

(I) How to Re-register Your Existing Prepaid SIM Card (1 Nov 05 – 1 May 06)

If you are already using a prepaid SIM card, please go to the Customer Service Counter of any retail outlet that sells prepaid SIM cards belonging to your Service Provider.

Please bring along the following:

- (a) Identity Documents to Bring
 - Singaporeans: Pink identity cards;
 - Singapore Permanent Residents: Blue identity cards;
 - National Servicemen: SAF11 B, SPF11 B or SCDF11 B;
 - Foreign Workers: Work Permit Identification Cards (Issued from 3 May 1999); or
 - Foreign Visitors: Passports.

- (b) Existing prepaid SIM card.

The retail shop sales staff will ask for (a) your identity document and (b) your existing prepaid SIM card. The retail shop sales staff will verify that the identity document is yours by checking the photograph.

The retail shop sales staff will then scan your identity document using the Terminal Device (TD). The TD will electronically capture into the electronic registration system, (i) your identity document number, (ii) your name, and (iii) your date of birth.

The Re-registration can proceed if you are eligible to re-register the prepaid SIM card, i.e. you have not exceeded the limit of 10 prepaid SIM cards, and that you are 15 years old or older. The retail shop sales staff will enter your existing prepaid SIM card information into the TD. When this is completed, your prepaid SIM card is re-registered.

After this process, you will not need to re-register any more when you next top up your prepaid SIM card.

Customers can continue to use their existing prepaid SIM cards if they re-register their particulars with their Service Provider by 1 May 2006. Prepaid SIM cards which are not registered by 1 May 2006 will be deactivated.

We urge existing prepaid SIM card customers not to wait until the last minute to re-register. Otherwise there may be long waiting time to re-register their prepaid SIM cards.

(II) How Registration will be done for New Prepaid SIM Card

If you wish to buy a new prepaid SIM card, walk into a retail shop which sells prepaid SIM cards of any of the Service Providers.

At the retail shop, you will be asked to present your relevant identity document:

Identity Documents to Bring

- Singaporeans: Pink identity cards;
- Singapore Permanent Residents: Blue identity cards;
- National Servicemen: SAF11 B, SPF11 B or SCDF11 B;
- Foreign Workers: Work Permit Identification Cards (Issued from 3 May 1999); or
- Foreign Visitors: Passports).

The retail shop sales staff will verify that the identity document is yours by checking the photograph.

The retail shop sales staff will scan your identity document using the Terminal Device (TD). The TD will electronically capture into the electronic registration system, (i) your identity document number, (ii) your name, and (iii) your date of birth.

The registration can proceed if you are eligible to subscribe to the prepaid SIM card, i.e. you have not exceeded the limit of 10 prepaid SIM cards, and that you are 15 years old or older. The retail shop sales staff will enter the prepaid SIM card information into the TD. When this is completed, the prepaid SIM card is registered.

After this process, you may start to use the prepaid SIM card and you will not need to re-register anymore when you next top up your prepaid SIM card.