

Dear Sir

My main concern has not just been the impact on productivity to corporations but also on the money on internet connection times wasted downloading spam. This is something that does not impact cable modem and unlimited internet plans but the many who are still on dial-up connections and non-unlimited broadband connections.

The **Proposed Legislative Framework for the Control of E-mail Spam** (PLFCES) introduces cost recovery for ISPs but not for ordinary consumers. As Mr. Andy Ho of the Straits Times also noted, the IDA seems to be more pro-business than pro-consumer.

I propose that, at the very least, provision be made in the PLFCES for ordinary consumers to seek restitution in the Small Claims Tribunal from spammers and marketeers who utilise spam. Perhaps a nominal amount of S\$1 per email spam received, subject to a minimum of S\$5, and all costs borne by defendant.

Thank you.

Sincerely

Jason Yip