

IDA's reference: IDA.INTC.05.0011
(Please quote this in all correspondence on this matter)

26 July 2011

OpenNet Pte Ltd
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By Mail & Email

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(Including this page
and enclosure)

Attention: Mr Khoo Chin Hean
Chief Executive Officer

Dear Sirs

**DIRECTION OF THE INFOCOMM DEVELOPMENT AUTHORITY OF SINGAPORE
MADE PURSUANT TO SECTION 27 OF THE TELECOMMUNICATIONS ACT IN
RESPECT OF OPENNET PTE LTD'S PROPOSED OSS/BSS CONNECTION &
PROFESSIONAL SERVICE**

1. Under Section 7 of the Code of Practice for Next Gen NBN NetCo Interconnection 2009 (the "**Code**"), among other things, OpenNet Pte Ltd ("**OpenNet**") is required to provide a real-time, on-line information and ordering platform ("**Platform**") by November 2011.
2. In order to fulfil the above requirement, OpenNet has submitted to IDA its proposed terms and conditions under which it will offer its Requesting Licensees¹ ("**RLs**") access to the Platform (i.e., Schedule 14 – OSS/BSS Connection & Professional Service² ("**Schedule 14**") under its Interconnection Offer ("**ICO**"). In addition, OpenNet has also proposed consequential changes to Schedule 15 – Charges to the ICO to reflect the charges associated with Schedule 14 ("**Amended Schedule 15**").
3. As the proposed terms and conditions for connection to OpenNet's Platform are of significant importance to the RLs, IDA has sought industry feedback on the proposed Schedule 14 and proposed Amended Schedule 15 to the ICO. Having carefully reviewed the above, and taking into consideration the comments received from the industry via the consultation process conducted by IDA, IDA is of the view that OpenNet's proposed Schedule 14 and proposed Amended Schedule 15 require modifications to ensure that they are relevant and responsive to the industry's needs.

¹ A Facilities-Based Operator or Services-Based Operator or Broadcasting Licensee (i.e., Qualifying Person) which submits a written application to acquire Mandated Services under the Interconnection Offer.

² This schedule contains the terms and conditions that apply to the provision of OSS/BSS Connection Services specified in Appendix 1 to the Code. It also contains the terms and conditions that apply to the support services provided by OpenNet in relation to the provision of OSS/BSS Connection Services (i.e., the Professional Service).

4. Accordingly, pursuant to Sections 27(1)(c) and 27(1)(d) of the Telecommunications Act (Cap. 323) (the “Act”), IDA hereby directs OpenNet to comply with the following:

(a) Submit for IDA’s consideration, within fourteen (14) calendar days from the date of this direction, OpenNet’s proposed modifications to its ICO to give effect to IDA’s required modifications specified in the following (see attached):

(i) Appendix 1 – Required Modifications to Schedule 14 (OSS/BSS Connection & Professional Service);

(ii) Appendix 2 – Required Modifications to Schedule 15 (Charges); and

(iii) Appendix 3 – Required Modifications to Schedule 18 (Dictionary).

OpenNet is also required to make such editorial changes as are necessary to ensure that all references used in the ICO and its schedules are applicable, correct and relevant.

(b) To the extent that any ancillary or consequential modifications to any provision in OpenNet’s ICO are necessary in order to give effect to this direction and/or the modifications required hereunder, IDA requires OpenNet to propose such modifications for IDA’s approval.

(the “**Direction**”).

5. The reasons for this Direction are set out in the accompanying Explanatory Memorandum to this Direction as well as the directed modifications stated in the Appendices.

6. OpenNet must submit a softcopy (in Microsoft Word format) of its ICO incorporating OpenNet’s modifications, in clean and marked-up versions, to effect IDA’s required modifications. The marked-up version must clearly indicate the proposed modifications made by OpenNet to its ICO. In proposing modifications to OpenNet’s ICO to give effect to the Direction, IDA reminds OpenNet that:

(a) To the extent that any of OpenNet’s proposed modifications fails to effectively implement IDA’s required modifications or, in IDA’s view, is not acceptable, IDA may direct OpenNet to adopt specific drafting language; and

(b) IDA will reject any proposed modifications by OpenNet that is not for the purpose of giving effect to IDA’s required modifications as set out in the Direction.

7. OpenNet is reminded of its obligation to comply with IDA's Direction under Section 27(5) of the Act.
8. If you should require any clarification on this Direction, please direct your queries in writing to our Ms Aileen Chia (Deputy Director-General (Telecoms & Post)). Please note that any query or clarification from OpenNet shall not affect OpenNet's obligation to comply fully with this Direction.

Yours faithfully



Leong Keng Thai
Deputy Chief Executive Officer and Director-General (Telecoms & Post)