

Quotes of enterprises that have benefitted or are looking to benefit from the OCRM and ISM solutions

1. One SME that has benefitted from the OCRM solutions is Superpets. "We have adopted mobile apps for online purchase orders to augment our e-commerce website channels. Previously, our e-store on Lazada and Shopee marketplace operated independently. We had to do manual stock updates for over 6,000 different items. The newly integrated system has significantly improved our operational efficiency," said Simon Ang, Deputy Systems & Informatics, Superpets.

2. Looking to adopt the ISM solutions, Peter Shanmugam, Managing Director, Pedro Investigations & Security Services, said, "We anticipate that the ISM platform will bring about an estimated 40% manpower cost savings by optimising the roles of security officers, cleaners and property management staff. These savings, coupled with improved collaboration with other facilities management service providers, will empower our clients (security service buyers) with a holistic view of building performance and strategic insights for informed decision-making."