

Annex 7A-C Standard Operating Procedures for the use of SingTel's Dark Fibre

1. The Requesting Licensees are required to comply with the following:
 - (a) The Requesting Licensee shall contact SingTel's fault control centre at least one (1) day in advance before commencement of fiber patching work at SingTel Fiber Termination Block.
 - (b) The Requesting Licensee shall keep the fiber termination block and its surrounding area free of debris.
 - (c) The Requesting Licensee shall use the correct connector for the fiber patching work at the fiber termination block.
 - (d) The Requesting Licensee shall exercise all reasonable care when carrying out fiber patching, testing, monitoring works at the fiber termination block.
 - (e) The Requesting Licensee shall inform SingTel's fault control centre if the Requesting Licensee detects any damage to the fiber termination block or the associated components.
 - (f) The Requesting Licensee shall ensure fiber termination block is properly closed at all times whenever work has been completed.
 - (g) The Requesting Licensee shall provide SingTel staff safe access to the fiber termination block if it is located in the Customer or Requesting Licensee's premises.
 - (h) The Requesting Licensee shall not coil excessive fiber or patch cord(s) inside the fiber termination block.
 - (i) The Requesting Licensee shall not temper with any fiber or patch cord(s) terminated in the fiber termination block.
 - (j) The Requesting Licensee shall not allow unauthorized personnel to have access to the fiber termination block.