detection   |  |

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# Oracle Cloud Infrastructure

## Scope for certificate 2021-042

- ▶ API Gateway
- ▶ Application Dependency Management
- ▶ Application Performance Monitoring
- ▶ Archive Storage
- ▶ Artifact Registry
- ▶ Audit
- ▶ Autonomous Database on Dedicated Exadata Infrastructure (ADB-D on ExaCS)
- ▶ Autonomous Database on Exadata Cloud at Customer (ADB-C@C)
- ▶ Autonomous Database Serverless
- ▶ Base Database Service
- ▶ Bastion
- ▶ Big Data
- ▶ Block Volume
- ▶ Blockchain Platform
- ▶ Budgets
- ▶ Certificates
- ▶ Client Logging
- ▶ Cloud Advisor
- ▶ Cloud Guard
- ▶ Cloud Incident Service
- ▶ Cloud Shell
- ▶ Compute
- ▶ Compute Cloud@Customer
- ▶ Console Announcements
- ▶ Container Engine for Kubernetes
- ▶ Container Instances
- ▶ Content Management
- ▶ Data Catalog
- ▶ Data Flow
- ▶ Data Integration
- ▶ Data Labeling
- ▶ Data Safe
- ▶ Data Science
- ▶ Database Autonomous Recovery
- ▶ Database Management
- ▶ Database Migration
- ▶ Database Tools
- ▶ GoldenGate
- ▶ Health Checks
- ▶ Instance Security
- ▶ Integration
- ▶ Java Management
- ▶ Language
- ▶ License Manager
- ▶ Load Balancer
- ▶ Logging
- ▶ Logging Analytics
- ▶ Managed Access
- ▶ Management Agent
- ▶ Marketplace - Consumer
- ▶ Media Services
- ▶ Monitoring
- ▶ MySQL Heatwave
- ▶ NetSuite Analytics Warehouse
- ▶ Network Firewall
- ▶ Network Load Balancer
- ▶ Network Path Analyzer
- ▶ Networking
- ▶ NoSQL Database
- ▶ Notifications
- ▶ Object Storage
- ▶ OCI Cache
- ▶ OCI Database with PostgreSQL
- ▶ Operator Access Control
- ▶ Ops Insights
- ▶ Oracle Cloud Migrations
- ▶ Oracle Database Service for Azure
- ▶ Oracle Database@Azure
- ▶ Oracle Ksplice
- ▶ Oracle Search Cloud
- ▶ OS Management
- ▶ OS Management Hub
- ▶ Process Automation
- ▶ Queue
- ▶ Registry
- ▶ Resource Manager
- ▶ Search
- ▶ Search with OpenSearch
- ▶ Secure Desktops

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# Oracle Cloud Infrastructure

## Scope for certificate 2021-042

- ▶ DevOps - Build Pipelines
- ▶ DevOps - Code Repositories
- ▶ DevOps - Deployment Pipelines
- ▶ DevOps - Projects
- ▶ Digital Assistant
- ▶ Distributed Denial of Service Mitigation
- ▶ Document Understanding
- ▶ Domain Name System (DNS)
- ▶ Email Delivery
- ▶ Events
- ▶ Exadata Database on Cloud at Customer (ExaDB-C@C)
- ▶ Exadata Database on Dedicated Infrastructure (ExaDB-D)
- ▶ Exadata Fleet Update
- ▶ FastConnect
- ▶ File Storage
- ▶ Full Stack Disaster Recovery
- ▶ Functions
- ▶ Security Zones
- ▶ Serverless Kubernetes
- ▶ Service Connector Hub
- ▶ Service Manager Proxy
- ▶ Service Mesh
- ▶ Site-to-Site VPN
- ▶ Speech
- ▶ Stack Monitoring
- ▶ Streaming
- ▶ Tagging
- ▶ Threat Intelligence
- ▶ Vault
- ▶ Vision
- ▶ Visual Builder
- ▶ Visual Builder Studio
- ▶ VMWare Solution
- ▶ Vulnerability Scanning
- ▶ Web Application Acceleration
- ▶ Web Application Firewall

**Note 1:** All infrastructure for Oracle Database@Azure is co-located in Azure's physical data centers. Azure is responsible for implementing physical security requirements.

**Note 2:** Customers can refer to the publicly available Infrastructure Regions list to find out where a service is available.

The applicable MTCS SS 584:2020 level for certification is Level 3.

The Information Security Management System mentioned in the above scope is restricted as defined in "MTCS - Statement of Scope" version 4.5, dated April 8, 2025.

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