

## APPENDIX A – IMDA-DETERMINED PRICES

Note: Charges implemented at Stage 1 are indicated with an asterisk \*.

### ICO

<b>SCHEDULE 1 RESIDENTIAL END-USER CONNECTION</b>	
<b>DESCRIPTION</b>	<b>CHARGES (S\$)</b>
Monthly Recurring Charge Per End-User Connection	
1:24 split ratio	\$13.80/month
1:1 split ratio	\$872.20/month
Installation Charge (First Termination Point)	
High-Rise Residential Building/Non-Residential Building	\$150 per connection
Landed Residential Premise	\$270 per connection
Installation Charge (Second Termination Point)	
High-Rise Residential Building/Non-Residential Building	\$150 per connection
Landed Residential Premise	\$270 per connection
Patching Charge in the CO	
Per Patch Cable for patching in CO	\$7
Installation of Internal Cabling Charge	
Internal Cabling Charge per five (5) metres	\$2
<i>Termination Point Relocation, Repair and Replacement, and Removal Charge</i>	
<i>High-Rise Residential Building/Non Residential Building</i>	<b>*\$150 per connection</b>
<i>Landed Residential Premise</i>	<b>*\$270 per connection</b>
<i>Installation of fibre cable beyond the first fifteen (15) metres, measured from the point of entry of the Residential Premise to the First Termination Point or Second Termination Point, for Pre-COPIF 2013 Buildings (Applicable for Relocation, repair and replacement)</i>	<b>*\$2 per additional five (5) metres block</b>
<i>Installation of fibre cable beyond the first twenty-five (25) metres, measured from the Fibre Interface Point of the Residential Premise to the relevant Termination Point, for COPIF 2013 Buildings (Applicable for Relocation, repair and replacement)</i>	<b>*\$2 per additional five (5) metres block</b>
Relocation Service of Residential End-User Connection from One Residential Address to Another Residential Address Charge	
Per Patch Cable deactivated/removed in CO (where applicable)	\$0
<i>Cancellation Charge of Fault Reported</i>	
<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>
Service Activation Charge	
Service Activation Charge per Residential End-User Connection	\$53

<b>SCHEDULE 2 NON-RESIDENTIAL END-USER CONNECTION</b>		
<b>DESCRIPTION</b>	<b>CHARGES (S\$)</b>	
Monthly Recurring Charge Per End-User Connection		
	1 month	12 months
1:16 split ratio	\$165/month	\$55/month

1:1 split ratio	\$925.10/month
<b>Installation of Network Charges</b>	
Non-Residential End-User Connection from CO to Termination Point inside the Non-Residential Premise	\$717 per connection
Non-Residential End-User Connection from CO to Termination Point inside the vertical telecommunication riser on the same floor where the Non-Residential Premise is located	\$494 per connection
Non-Residential End-User Connection from CO to the FTTB Node of the Non-Residential Premise where NetLink Trust's Network ends	\$41 per connection
<b>Patching Charge in the CO</b>	
Per Patch Cable	\$7
<b>Express Service Activation Request Charge</b>	
Express Service Activation Request Charge	\$211
<b>Cancellation Charge under Express Service Activation</b>	
Cancellation Charge for Express Service Activation	\$211
<b>Termination Point Relocation, Repair and Replacement, or Removal Charge</b>	
Request for Relocation; repair and replacement; or Removal of Termination Point and/or fibre cables.	<p>\$717 per connection for a Non-Residential End-User Connection from CO to Termination Point inside the Non-Residential Premise</p> <p>\$494 per connection for a Non-Residential End-User Connection from CO to Termination Point inside the vertical telecommunication riser on the same floor where the Non-Residential Premise is located</p> <p>\$41 per connection for a Non-Residential End-User Connection from CO to the FTTB Node of the Non-Residential Premise where NetLink Trust's Network ends</p>
<b>Relocation Service of Non-Residential End-User Connection to Another Address Charge</b>	
Per Patch Cable deactivated/removed in CO (where applicable)	\$0
<b><i>Cancellation Charge of Fault Reported</i></b>	

<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>
<b>Service Activation Charge (replacing Standard Installation Charge)</b>	
Service Activation Charge per Non-Residential End-User Connection	\$64

<b>SCHEDULE 3 NBAP CONNECTION</b>		
<b>DESCRIPTION</b>		<b>CHARGES (\$\$)</b>
<b>Monthly Recurring Charge Per NBAP Connection</b>		
	1 month	12 months
1:16 split ratio	\$221.40/month	\$73.80/month
<b>Installation Charges</b>		
Service Activation Charge (replacing Standard Installation Charge)		\$64 per connection
Digging/Trenching Work		Case-by-case basis on a Cost- Oriented Basis
<b>Site Survey Charge</b>		
Site Survey Charge (per site survey)		\$76
<b>Patching Charge</b>		
Per Patch Cable		\$7
<b>Cancellation Charges</b>		
Cancellation charges before commencement of site survey		NIL
<b>Trouble Report generation</b>		
<i>Trouble Report Charge</i>		<b>*\$10</b>
<b>Termination Point Removal</b>		
Request for Removal of Termination Point and/or fibre cables		Cost-Oriented Charges
<b><i>Cancellation Charge of Fault Reported</i></b>		
<i>Cancellation Charge of fault reported</i>		<b>*\$10</b>

<b>SCHEDULE 4 CO TO CO CONNECTION</b>		
<b>DESCRIPTION</b>		<b>CHARGES (\$\$)</b>
<b>Monthly Recurring Charge Per Segment Connection</b>		
Per segment fibre		\$4,328.50/month
<b>Standard Installation Charge</b>		
Standard Installation Charge		\$15 per segment
<b>Optical Power Readings Request</b>		
Optical Power Reading Charge		\$10
<b><i>Cancellation Charge of Fault Reported</i></b>		
<i>Cancellation Charge of fault reported</i>		<b>*\$10</b>

<b>SCHEDULE 5 CO TO BUILDING MDF ROOM CONNECTION</b>	
<b>DESCRIPTION</b>	<b>CHARGES (\$\$)</b>
Monthly Recurring Charge Per Segment Connection	
Per segment fibre	\$518.90/month
Standard Installation Charge	
Standard Installation Charge	\$135 per segment
Optical Power Readings Request	
Optical Power Reading Charge	\$10
<i>Cancellation Charge of Fault Reported</i>	
<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>

<b>SCHEDULE 6 BUILDING MDF ROOM TO FTTB NODE CONNECTION</b>	
<b>DESCRIPTION</b>	<b>CHARGES (\$\$)</b>
Monthly Recurring Charge Per Segment Connection	
Per segment fibre	\$398.70/month
Standard Installation Charge	
Standard Installation Charge	\$128 per segment
Optical Power Readings Request	
Optical Power Reading Charge	\$10
<i>Cancellation Charge of Fault Reported</i>	
<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>

<b>SCHEDULE 7 FTTB NODE TO DP CONNECTION</b>	
<b>DESCRIPTION</b>	<b>CHARGES (\$\$)</b>
Monthly Recurring Charge Per Segment Connection	
Per Segment Fibre (Residential)	\$7.50/month
Per Segment Fibre (Non-Residential)	\$30/month
Installation Charges	
Standard Installation Charge (Residential)	\$128 per segment
Standard Installation Charge (Non-Residential)	\$204 per segment
Installation of Network Charge	Case-by-case basis
Rejection Charge	
Rejection Charge	\$76
Optical Power Readings Request	
Optical Power Reading Charge	\$10
<i>Cancellation Charge of Fault Reported</i>	
<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>

<b>SCHEDULE 8 BUILDING MDF ROOM TO RESIDENTIAL PREMISE CONNECTION</b>	
<b>DESCRIPTION</b>	<b>CHARGES (\$\$)</b>
Monthly Recurring Charge Per Segment Connection	
Per segment fibre	\$353.30/month
Installation Charge	
High-Rise Residential Building/Non-Residential Building	\$150 per premise
Landed Residential Premise	\$270 per premise

<b>Installation of Internal Cabling Charge</b>	
Internal Cabling Charge per five (5) metres	\$2
<b>Optical Power Readings Request</b>	
Optical Power Reading Charge	\$10
<b>Cancellation Charge of Fault Reported</b>	
<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>
<b>Service Activation Charge</b>	
Service Activation Charge per Residential End-User Connection	\$64
<b>Termination Point Relocation, Repair and Replacement, and Removal Charge</b>	
<i>High-Rise Residential Building/Non Residential Building</i>	<b>*\$150 per connection</b>
<i>Landed Residential Premise</i>	<b>*\$270 per connection</b>
<i>Installation of fibre cable beyond the first fifteen (15) metres, measured from the point of entry to the Residential Premise to the First Termination Point or Second Termination Point (Applicable for Relocation, repair and replacement)</i>	<b>*\$2 per additional five (5) metres block</b>

<b>SCHEDULE 9 BUILDING MDF ROOM TO NON-RESIDENTIAL PREMISE CONNECTION</b>	
<b>DESCRIPTION</b>	<b>CHARGES (\$\$)</b>
<b>Monthly Recurring Charge Per Segment Connection</b>	
Per segment fibre	\$406.20/month
<b>Installation of Network Charge</b>	
Installation Charge(Non-Residential End-User Connection from Building MDF Room to Termination Point inside the Non-Residential Premise)	\$717 per connection
<b>Rejection Charge</b>	
Rejection Charge	\$76
<b>Optical Power Readings Request</b>	
Optical Power Reading Charge	\$10
<b>Cancellation Charge of Fault Reported</b>	
<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>
<b>Service Activation Charge (replacing Standard Installation Charge)</b>	
Service Activation Charge per Non-Residential End-User Connection	\$64
<b>Termination Point Relocation, Repair and Replacement, and Removal Charge</b>	
Request for i. Relocation; ii. repair and replacement; or iii. Removal of Termination Point and/or fibre cables.	\$717 per connection for a Non-Residential End-User Connection from Building MDF Room to Termination Point inside the Non-Residential Premise

<b>SCHEDULE 10 CO TO NBAP DP CONNECTION</b>	
<b>DESCRIPTION</b>	<b>CHARGES (\$\$)</b>
<b>Monthly Recurring Charge Per Segment Connection</b>	
Per segment fibre	\$919.70/month

<b>Installation Charge</b>	
Standard Installation Charge	\$212 per segment
Digging/Trenching Work	Case-by-case basis
<i>Trouble Report generation</i>	
<i>Trouble Report Charge</i>	<b>*\$10</b>
<b>Optical Power Readings Request</b>	
Optical Power Reading Charge	\$10
<i>Cancellation Charge of Fault Reported</i>	
<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>

<b>SCHEDULE 11 NBAP DP TO NBAP TP CONNECTION</b>	
<b>DESCRIPTION</b>	<b>CHARGES (\$\$)</b>
<b>Monthly Recurring Charge Per Segment Connection</b>	
Per segment fibre	\$311.30/month
<b>Installation Charge</b>	
Service Activation Charge (replacing Standard Installation Charge)	\$64 per segment
Digging/Trenching Work	Case-by-case basis
<b>Optical Power Readings Request</b>	
Optical Power Reading Charge	\$10
<i>Cancellation Charge of Fault Reported</i>	
<i>Cancellation Charge of fault reported</i>	<b>*\$10</b>

<b>SCHEDULE 13 PATCHING SERVICE</b>	
<b>DESCRIPTION</b>	<b>CHARGES (\$\$)</b>
<b>Ordering Charge</b>	
Per Order	\$10
<b>Patching Charge</b>	
CO	\$7 per patch point
MDF Room	\$36 per patch point
FTTB Node	\$36 per patch point
NBAP DP	\$113 per patch point
<b>Termination Charge</b>	
CO	NIL
MDF Room	\$29 per patch point
FTTB Node	\$29 per patch point
NBAP DP	\$105 per patch point

<b>SCHEDULE 1 - 11</b>		
<b>DESCRIPTION</b>		<b>CHARGES (S\$)</b>
<i>Onsite Charges</i>		
<i>Minimum Charge for Onsite Visit</i>		<b>*\$64</b>
<i>PERIOD</i>	<i>TIME</i>	<i>RATE (S\$/hr)</i>
<i>Monday to Friday</i>	<i>9.00am to 5.00pm</i>	<b>*\$20</b>
<i>Monday to Friday</i>	<i>After 5.00pm to 9.00am the next day</i>	<b>*\$30</b>
<i>Saturday</i>	<i>9.00 am to 1.00pm</i>	<b>*\$20</b>
<i>Saturday</i>	<i>After 1.00pm to 12.00am the next day</i>	<b>*\$30</b>
<i>Sundays and Public Holidays</i>	<i>12.00am to 9.00am the next day</i>	<b>*\$40</b>
<i>Fault Identification Charge</i>		
<i>Minimum Charge (per visit up to first two hours)</i>		<b>*\$64</b>
<i>PERIOD</i>	<i>TIME</i>	<i>RATE (S\$/hr)</i>
<i>Monday to Friday</i>	<i>9.00am to 5.00pm</i>	<b>*\$20</b>
<i>Monday to Friday</i>	<i>After 5.00pm to 9.00am the next day</i>	<b>*\$30</b>
<i>Saturday</i>	<i>9.00 am to 1.00pm</i>	<b>*\$20</b>
<i>Saturday</i>	<i>After 1.00pm to 12.00am the next day</i>	<b>*\$30</b>
<i>Sundays and Public Holidays</i>	<i>12.00am to 9.00am the next day</i>	<b>*\$40</b>
<i>Joint Investigation Charge</i>		
<i>Minimum Charge for Joint Investigation</i>		<b>*\$64</b>
<i>PERIOD</i>	<i>TIME</i>	<i>RATE (S\$/hr)</i>
<i>Monday to Friday</i>	<i>9.00am to 5.00pm</i>	<b>*\$20</b>
<i>Monday to Friday</i>	<i>After 5.00pm to 9.00am the next day</i>	<b>*\$30</b>
<i>Saturday</i>	<i>9.00 am to 1.00pm</i>	<b>*\$20</b>
<i>Saturday</i>	<i>After 1.00pm to 12.00am the next day</i>	<b>*\$30</b>
<i>Sundays and Public Holidays</i>	<i>12.00am to 9.00am the next day</i>	<b>*\$40</b>