FACTSHEET: NORTH EAST ELDERSURF INTERGEN BOOTCAMP

Background
In 2015, NECDC partnered with IDA and POSB for the North East Eldersurf Intergen Bootcamp which runs from November 2015 to March 2016. DPM Teo Chee Hian was the Guest-of-Honour who graced the opening ceremony on 23 January 2016. The Eldersurf Intergen Bootcamp has reached out to 372 seniors and 558 students over 85 workshops. The workshops were conducted at schools with students acting as cyber guides, using their IT knowledge to help seniors while bonding with them.

North East Eldersurf Intergen Bootcamp comprised of 5 basic IT workshops and a visit to POSB Branch. The 5 basic 3-hour IT workshops aim to educate seniors on computer fundamentals, internet, email and e-entertainment. During the 1 hour visit to the POSB Branch, seniors learnt about self-service (automated) banking procedures such as ATM/Cash Deposit Machine/BTM and SMS Banking.

Programme Objectives
Students
- Opportunity to understand seniors' learning styles and hurdles
- Chance to bond with seniors
- Cultivate leadership traits

School Partners
- Community involvement for students
- Build relations with residents
- Enhance students' leadership and communication skills

Seniors
- Closer intergenerational ties
- Gain knowledge and pride for learning new IT skill
- Be connected and stay engaged in modern society

For information

- NECDC piloted the North East Eldersurf programme in 2014 which reached out to 48 seniors. The programme consisted of 4 runs where each run had six 3-hour sessions. The programme aligns to the approach and objective to IDA's Intergenerational IT Bootcamp (more info below) which has been running since 2010.
- The Intergenerational IT Bootcamp, started in 2010 as part of IDA's Silver Infocomm Initiative is akin to Eldersurf Intergen Bootcamp. It aims to bridge the digital divide for seniors by getting their grandchildren or students as their cyberguides to help them learn IT. The programme also fosters intergenerational bonding among them.
- To date, 78 schools have co-organised 145 bootcamps and have seen participation by some 3,000 seniors.
- The Bootcamp concept is well received by schools and seniors alike. It was awarded the highest accolade under the "Innovations in Citizen Engagement and Dialogue" category in the Commonwealth Association for Public Administration and Management (CAPAM) International Innovation Awards 2012.

Additional Information

Workshop contents:

Lesson	Course title	Duration	Course learning objectives
1	Basic Computer	3 hrs	• Introduction to parts of a computer, e.g. mouse, keyboard etc.
2	Basic Computer II	3 hrs	• Simple keyboarding and mouse skills • Windows 7 operating system
3	Internet	3 hrs	• Log on to the Internet • Surf Internet and search for information
4	Email	3 hrs	• Introduction to Email • Types of Email • Email Etiquette
5	E-Entertainment	3 hrs	• Toggle • YouTube • Online Radio
6	ATM/ BTM training & SMS Banking at POSB branch	1 hr	• Transaction • Change pin • Cash withdrawal • Cash deposit • Check balance • SMS Banking

School Partners
• Damai Secondary School
• East Spring Primary School
• Elias Park Primary School
• Greendale Secondary School
• Hai Sing Catholic School
• Holy Innocent's Primary School
• Junyuan Secondary School
• Junyuan Primary School
• Ngee Ann Secondary School
• Peicai Secondary School
• Punggol Secondary School
• Rivervale Primary School
• Sengkang Secondary School
• Tampines North Primary School
• Telok Kurau Primary School
• Xinghua Primary School
• Yu Neng Primary School