21 August 2002

Singapore Telecommunications Limited 31 Exeter Road #18-00 Comcentre Singapore 239732

Attention: Mr Lim Toon, Chief Operating Officer

Dear Sir

DIRECTION OF THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE: AMENDMENTS TO SINGTEL'S REFERENCE INTERCONNECTION OFFER

- 1. Please refer to our Directions dated 24 June 2002 and 26 July 2002, requiring Singapore Telecommunications Limited ("SingTel") to amend the proposed Schedule 4B of SingTel's Reference Interconnection Offer ("RIO") in relation to the provision of Connection Services ("Proposed Schedule 4B").
- 2. Please also refer to SingTel's letter dated 2 August 2002, submitting to IDA for approval, SingTel's revised Proposed Schedule 4B ("Revised Proposed Schedule 4B"). SingTel has also requested IDA, pursuant to subsection 1.5.9 of the Code of Practice for Competition in the Provision of Telecommunication Services ("Code"), to reconsider its required amendments to Clause 1.3(b) of the Proposed Schedule 4B. IDA has carefully considered SingTel's reconsideration request and IDA's decision is set out in Schedule 1 to this Direction.
- 3. Pursuant to Section 27(1) of the Telecommunications Act (Chapter 323) and Condition 34.1 of SingTel's Licence to Provide Facilities-Based Operations issued on 1 April 1992, IDA hereby directs SingTel as follows:
 - 3.1 SingTel must incorporate the amendments specified in the annotated copy of the Revised Proposed Schedule 4B, enclosed as Schedule 2 to this Direction.
 - 3.2 Subject to SingTel's incorporation of IDA's specified amendments to the Revised Proposed Schedule 4B (mentioned in paragraph 3.1 above), IDA hereby approves:

- (a) the Revised Proposed Schedule 4B for incorporation as Schedule 4B to SingTel's RIO, which shall take effect immediately from the date of this Direction; and
- (b) SingTel's proposed amendments to:
 - (i) the Main Body of SingTel's RIO, as conditionally approved by IDA in its Direction of 24 June 2002;
 - (ii) Schedule 12 of SingTel's RIO, as conditionally approved by IDA in its Direction of 24 June 2002; and
 - (iii) Schedule 8D of SingTel's RIO, as conditionally approved by IDA in its Direction of 26 July 2002.

All of the above approved amendments to SingTel's RIO shall take effect immediately from the date of this Direction.

- 3.3 SingTel must submit to IDA by 5pm, 28 August 2002 a conformed copy of:
 - (a) the approved Schedule 4B of SingTel's RIO; and
 - (b) the approved amended Main Body, Schedule 8D and Schedule 12 of SingTel's RIO,

incorporating all the amendments that IDA has directed and making any necessary spelling, typographical, grammatical or similar non-substantive correction.

- 4. As IDA is in the process of auditing SingTel's proposed charges in relation to the pricing of Connection Services, IDA will not approve SingTel's proposed amendments to Schedule 9 of its RIO to incorporate the proposed charges for Connection Services, until completion of IDA's audit process.
- 5. As IDA has fully considered the issues raised by SingTel in its reconsideration request and IDA's decisions are set out in Schedule 1 to this Direction, IDA will require SingTel to immediately proceed with implementing this Direction.

6. If you should require any clarification, please direct your written queries to us (at 62112116, if by fax) marked for the attention of our Mr Andrew Haire, Senior Director (Regulation & Operations). Please note that any query directed to us for clarification shall not affect your obligations to comply with this Direction.

Yours faithfully,

Director-General (Telecoms) for Info-communications Development Authority of Singapore