

Dear Sir/Madam,

I would like to provide my view on the proposed anti-Spam proposal being drafted by IDA.

I last year took up an email account with StarHub. I have since stopped using this account and taken out a new account with mac.com. The main reason for this is the huge amount of unwanted Spam that targeted my StarHub email account making it impossible to even access the account online. After logging in with StarHub's web-based email tool many times to clear the Spam to get to the few personal emails I decided it was a complete waste of my time to even try to keep up with the garbage flooding the inbox. Most of this Spam originated in Singapore!

Since opening my mac.com account I am largely free of this scourge on the email system. Why - the US has decent legislation to prevent unsolicited email.

IDA should recommend an opt-in scheme only - not just for email but for all unsolicited contact by mail, email or phone. There is already too little consumer protection in Singapore to make an 'opt-out' scheme a sensible choice. There are many valid methods for businesses to contact me or other consumers without resorting to unwanted, intrusive, time and money wasting methods. We rely on organisations like IDA to provide some level of protection of our privacy and our rights. The 'opt-in' scheme does not, in my opinion provide for this.

Please reconsider and provide 'opt-in' as the only lawful means to receive email from commercial enterprises. There should also be legislated provision for a simple email request to de-active my 'opt-in' and for 'opt-in' to cover a specified company and it's products - no on selling of my details or permissions to other affiliates, associates etc.

Your Sincerely

Chris Stevens