INFOCOMM DEVELOPMENT AUTHORITY OF SINGAPORE 8 Temasek Boulevard #14-00 Suntec Tower Three Singapore 038988 Tel (65) 6211 0888 Fax (65) 6211 2222 www.ida.gov.sq

iDA SINGAPORE

IDA's reference: IDA.INTC.05.0011

(Please quote this in all correspondences on this matter)

30 October 2009

OpenNet Pte Ltd 152 Beach Road Gateway East #31-02/04 Singapore 189721

Attention: Mrs Ta

Mrs Tan Kah-Rhu

Chief Executive Officer

Dear Sir

DIRECTION OF THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE: IDA'S PUBLIC CONSULTATION ON PROPOSED INTERCONNECTION OFFER FOR THE PROVISION OF SERVICES ON THE NEXT GENERATION NATIONAL BROADBAND NETWORK

- 1. The Info-communications Development Authority of Singapore ("IDA"), pursuant to the Info-communications Development Authority of Singapore Act (Chapter 137A), Section 27(1) of the Telecommunications Act (Chapter 323) and Condition 32.1 of the Licence to Provide Facilities-Based Operations issued to OpenNet Pte Ltd ("OpenNet") on 1 April 2009, hereby issues this Direction to OpenNet.
- 2. Please refer to the following documents:
 - a. IDA's direction to OpenNet dated 3 July 2009 ("3 July 2009 Direction") specifying IDA's directed requirements to OpenNet's proposed main Interconnection Offer ("ICO") for the provision of services on the Next Generation National Broadband Network ("Next Gen NBN");
 - DenNet's request to IDA dated 17 July 2009 to reconsider certain of the directed requirements set out in the 3 July 2009 Direction ("17 July 2009 Reconsideration Request");
 - c. IDA's decision dated 20 August 2009 in relation to OpenNet's 17 July 2009 Reconsideration Request varying a part of the 3 July 2009 Direction ("20 August 2009 Decision on Reconsideration");

- d. IDA's direction to OpenNet on 7 August 2009 ("7 August 2009 Direction") specifying IDA's directed requirements to the additional schedules ("Additional ICO Schedules")¹ to OpenNet's proposed ICO;
- e. OpenNet's request to IDA dated 21 August 2009 to reconsider certain aspects of the directed requirements set out in the 7 August 2009 Direction ("21 August 2009 Reconsideration Request");
- f. IDA's decision dated 11 September 2009 in relation to OpenNet's 21 August 2009 Reconsideration Request ("11 September 2009 Decision on Reconsideration"); and
- g. OpenNet's submissions of the proposed modifications to OpenNet's proposed main ICO and Additional ICO Schedules on 11 August 2009, 21 August 2009 and 3 September 2009 ("Proposed ICO Modifications") for review and approval.
- 3. Having carefully reviewed OpenNet's Proposed ICO Modifications, IDA found the majority of OpenNet's Proposed ICO Modifications to be in conformity with IDA's requirements as expressed in the 3 July 2009 Direction, 7 August 2009 Direction and 20 August 2009 Decision on Reconsideration. At the same time, however, IDA concluded that certain of OpenNet's Proposed ICO Modifications fail to give full effect to IDA's required modifications.
- 4. In addition, pursuant to the subsequent discussions between IDA and OpenNet to further improve on the ICO service ordering and provisioning processes and to increase the clarity of the ICO terms and conditions, IDA has further identified a number of ICO clauses which require changes.
- Accordingly, IDA hereby directs OpenNet to modify its proposed ICO to incorporate the specific drafting language set out in the enclosed appendices comprising:
 - a. Appendix 1 Directed amendments to Main Body;
 - b. Appendix 2 Directed amendments to Schedule 1;
 - c. Appendix 3 Directed amendments to Schedule 2;
 - d. Appendix 4 Directed amendments to Schedule 3;
 - e. Appendix 5 Directed amendments to Schedule 4;
 - f. Appendix 6 Directed amendments to Schedule 5;

¹ The Additional ICO Schedules are Schedule 12A (RL to RL Interconnection Service), Schedule 15 (Charges) and Schedule 18 (Dictionary).

- g. Appendix 7 Directed amendments to Schedule 6;
- h. Appendix 8 Directed amendments to Schedule 7;
- i. Appendix 9 Directed amendments to Schedule 8;
- j. Appendix 10 Directed amendments to Schedule 9;
- k. Appendix 11 Directed amendments to Schedule 10;
- I. Appendix 12 Directed amendments to Schedule 11;
- m. Appendix 13 Directed amendments to Schedule 12;
- n. Appendix 14 Directed amendments to Schedule 12A;
- o. Appendix 15 Directed amendments to Schedule 13;
- p. Appendix 16 Directed amendments to Schedule 15;
- q. Appendix 17 Directed amendments to Schedule 16; and
- r. Appendix 18 Directed amendments to Schedule 18.

(together, the "Directed Amendments").

The grounds for IDA's determination of the Directed Amendments are annotated in the respective appendices.

- 6. IDA hereby approves:
 - a. OpenNet's revised Main Body, Schedules 1-13, 15, 16 and 18, incorporating the Directed Amendments; and
 - b. OpenNet's Proposed ICO Modifications to Schedule 17, which is enclosed as Appendix 19.

(together, the "Approved Revised ICO Amendments")

The Approved Revised ICO Amendments shall take effect from a date which will be notified by IDA subsequently.

7. In connection with the above, IDA further directs OpenNet to submit to IDA, for posting on IDA's website, one clean hardcopy and one clean softcopy each of the Main Body, Schedules 1-13 and 15-18 of its ICO incorporating the Approved Revised ICO Amendments by 12:00 hrs, 13 November 2009. The softcopy submission must be in Microsoft Word format and emailed to Lee Noog@ida.gov.sg.

- 8. In submitting its Approved Revised ICO Amendments to IDA for public posting, OpenNet must make all necessary editorial corrections for typographical, cross referencing and pagination errors.
- 9. Any clarification required on this Direction must be made in writing and marked for the attention of our Mr Andrew Haire (Deputy Director-General (Telecoms & Post)) and faxed to 6211 2116. Please note that any clarification sought by OpenNet shall not affect OpenNet's obligation to fully comply with this Direction.

Yours faithfully

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Deputy Chief Executive Officer and Director General (Telecoms & Post)