

3 January 2012

Singapore Telecommunications Limited  
31 Exeter Road  
Comcentre #05-00  
Singapore 239732

Attention: Mr Sean Slattery  
Vice-President, Regulatory & Interconnect Strategy

Dear Sirs,

**DIRECTION OF THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY  
OF SINGAPORE: REVIEW OF SINGAPORE TELECOMMUNICATIONS  
LIMITED'S REFERENCE INTERCONNECTION OFFER ("RIO")**

1. The Info-communications Development Authority of Singapore ("**IDA**"), pursuant to the Info-communications Development Authority of Singapore Act (Cap 137A), Section 27(1) of the Telecommunications Act (Cap 323) (the "**Act**") and Condition 34.1 of the Licence to Provide Facilities-Based Operations issued to Singapore Telecommunications Limited ("**SingTel**") on 1 April 1992, hereby issues this Direction to SingTel.
2. Please refer to the following documents:
  - (a) IDA's letter to SingTel, dated 22 June 2011, requiring SingTel to submit proposed modifications to its RIO for IDA's review, and the accompanying Explanatory Memorandum ("**IDA's Decision**");
  - (b) the proposed revised RIO submitted by SingTel to IDA on 29 July 2011 ("**SingTel's Proposed Revised RIO**");
  - (c) IDA's direction to SingTel, dated 27 October 2011, requiring SingTel to submit further proposed modifications to its Proposed Revised RIO ("**SingTel's Further Proposed Modifications**") for IDA's review, and the accompanying Explanatory Memorandum ("**IDA's 27 October 2011 Direction**"); and

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- (d) SingTel's Further Proposed Modifications to SingTel's Proposed Revised RIO, as submitted by SingTel to IDA on 2 December 2011 ("**SingTel's Further Revised RIO**").
3. In its review of SingTel's Further Proposed Modifications, IDA found the majority of SingTel's Further Proposed Modifications to be in conformity with IDA's requirements as expressed in IDA's 27 October 2011 Direction, save for:
- (a) SingTel's Further Proposed Modifications to Schedules 8A, 8D and 9, which are pending the submission of further information/clarification from SingTel; and
  - (b) certain of SingTel's other Further Proposed Modifications, which IDA concluded fail to give full effect to IDA's required modifications.
4. Accordingly, IDA hereby directs SingTel as follows:
- (a) SingTel must modify its Further Revised RIO to incorporate the specific drafting language set out in the enclosed appendices comprising:
    - (i) Appendix 1 – Directed amendments to the Main Body of SingTel's RIO;
    - (ii) Appendix 2 – Directed amendments to Schedule 2C of SingTel's RIO;
    - (iii) Appendix 3 – Directed amendments to Schedule 3A of SingTel's RIO;
    - (iv) Appendix 4 – Directed amendments to Schedule 3B of SingTel's RIO;
    - (v) Appendix 5 – Directed amendments to Schedule 4C of SingTel's RIO;
    - (vi) Appendix 6 – Directed amendments to Schedule 5A of SingTel's RIO;
    - (vii) Appendix 7 – Directed amendments to Schedule 8 of SingTel's RIO;

- (viii) Appendix 8 – Directed amendments to Schedule 8 Attachments of SingTel’s RIO;
- (ix) Appendix 9 – Directed amendments to Schedule 8B of SingTel’s RIO; and
- (x) Appendix 10 – Directed amendments to Schedule 12 of SingTel’s RIO

(together, the “**Directed Amendments**”).

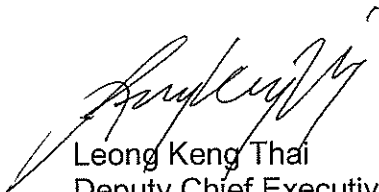
- (b) IDA hereby approves the following components of SingTel’s Further Revised RIO as set out in the enclosed appendices comprising:
    - (i) Appendix 11 – Approved modifications to Schedule 4B of SingTel’s RIO;
    - (ii) Appendix 12 – Approved modifications to Schedule 5C Attachments of SingTel’s RIO; and
    - (iii) Appendix 13 – Approved modifications Schedule 10 of SingTel’s RIO.
  - (c) SingTel must submit to IDA the clean softcopy of its RIO (including the Main Body and all the Schedules whether affected by the Directed Amendments or not, except Schedules 8A, 8D and 9) incorporating the Directed Amendments by **6 January 2012**. The softcopy submission must be in both Adobe PDF and Microsoft Word format, and emailed to IDA\_ILO@ida.gov.sg. In submitting the Directed Amendments to IDA, SingTel must make all necessary editorial corrections for typographical, cross referencing and pagination errors.
  - (d) In the case of Schedules 8A, 8D and 9, SingTel must incorporate the specific drafting language which IDA may specify at a later time following IDA’s completion of its review of these Schedules, which is currently pending the submission of further information/clarification from SingTel.
5. In light of the ongoing review of Schedules 8A, 8D and 9 of SingTel’s RIO, IDA will specify the effective date of SingTel’s revised RIO at a later time, following the completion of such review and the issuance of IDA’s approval and/or directed amendments in respect of these Schedules.

6. The grounds for IDA's determination of the Directed Amendments are annotated in the accompanying **Appendices** to this Direction. In addition, IDA refers SingTel to the following elaboration on certain aspects of the Directed Amendments.

Duration of RIO

7. IDA notes that, as part of SingTel's Further Proposed Modifications, SingTel had modified the default duration of SingTel's RIO from three (3) years to one (1) year (please see Clause 4.2 of Part 2 of the Main Body of SingTel's Further Revised RIO).
8. IDA would like to clarify that, following the conclusion of the current RIO review, SingTel's revised RIO should be offered for a further three (3) year period, in accordance with Section 6.2.1 of the Code. Accordingly, IDA directs SingTel to make the necessary amendments throughout its RIO to reflect that, following the completion of the current RIO review, SingTel's approved revised RIO would be offered for a further three (3) year period.
9. In this regard, upon the completion of the current RIO review (as highlighted above in paragraph 5), IDA will issue a notification on the IDA website ([www.ida.gov.sg](http://www.ida.gov.sg)) to specify the commencement date of the further three (3) year period for which SingTel must offer the approved revised RIO to Facilities-based and Services-based (Individual) Licensees.
10. Any clarification required on this Direction must be made in writing, addressed to our Ms Aileen Chia (Deputy Director-General (Telecoms & Post)), and emailed to IDA\_ILO@ida.gov.sg. Please note that any query or clarification from SingTel shall not affect SingTel's obligation to comply fully with this Direction, including, in particular, the timelines to be complied with.

Yours faithfully



Leong Keng Thai  
Deputy Chief Executive Officer / Director-General (Telecoms & Post)