

IDA Reference: INTC.03.0004, 03.0303

28 March 2007

Singapore Telecommunications Limited  
31 Exeter Road  
#18-00 Comcentre  
Singapore 239732

Attention: Mr Lee Hsien Yang  
Group Chief Executive Officer

Dear Sirs

**DIRECTION OF THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY  
OF SINGAPORE: AMENDMENTS TO THE SINGTEL REFERENCE  
INTERCONNECTION OFFER ("RIO") CONCERNING USE OF CERTAIN  
SERVICES FOR SELF-PROVISIONING PURPOSES**

1. The Info-communications Development Authority of Singapore ("**IDA**"), pursuant to the Info-communications Development Authority of Singapore Act (Cap 137A), Section 27(1) of the Telecommunications Act (Chapter 323) (the "**Act**") and Condition 34.1 of the Licence to Provide Facilities-Based Operations issued to Singapore Telecommunications Limited ("**SingTel**") on 1 April 1992, hereby issues this Direction to SingTel.
2. Please refer to the following documents:
  - (i) Minister's decision dated 25 January 2007 on SingTel's appeal ("**Minister's 25 January 2007 Decision**");
  - (ii) Minister's decision dated 9 February 2006 on SingTel's appeal ("**Minister's 9 February 2006 Decision**");
  - (iii) IDA's direction dated 22 February 2007 ("**IDA's Direction**"), specifying IDA's directed requirements to Schedules 3A, 3B, 3C, 4C and 5A of SingTel's RIO for the purpose of giving effect to the Minister's 25 January 2007 Decision and Minister's 9 February 2006 Decision; and
  - (iv) SingTel's proposed RIO modifications submitted to IDA on 5 March 2007 ("**Proposed RIO Modifications**").
3. Having carefully reviewed SingTel's Proposed RIO Modifications, IDA has concluded that certain of SingTel's Proposed RIO Modifications fail to give effect to the Minister's 25 January 2007 Decision.

4. Accordingly, with reference to paragraph 4(i) of IDA's Direction, IDA hereby directs SingTel to modify its RIO to incorporate the specific drafting language set out in the enclosed appendices comprising:
- (i) Appendix 1 – Directed amendments to Schedule 3A of SingTel's RIO;
  - (ii) Appendix 2 – Directed amendments to Schedule 3B of SingTel's RIO;
  - (iii) Appendix 3 – Directed amendments to Schedule 3C of SingTel's RIO; and
  - (iv) Appendix 4 – Directed amendments to Schedule 4C of SingTel's RIO,
- (together, the “**Directed Amendments**”).

The grounds for IDA's determination of the Directed Amendments are annotated in the respective appendices.

5. IDA hereby approves SingTel's Proposed RIO Modifications to Schedules 3A, 3B, 3C, 4C and 5A of its RIO incorporating the Directed Amendments (“**Approved RIO Modifications**”). The Approved RIO Modifications will take effect from **28 March 2007**. In this respect, IDA reminds SingTel of its obligations under Sub-section 6.3.5 of the Telecom Competition Code 2005 to amend all applicable RIO-based Interconnection Agreements to conform with the Approved RIO Modifications, which amendments will also take effect from **28 March 2007**.
6. In connection with the above, IDA further directs SingTel to submit to IDA, for posting on IDA's website, one clean hardcopy and one clean softcopy each of Schedules 3A, 3B, 3C, 4C and 5A of its RIO incorporating the Approved RIO Modifications (“**Conformed RIO**”), all by **12 noon, 4 April 2007**. The softcopy submission must be made in Adobe PDF and Microsoft Word formats, and emailed to **Lew Wei Qing@ida.gov.sg**.
7. In submitting its Conformed RIO to IDA for public posting, SingTel must make all necessary editorial corrections for typographical, cross-referencing and pagination errors.
8. Any non-compliance with this Direction constitutes a contravention of Section 8 of the Act for which IDA will not hesitate to take strong enforcement action.
9. Any clarification required on this Direction must be made in writing and marked for the attention of our Mr Andrew J Haire (Deputy Director-General (Telecoms)) and faxed to 6211-2116. Please note that any query directed

by SingTel to IDA for clarification shall not affect SingTel's obligation to comply fully with this Direction.

Yours faithfully,

A handwritten signature in black ink, appearing to be 'Leong Keng Thai', written in a cursive style.

Leong Keng Thai  
Deputy Chief Executive Officer/Director-General (Telecoms)