



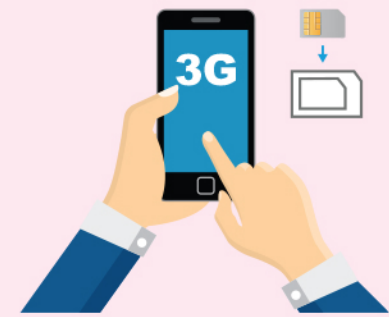
Moving on to 3G and 4G



2G (2nd Generation) mobile services will close with effect from 1 April 2017.
Things you should do before that:

01 CHECK THAT YOUR MOBILE PHONE AND SIM CARD SUPPORT 3G

- Approach your service provider to find out if your mobile phone and SIM card support at least 3G.
- When buying new mobile phones, ensure that your new mobile phone can support at least 3G so that they can be used from 1 April 2017. Approach your service provider before buying the mobile phone if you are unsure.
- If you are on a 2G mobile plan, your subscription plan will remain unchanged when you upgrade to a 3G or 4G mobile phone.



02 DECIDE IF YOU WANT DATA SERVICES

- If you do not want to use any data services, contact your service provider to disable your data access and turn off the mobile data function on your mobile phone.
- If you are likely to use a lot of mobile data, consider upgrading your mobile subscription plan to one with a data bundle.



MOBILE SERVICES IN SINGAPORE

2G



2G technology supports voice calls, SMS and basic Internet service of only up to 144kbps.

3G



3G technology supports a higher Internet speed of up to 84Mbps, resulting in more web-browsing activities and the use of applications such as Facebook and Twitter on mobile phones.

4G



4G technology, with Internet speed of up to 300Mbps, has made mobile services and applications such as video streaming and online mobile gaming possible.

To find out about your mobile plan, phone or SIM card, call your service provider – M1 (1627), Singtel (1688), StarHub (1633).
For other information, please visit www.ida.gov.sg.

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