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FACTSHEET *Cloud Service Provider Registry*

Overview

Users looking to make the transition to cloud, or who are considering moving their cloud to another provider, have had difficulties comparing services and security provisions amongst cloud service providers (CSPs). Storage options, terminologies, security levels, disaster recovery plans and other such information is scattered throughout a CSP's website and must be manually compared against others. The need of a neutral/trusted site to gather all such pertinent information about each CSP so as to facilitate easy comparison and help potential cloud service buyers in choosing the right CSP(s) that meets their specific requirements, both security and service level needs.

The CSP Registry addresses these issues by making both static and dynamic information on participating CSPs easily accessible to potential cloud users. To the static end, self disclosure documents and MTCS certificates are made available for verification and comparison purposes; whereas dynamic information such as availability and response time provides near real-time statuses of participating CSPs. Figure 1 depicts a sample of static information available on the CSP Registry.

About the CSP Registry

The objective of the CSP Registry is to engender trust through transparency and help potential cloud users make better decisions when sourcing for cloud services. As such, the CSP Registry seeks to bring together pertinent information across CSPs that can be searched and compared quickly and easily by cloud users.

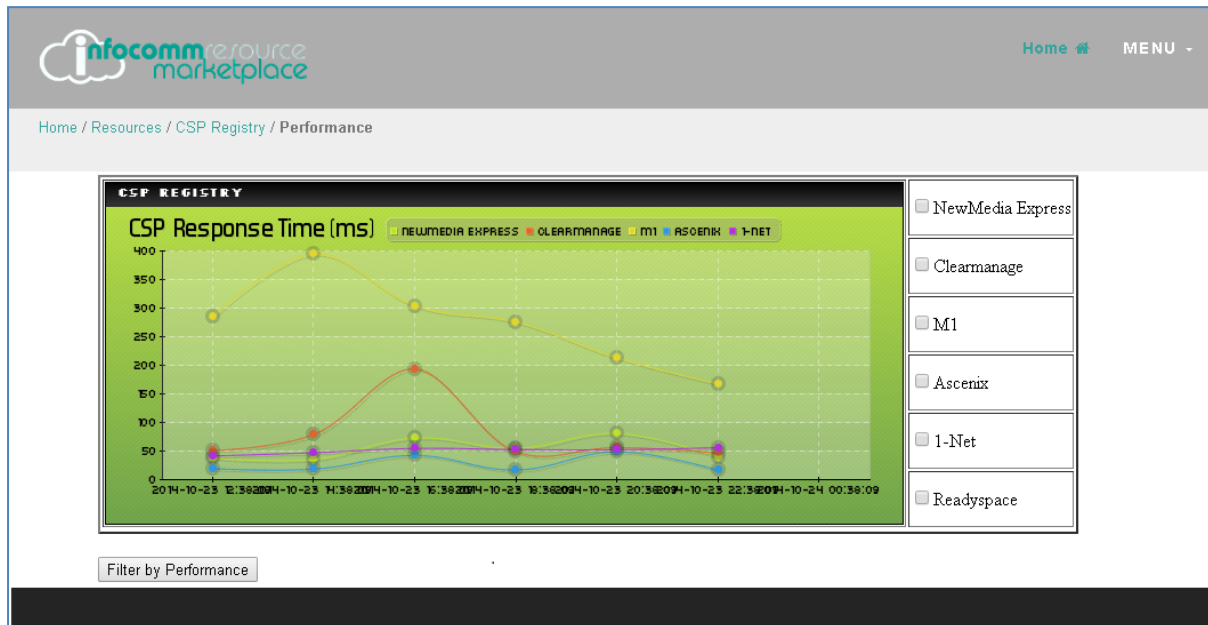
The CSP registry will thus be able to assist companies looking to understand in an easy-to-compare manner what potential plans or capabilities a CSP has in place for situations such as cloud outages, data loss or leakage.

It would also raise productivity by enabling customers to monitor uptime and other important information from CSPs, or compare and contrast them in a quick and easy manner while sourcing for a CSP to provide cloud services.

The CSP Registry provides static information such as listing of an individual CSPs self-disclosure form (which covers areas such as Data Control, Service Elasticity and Security Configurations) and Multi-Tier Cloud Security (MTCS) certification levels. It is being enhanced with new dynamic information which includes near real-time display of availability and performance of CSPs. Figure 1 depicts a sample of

performance information available on the CSP Registry.

Figure 1



Enhancements to CSP Registry

In collaboration with Compuware, the CSP Registry is being enhanced with the addition of near real-time display of the availability and performance information of CSPs. Compuware will provide the use of software tools and expertise for this service.

The new functionality will enable users to zoom in on a specific CSP, or select multiple CSPs to compare their availability and performance.

We encourage CSPs to register themselves and for companies to make use of the CSP Registry in their search for the right CSPs.

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