



PSB Singapore

CERTIFICATE

The Certification Body
of TÜV SÜD PSB Pte Ltd

certifies that

SERVICENOW PTE LTD

Level 43 Suntec Tower 4
6 Temasek Boulevard
Singapore 038986

has established and applies
a Multi-tiered Cloud Computing Security Management System for

Level 3 of Multi-tier Cloud Security System (MTCS) of
ServiceNow Pte Ltd located at Level 43 Suntec Tower 4,
6 Temasek Boulevard, Singapore 038986 supporting the provision
of ServiceNow services using Software-as-a-Service (SaaS) model
(See Appendix to Certificate for Details)

Proof has been furnished that the requirements
according to

SS 584 : 2015

are fulfilled. The certificate is valid from **2016-08-19** to **2019-08-18**
Certificate Registration No. **MTCS-2016-0008**
Date of Print : **2016-08-22**



Chay-Lee Swee Gee
Vice President
Certification Department



Cert No: MTCS-2016-03

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Please refer to www.tuv-sud-psb.sg for current certificate status in the "Directory of Management System Certified Companies".



PSB Singapore

APPENDIX

To Certificate Number: MTCS-2016-0008

Issue Number : 1

Date of Print : 2016-08-22

Issued to :
SERVICENOW PTE LTD
Level 43 Suntec Tower 4
6 Temasek Boulevard
Singapore 038986

Process or service in respect of which the company is Certified:

Level 3 of Multi-tier Cloud Security System (MTCS) of ServiceNow Pte Ltd located at Level 43 Suntec Tower 4, 6 Temasek Boulevard, Singapore 038986 supporting the provision of ServiceNow services using Software-as-a-Service (SaaS) model

Process Detail(s)/Location(s):

Computing and Storage are located at:

1. Singapore Data Centre

2. Hong Kong Data Centre



Chay-Lee Swee Gee
Vice President
Certification Department



Cert No: MTCS-2016-03