Mr. Andrew Haire Assistant Director-General (Telecoms) Infocomm Development Authority of Singapore 8 Temasek Boulevard #14-00 Suntec Tower Three Singapore 038988 Fax: (65) 6211-2116 E-mail: spamcontrol@ida.gov.sg

Subject: Feedback on the 2nd Joint IDA-AGC Consultation Paper and the Proposed Spam Control Bill.

Dear Sir/Madam,

I read that under the proposed Bill, not all unsolicited commercial electronic messages are disallowed. The Bill imposes requirements for the sending of unsolicited commercial electronic messages. Electronic messages complying with these requirements will not be subjected to any legal action.

One of the requirements is every unsolicited commercial electronic message must contain an electronic mail address, an Internet location address or a telephone number that a recipient may use to submit an unsubscribe request.

I would like to suggest that the proposed Bill should add a subsection (6) in section 9 for clarification to the effect that notwithstanding subsections (1) and (2), any unsubscribe request can also be sent to the registered address of the company or business on ACRA's record.

There could be many reasons why a recipient may want to do so. For example, the internet traffic may be so high that clicking on the weblink is not feasible. Or, the recipient's email facilities could be out of order due to technical reasons and such request could not be made by the email address provided by the sender.

This will ensure that in the event if the recipient chooses to communicate directly with the sender by letter or fax or otherwise not by e-mail or the web-link, such request shall not be ignored by the sender citing the provisions in Section 9 of the proposed Bill.

Thank you!

YAP KENG ANN