

## ANNEX C

### Quotes from Digital Learning Circles' Partners

#### About Digital Learning Circles

To support more vulnerable seniors living in the community to go digital, volunteers from corporate and youth partners (e.g. Singtel, TriGen, Youth Corps Singapore, Heartware Network) provide personalised coaching to seniors at Senior Activity Centres island-wide, to help them pick up new digital skills and basic smartphone usage. These seniors go through a structured weekly curriculum, focusing on essential skills such as communication, video calls and cybersecurity, enabling them to be digitally connected for life.

**Mr Bill Chang, Chief Executive Officer, Group Enterprise, Singtel** says, "Since the onset of COVID-19, many seniors have found it difficult to stay connected with family and friends, especially those unfamiliar with computers or smart devices. To close the digital gaps that have become more pronounced since COVID and foster digital inclusion, our Singtel Digital Silvers programme helps seniors pick up the requisite skills to stay socially connected and use technology in their daily lives. We are heartened to see them plugging into the digital world with greater confidence and feeling more empowered to live their lives with the benefits of technology."

**Ms Chan Su Yee, Chief Executive Officer of NTUC Health** says, "The focus on building a more digitally inclusive society is timely. Our partnership with organisations like Singtel has helped seniors to access technology, enabling them to discover new things and benefit from modern conveniences. Many of our seniors, such as those who attend the digital workshops conducted by Singtel volunteers, were pleasantly surprised when they realised that using smartphones and mobile applications is not as difficult as they imagined! Partners play an important role in helping seniors remain connected in our community, and we look forward to working with more like-minded organisations to instill greater digital confidence among our seniors."