About The Infocomm Training Framework

The **Infocomm Training Framework (ITF)**, launched on 12 June 2001, provides focus on the infocomm training needs of the different segments of the Singapore population. It comprises five levels (L1 – L5) of infocomm training programmes to meet Singaporeans' specific needs in infocomm skills. From promoting an e-lifestyle to workforce training to capability development, the framework focuses on different levels of infocomm competency to enhance quality of life and improve employability.

Level 1 – Infocomm Literacy

Focuses on promoting the adoption of an e-lifestyle among Singaporeans. The **National IT Literacy Programme**¹ (NITLP), one of the first key programmes was launched on 23 June 2001. It is targeted at workers, homemakers and senior citizens. The programme will equip trainees with basic computing and Internet skills that will improve their quality of life and enhance the workers' employability. The NITLP is one of the key initiatives developed to address the training needs of the non-infocomm literate with the goal of driving Singapore forward in building an infocomm-savvy society.

Level 2 – Infocomm Competency

The **Infocomm Competency Programme** (ICP) aims to enhance workforce competitiveness in infocomm skills such as office applications, PC skills, workgroup computing and web page design. These skills will also increase an individual's productivity thus making the individual more competitive and employable. The ICP also assists the non-working population by equipping them with the relevant infocomm skills to enter the new digital working environment.

¹ For more information, visit www.nitlp.com.sg

Level 3 - E-Business Savviness

The **E-Business Savviness Programme** (EBSP) focuses on equipping the non-infocomm professionals with e-business skills and knowledge, thus enhancing a company's competitiveness in the knowledge based economy.

Level 4 – Conversion

Focuses on conversion programmes that increase infocomm manpower in strategic infocomm industries.

- (a) Strategic Manpower Conversion Programme in Infocomm or SMCP(Infocomm) aims to convert the non-infocomm professionals to infocomm professionals, so that they can embark on careers in strategic sectors. Launched on 26 April 2000.
- **(b) Strategic Manpower Conversion Programme in e-Learning or SMCP(E-Learning)** aims to train a pool of skilled manpower for the e-learning industry specifically in the area of Instructional Design. Launched on 17 April 2001.

Level 5 – Infocomm Specialisation

Focuses on skills upgrading of the infocomm manpower.

- (a) Critical Infocomm Technology Resource Programme (CITREP) was established in 1989 by the then-National Computer Board. It aims to equip infocomm professionals with highly sought-after infocomm industry skills, to ensure the relevancy of their skills and industry know-how. Skill areas covered include e-commerce, infocomm convergence, project management and business management.
- **(b) Specialist Manpower Programme** is an infocomm training programme targeting at infocomm professionals specialising in the areas of telecommunications, wireless communications, software development and networking. This programme will allow the professionals to enhance their skill-sets with the latest industry expertise.

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