

Factsheet on CitizenConnect

CitizenConnect aims to help citizens or residents who do not have access to, or need help with using computer or Internet, to transact online with the Government in their neighbourhoods.

The CitizenConnect offers two conveniences. First, it provides free access to the Internet. Second, there will be staff present to help citizens and residents access the Singapore Government Online portal and perform online transactions with government agencies. Among the 1600 Government services available online, citizens can pay government bills, request for CPF statements, renew and apply for HDB or URA season parking tickets, pay for library fines, apply for business licences or find out more about government policies at CitizenConnect.

CitizenConnect was launched by the Ministry of Finance (MOF), the People's Association (PA) and its grassroots organisations on 1 October 2005. There are now 5 CitizenConnect centres located at The Serangoon, Pasir Ris East Community Club (CC), Gek Poh Ville CC, Toa Payoh Central CC and Zhenghua CC. The operating hours of the CitizenConnect centres are from 12 pm to 8 pm, Monday to Sunday, except public holidays.

Moving forward, CitizenConnect will be expanded into a network of 25 centres spread geographically across Singapore to bring even greater convenience to our citizens.

For media clarification, please contact:

Angeline Yap (Ms)
Manager (Public Affairs)
Corporate Services
Ministry of Finance
Tel: +65-6332-7407
Email: angeline_yap@mof.gov.sg