

## **ANNEX B – PROFILE OF PARTICIPATING ORGANISATIONS**

### **1) Accenture Pte Ltd**

Accenture is a global management consulting, technology services and outsourcing company. Committed to delivering innovation, Accenture collaborates with its clients to help them become high-performance businesses and governments. With deep industry and business process expertise, broad global resources and a proven track record, Accenture can mobilise the right people, skills and technologies to help clients improve their performance. With more than 126,000 people in 48 countries, the company generated net revenues of US\$15.55 billion for the fiscal year ended August 31, 2005.

### **2) Avaya S'pore Pte Ltd**

Avaya Inc. designs, builds and manages communications networks for more than one million businesses worldwide, including over 90 percent of the FORTUNE 500®. Focused on businesses large to small, Avaya is a world leader in secure and reliable Internet protocol (IP) telephony systems and communications software applications and services. Driving the convergence of voice and data communications with business applications - and distinguished by comprehensive worldwide services - Avaya helps customers leverage existing and new networks to achieve superior business results.

### **3) Aztech Systems Ltd**

Aztech is headquartered in Singapore with support offices in USA, Germany, Malaysia and Hong Kong. The Group has an electronics manufacturing and a plastic injection moulding plant located in Dong Guan (China). The Group also has 4 R&D centres namely Singapore, Hong Kong, Shenzhen and Dong Guan, China. Technology today has become strongly intertwined with the very fabric of our society. The pace of such interdependence grows almost daily with companies constantly offering new and more innovative products and solutions to compete in the global economy. Identifying this trend, Aztech Systems Limited has positioned itself to ride the wave of technological progress and establish itself firmly at the forefront of innovation and change. Its R&D centres have more than 20 years of design experience to design products to meet and exceed the demand of new technologies and market requirement. Together with their strong design capabilities specialising in the PC and Telecommunication industry, Aztech has successfully designed a solid line-up of products in the DSL high-speed modem, Analog Modem, broadband routers and wireless products.

### **4) Computer Associates**

CA is a leading worldwide provider of solutions and services for the management of IT infrastructure, business information and application development. Its solutions address a uniquely extensive range of management challenges across the full range of heterogeneous distributed and mainframe platforms found in today's enterprise environments. The flexibility, intelligence and platform-neutrality of CA's solutions make the ideal for optimising the return on technology investments, reducing the cost of technology ownership, and transforming IT into an on-demand utility that can dynamically adapt to the ever-changing needs of the business. CA has maintained its position of technological and business leadership for over 27 years. It continues to innovate to help customers meet their evolving business challenges and successfully compete in an increasingly complex and challenging global marketplace.

#### **5) DBS Bank Ltd**

Headquartered in Singapore, DBS is one of the largest financial services groups in Asia. The largest bank in Singapore and the fifth largest banking group in Hong Kong as measured by assets, DBS has leading positions in consumer banking, treasury and markets, asset management, securities brokerage, equity and debt fund raising. Beyond the anchor markets of Singapore and Hong Kong, DBS serves corporate, institutional and retail customers through its operations in Thailand, Malaysia, Indonesia, India and The Philippines. In China, the bank has branches and representative offices in Shanghai, Beijing, Guangzhou, Shenzhen, Fuzhou, Tianjin and Dongguan. The Bank's "AA-" and "Aa2" credit ratings are among the highest in the Asia-Pacific region. DBS' full range of products and services is fully automated and supported by its Technology and Operations (T&O) Group, which designs, develops and maintains computer application systems. The T&O Group also provides innovative IT solutions while harnessing new technologies to meet corporate objectives. In addition, T&O centralises, standardises and regionalises like-activities to achieve economies of scale and re-engineer end-to-end processes to achieve world-class standards.

#### **6) Frontline Technologies Corporation Ltd**

Frontline is a leading IT services provider with a broad spectrum of end-to-end solutions which include consulting, infrastructure and applications development, and outsourcing. Since its formation in 1993, Frontline has successfully helped many global blue-chip companies gain competitive advantages in their businesses by providing effective business results through ideas, people and technologies. Frontline has also received many accolades from within the industry, its business partners and customers. Listed on the Main board of Singapore Exchange, Frontline is headquartered in Singapore and has operations in six countries: China, India, Malaysia, Philippines, Singapore and Thailand.

#### **7) Fujitsu Asia Pte Ltd**

Fujitsu Asia Pte Ltd was established in Singapore in 1997 to provide leadership in business development, technology innovation and customer support as regional headquarters for the Fujitsu group of companies in ASEAN. Building on Fujitsu's three decades of experience in Singapore and the broader Asian region and with a pool of highly skilled engineering talent, Fujitsu Asia is dedicated to providing comprehensive integrated IT, telecommunications and networking solutions that deliver tangible business value and enable customers to meet the challenges of the new global economy. Fujitsu Asia is a wholly owned subsidiary of Tokyo-based Fujitsu Limited (TSW: 6702), a leader in customer-centric IT and communications solutions for the global marketplace.

#### **8) IBM Singapore Pte Ltd**

IBM strives to lead in the invention, development and manufacture of the industry's most advanced information technologies, including computer systems, software, networking systems, storage devices and microelectronics. By developing new ways for people to think, interact, manage their businesses and govern their lives, IBM is a pioneering member of a worldwide industry that continues to accelerate. Together with an

extensive network of business partners, IBM helps to deploy solutions that best suit the unique requirements of each of our customers, big or small. These solutions are designed to solve short-term business challenges, while still being flexible enough to adapt to new opportunities in the rapidly changing online world.

#### **9) Infocomm Development Authority of Singapore**

IDA is a statutory board of the Singapore Government, operating under the Ministry of Information, Communications and the Arts (MICA). IDA is committed to growing Singapore into a dynamic global infocomm hub and uses an integrated approach to developing info-communications in Singapore. IDA formulates policies to ensure a competitive environment in the fully-liberalised telecommunications market. As a 'catalyst' for the New Economy, IDA supports programmes that encourage adoption of e-lifestyle among citizens in addition to supporting infocomm skills development. As an industry developer, IDA works closely with the private sector to create a vibrant infocomm technology (ICT) environment. It offers a comprehensive range of industry-specific programmes and schemes to both local and international IT companies, and helps Singapore companies expand both regionally and internationally. IDA also champions the innovative adoption of ICT to transform businesses to promote economic growth in Singapore. As the stalwart behind the public sector IT infrastructure, IDA identifies, conceptualises and manages service-wide infocomm initiatives to support the operations of the Singapore Government.

#### **10) Intel Technology Asia Pte Ltd**

For decades, Intel Corporation has developed technology enabling the computer and Internet revolution that has changed the world. Founded in 1968 to build semiconductor memory products, Intel introduced the world's first microprocessor in 1971. Today, Intel is the world's largest chip maker and a leading manufacturer of computer, networking, and communications products.

#### **11) Microsoft Singapore Pte Ltd**

Microsoft established its presence in Singapore in 1990. Over the past 16 years, its software products have enabled many Singaporeans to fulfil their personal and professional goals. From the beginning, Microsoft has built our business through proactive collaboration with key institutions, government, community based organisations, non-governmental organisations and other like-minded industry partners. Today, Microsoft in Singapore employs over 600 employees across three legal entities - Microsoft Singapore, Microsoft APAC Regional HQ and Microsoft Asia Pacific Operations. Through programs such as "Unlimited Potential" and "Partners in Learning", and its broad efforts to expand the local software economy, Microsoft believes that it is helping to make a difference to Singapore and Singaporeans. Its commitment to Singapore's long term growth and prosperity remains strong as it looks forward to next stage of national development.

#### **12) National Computer System Pte Ltd**

NCS is presently a leading regional Information Technology (IT) and Communications Engineering services provider with presence in over 12 locations in 10 countries across

Asia Pacific and Middle East. Starting off as the IT arm and wholly-owned subsidiary of National Computer Board (NCB) in 1981, NCS plays a pivotal role in the computerisation of the public services. It was restructured in 1996 to a commercial entity and was fully privatised the following year when it became a wholly-owned subsidiary of the SingTel Group. NCS' large array of services include consulting, applications development, systems integration, IT infrastructure and outsourcing services such as business recovery, call centre services, data centre management, hosting & Internet services, infrastructure services, communications and network integration, communications engineering and IT security services.

### **13) Novell S'pore Pte Ltd**

Novell delivers Software for the Open Enterprise. With more than 50,000 customers in 43 countries, Novell helps customers manage, simplify, secure and integrate their technology environments by leveraging best-of-breed, open standards-based software. With over 20 years of experience, more than 5,000 employees, 5,000 partners and support centers around the world, Novell helps customers gain control over their IT operating environment while reducing cost.

### **14) Oracle Corporation Singapore Pte Ltd**

Oracle's goal is to change the way information is gathered, stored, retrieved, and used. It is the world's leading supplier of software for information management. As the world's largest enterprise software company, its offerings span a full range of products, from infrastructure software - database, middleware and tools - through end-user business applications, together with related consulting, education, and support services. No company offers the breadth of integrated business software solutions and services like Oracle. Oracle is also the first software company to develop and deploy 100 percent internet-enabled enterprise software across its entire product line. It is deployed in nearly every industry around the world, and in the offices of 98 of the Fortune 100 companies. And Oracle is home to more than 40,000 professionals in more than 100 countries around the world. Oracle will continue to innovate and to the industry - while always making sure that it is always focused on solving the problems of the customers who rely on their software.

### **15) Singapore Computer Systems Ltd**

SCS is a leading information and communications technology service provider in the Asia-Pacific region. As a turnkey and bespoke service provider, it offers a full suite of IT infrastructure, IT Business Solutions and Business Process Outsourcing (BPO) facilities and services. SCS provides domain solutions for e-Government, Financial Services, Healthcare and Manufacturing, Logistics and Distribution. It is also a leading open source, Linux and grid computing solutions provider in the region. Incorporated in 1980, SCS has 2,120 employees operating from various offices in the Asia Pacific region.

### **16) Singapore Telecommunications Limited**

SingTel is Asia's leading communications group with operations and investments in more than 20 countries around the world. It has more than 120 years of experience and has played an integral part in the development of Singapore as a major communications

hub in the region. The formation of Singapore Telecom International in 1988 marked our expansion into the overseas market. Since then, SingTel was listed on the Singapore Stock Exchange in November 1993, and as at May 2005, is the largest company listed with a market capitalisation of about S\$43 billion. With excellent global infrastructure and 35 offices in 17 countries located throughout Asia Pacific, Europe and the US, SingTel is able to provide expanded reach and offer high quality, seamless services to its customers across all regions.

Our leadership position and drive for continuous improvement is recognised in the awards received. Among others, these include Best International Carrier (Australian Telecom Award 2005), Mobile Operator of the Year, Singapore (Asian Mobile News Awards, 2005) and being among the 15 most valuable brands in Singapore (Singapore Brand Award 2005).