



11 May 2009

Mr Chan Yeng Kit  
Permanent Secretary  
Ministry of Information, Communications and the Arts  
Republic of Singapore  
140 Hill Street  
#02-02 MICA Building  
Singapore 179369

Dear Mr Chan,

**COMMENTS BY SINGTEL ON THE APPEAL PROCESS UNDER THE  
TELECOMMUNICATIONS ACT**

We refer to your letter dated 4 May 2009 in relation to the above.

We note your comments and assure you that it was not our intent or desire to cast aspersions on the appeal process or the integrity of the Minister. We apologise if the language used could be interpreted as such. We acknowledge that the process adopted in hearing appeals is transparent and fair to the parties involved. Accordingly, we hereby withdraw our comments on this matter as drafted and shall re-submit our revised comments in the forthcoming second public consultation on the Code of Practice for Competition in the Provision of Telecommunication Services 2005.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Sean Slattery', with a horizontal line extending to the right.

Sean Slattery  
Vice President  
Regulatory & Interconnect Strategy

cc. RADM (NS) Ronnie Tay  
Chief Executive Officer  
Info-communications Development Authority of Singapore