

SPECIFIC TERMS AND CONDITIONS FOR MACHINE-TO-MACHINE (M2M) SERVICES

1 Scope of Services

- 1.1 The Licence enables the Licensee to provide Machine-to-Machine (“M2M”) Services as defined in Condition 1.2 of this Annex using equipment with embedded SIM card(s) (“M2M Equipment”).
- 1.2 “M2M Services” refer to services that are provided to enable the automated communication between machines and devices.

2 Conditions of Operation

- 2.1 The Licensee shall ensure that all SIM cards which are used in the provision of M2M Services by the Licensee are configured to be used only for the automated communication between machines and devices (including voice communication within the scope of a pre-defined service feature and within a closed user group), and not for other purposes (such as voice communication with an external person) unless the prior written approval of the Authority has been obtained.
- 2.2 Prior to the commencement of the provision of M2M Services, the Licensee shall notify the Authority in writing, the particulars of all local mobile telecommunication operator(s) that the Licensee will be working with in relation to the provision of M2M Services (for example, in connection with roaming) and the Licensee shall also promptly notify the Authority of any subsequent change thereof.

3 Register of SIM Cards

- 3.1 The Licensee shall maintain a register containing full and accurate records of all SIM cards which are used in connection with the provision of M2M Services by the Licensee, which shall be made available for inspection by authorised Singapore government agencies. The records shall contain the International Mobile Subscriber Identity (“IMSI”) number and the Mobile Subscriber Integrated Services Digital Network Number (“MSISDN”) of the SIM cards. The

Licensee shall also provide the above particulars of the SIM cards to the Authority as and when requested by the Authority.

- 3.2 The Authority reserves the right to require the Licensee to record any other details as necessary in its register of SIM cards.
- 3.3 The records in the register shall be kept by the Licensee for a period of not less than twelve (12) calendar months from the date of termination of the M2M Services to the subscriber.

4 Support to Government Agencies

- 4.1 The Licensee shall work and cooperate fully with the authorised Singapore government agencies to render assistance in any investigation in connection with the provision of M2M Services by the Licensee.