

ATTN:  
Infocomm Development Authority of Singapore  
Mr. Andrew Haire  
8 Temasek Boulevard #14-00  
Suntec Tower 3  
Singapore 038988

1<sup>th</sup> February 2009

Dear Mr. Haire,

Comments on the proposed amendment to the Letter Box Guidelines

We, Swiss Post International Singapore, fully support the goals of the postal competition code as in sub-section 1.2 of the competition code. Therefore, in our comments we will follow afore mentioned code as our main guideline.

In line with Section 4 of the code, our objective is to have just, reasonable and non-discriminatory prices, terms and conditions to operate and serve. The access to the letterboxes falls under the terms and conditions to operate and serve.

The importance of ease of access to the letterboxes to PSO license holders on par with the ease of access provided to the PPL – SingPost cannot be stressed enough.

We are pleased to see:

- that the following is included to the letterbox guidelines: *recommended that all new letter boxes should adopt the 3-way front opening or 3-way front/ back opening design*";
- PSO license holders being included in the guidelines.

However, as long as there are letter boxes with 2-way masterdoors/design, the no access issue will remain as is for PSO License holders. As it is only “recommended” to adopt 3-way design, we are also not sure if this recommendation will indeed be followed so that PSO license holders can actually be on par with SingPost on the long term on the level of ease of access/delivery.

Yours sincerely,

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