



PSB Singapore

CERTIFICATE

The Certification Body
of TÜV SÜD PSB Pte Ltd

certifies that

servicenow

SERVICENOW PTE LTD

Level 43 Suntec Tower 4
6 Temasek Boulevard
Singapore 038986

has established and applies
a Multi-tiered Cloud Computing Security Management System for

Level 3 of Multi-tier Cloud Security System (MTCS) of ServiceNow, Inc.
located at Level 43 Suntec Tower 4, 6 Temasek Boulevard
Singapore 038986 supporting the provision of ServiceNow services
using Software-as-a-Service (SaaS) model
(See Appendix to Certificate for Details)

Proof has been furnished that the requirements
according to

SS 584 : 2015

are fulfilled. The certificate is valid from **2019-06-19 to 2022-08-18**
Certificate Registration No. **MTCS-2016-0008**
Date of Print : **2019-06-19**



SIEW Kwai Heng, Tiffany
Certification Manager
Business Assurance Division
Management Systems



Page 1 of 2

Please refer to www.tuv-sud-psb.sg for current certificate status in the "Directory of Management System Certified Companies".



PSB Singapore

APPENDIX

To Certificate Number: MTCS-2016-0008

Issue Number : 2
 Date of Print : 2019-06-19
 Issued to : **SERVICENOW PTE LTD**
 Level 43 Suntec Tower 4
 6 Temasek Boulevard
 Singapore 038986

Process or service in respect of which the company is Certified:

Level 3 of Multi-tier Cloud Security System (MTCS) of ServiceNow, Inc. located at Level 43 Suntec Tower 4, 6 Temasek Boulevard Singapore 038986 supporting the provision of ServiceNow services using Software-as-a-Service (SaaS) model

Process Detail(s)/Location(s):

Computing and Storage are located at:

1. Singapore Data Centre
 29A International Business Park
 Singapore 609934
2. Hong Kong Data Centre
 1/F 5-6F AsiaTone i Centre
 1 Wang Wo Tsai Street
 Tsuen Wan, New Territories
 Hong Kong



SIEW Kwai Heng, Tiffany
 Certification Manager
 Business Assurance Division
 Management Systems



MTCS-2016-03