

ANNEX C – SITE VISITS FOR THE IGOV GLOBAL EXCHANGE

Sectors	Sites
Education & Knowledge	<p><u>National Institute of Education</u></p> <p>The Classroom of the Future demonstrates a student-centric learning environment where technology is used to support pedagogical and instructional approaches. It features leading technologies and applications that enhance the multisensory experiences aimed at raising teaching-learning potential. Built to illustrate the pervasive use of ICT for engaging innovative pedagogical practices in future learning environments, COTF Live! operates as a centre dedicated to modelling, testing and showcasing technologies for use in teaching tomorrow's students.</p> <p>For more information, please visit http://cotf.nie.edu.sg/index.asp</p>
	<p><u>HeuLab</u></p> <p>HeuLab is the leading independent Learning Software Development Specialist in Asia Pacific. As part of the site visit, delegates will get to experience how HeuLab's solutions enhance e-learning experiences through a variety of platforms from sensory to a fully integrated virtual environment that caters to education practitioners' needs. Designed with practicing teachers, delegates will see why Heulab's FunPack Series® and virtual management systems continue to be the choice among schools because of their capacity to function on a stand-alone basis and integrative platform – to stimulate sharing among peers, while allowing them to learn at their own pace within a safe, controlled environment.</p> <p>For more information, please visit www.heulab.com</p>
Homeland Security	<p><u>Immigration & Checkpoints Authority</u></p> <p>Find out how the Immigration & Checkpoints Authority (ICA) leverages on biometric technologies to facilitate the clearance of more than 240,000 travelers passing through the Woodlands Checkpoint daily, without compromising the safety and security of Singapore.</p> <p>For more information, please visit www.ica.gov.sg</p>
	<p><u>NCS</u></p> <p>NCS is a leading information technology and communications engineering service provider in Asia Pacific and Middle East. From re-engineering business processes to systems integration, NCS builds its domain expertise based on enterprise architecture, adopting latest web technologies and supporting heterogeneous platforms.</p> <p>NCS holds a valuable portfolio of e-Government services, including prominent track records in homeland security projects. These solutions are centered on five key domains, namely Police Services, Narcotics Enforcement, Fire and Emergency, Prisons and Rehabilitation and Immigration and Registration.</p> <p>As part of the tour, delegates will get to see NCS's collaborations with various government and Homeland Security agencies to provide solutions that combat crime, improve public safety and enhance national security.</p> <p>For more information, please visit www.ncs.com.sg</p>
Judiciary	<p><u>Supreme Court</u></p> <p>Witness how the Supreme Court of Singapore has revolutionised the conduct of civil litigation through the use of infocomm technology. Key amongst the Supreme Court's pervasive use of technology is the introduction of the Electronic Filing System (EFS). The launch of EFS in 1997 has brought the Supreme Court one step closer to becoming a paperless court. This system allowed lawyers to file, extract and serve documents on different parties from their offices at a click of a button. At the same time, it allowed hearings</p>

	<p>to be conducted more effectively in the courts, bringing about greater efficiency and accessibility to the courts as well as better governance.</p> <p>For more information, please visit www.supcourt.gov.sg</p> <p><u>CrimsonLogic</u></p> <p>Amongst other innovative, end-to-end e-Government solutions, CrimsonLogic pioneered the world's first paperless court system to facilitate court proceedings electronically, enabling courts, government agencies and lawyers to connect and communicate seamlessly. Delegates will get to see how the system has brought about increased efficiency and ease in administration, leading to significant time and cost-savings for users.</p> <p>Part of the site visit also includes briefing on recent successes such as the Integrated Electronic Litigation System, an improved version of the eFiling System for the Singapore court, and the eJustice Programme for United Arab Emirates' Ministry of Justice.</p> <p>For more information, please visit www.crimsonlogic.com</p>
<p>Taxation & Licensing</p>	<p><u>Inland Revenue Authority of Singapore</u></p> <p>The IRAS e-Filing system sees over 1 million tax payers clicking their way to a hassle-free submission of their yearly income. Known as myTaxPortal, this is a one-stop portal that allows taxpayers and companies to carry out various tax related transactions smoothly.</p> <p>For more information, please visit www.iras.gov.sg</p>
	<p><u>Equaria</u></p> <p>Ecquaria is a leading provider of e-Government consultancy and infrastructure solutions that power high-volume, mission-critical applications worldwide, with deep e-Government domain knowledge and a proven track record.</p> <p>Ecquaria's award-winning flagship Ecquaria Service-Oriented Platform™ (Ecquaria SOPTM) has earned global recognition and accolades for powering innovative Integrated Government (iGov) solutions. Ecquaria SOP™ is a single integrated platform to design, orchestrate, integrate, monitor and manage business applications across governments and enterprises.</p> <p>Key highlights of the tour will include a presentation of the United Nations Public Service award-winning Online Business Licensing Service (OBLS), Bizfinx (Business Financials in XBRL) and more.</p> <p>For more information, please visit www.ecquaria.com</p>
<p>Transport Systems</p>	<p><u>Land Transport Authority</u></p> <p>The state-of-the-art Intelligent Transport Systems (ITS) Centre serves as the nerve centre for ensuring free flowing traffic on Singapore roads. The centre operates 24 hours a day throughout the year, monitoring and managing traffic flows, as well as managing incidents and events. The adoption of ITS technologies such as Green Link Determining System (GLIDE), Expressway Monitoring & Advisory System (EMAS), Junction-Eyes (J-Eyes) and i-Transport platform has helped to improve the operational efficiency of Singapore road network.</p> <p>LTA continues to explore new emerging technology to guide the implementation of innovative traffic management solutions, not only to optimise our limited road capacity, but also to benefit road users through the provision of real-time traffic information via various e-Services channels. Building on its success in pioneering 3P (public-private partnership) model, LTA is now looking ahead to a 4P (public-private-people partnership) effort, involving the people and community in developing the next generation of truly integrated transport e-services.</p>

	<p>For more information, please visit www.lta.gov.sg</p> <hr/> <p><u>ST Electronics</u></p> <p>ST Electronics has implemented its Intelligent Transportation solutions globally. These include advance Integrated Traffic Management System and rail electronics solutions which provide a safe and efficient means of travel for commuters.</p> <p>Delegates will get to appreciate some of the these i-Transport and rail electronics projects implemented in Australia, China, Europe, India, Indonesia, Malaysia, Hong Kong, the Philippines, the Gulf States, Singapore, Taiwan and Thailand</p> <p>For more information, please visit www.stee.com.sg</p>
<p>Healthcare</p>	<p><u>Health Promotion Board</u></p> <p>The Health Promotion Board will present four e-Government initiatives:</p> <p>Student Health Assessment Programme & Integrated Dental Electronic Assessment for Students (SHAPE/IDEAS) – These two systems, which has own international awards, support the school health services. The systems include many innovative features for clinicians' use.</p> <p>National Health Portal – This is an implementation of a unified web portal for empowering individuals and care-givers with health/medical information and preventive/monitoring tools for personalised health management so as to achieve better health outcome.</p> <p>New Media Initiatives - HPB leverages a lot on new media for marketing to reach out to the young.</p> <p>For more information, please visit www.hpb.gov.sg</p>