

Annex – Quotes from Industry Leaders Working on PDD Robotics Testbed

Industry Leaders	Quotes
Raahul Kumar, Chief Executive, Robotics & International and Chief Strategy Officer, Certis	What makes Punggol Digital District particularly exciting is that it is a live operational environment, not a controlled lab. At Certis, our advantage has always been in running real-world frontline operations across complex settings, including airports, healthcare, and urban infrastructure, where reliability, safety and response matter. The challenge in robotics today is no longer just about building autonomous machines, but integrating robotics, AI systems and human teams into real operations that are safe, coordinated and sustainable over time. With PDD, we will look at how robotics can support security patrol, facilities inspection, concierge and incident response as part of a broader integrated operating model. We believe Singapore has a real opportunity to become a leader in operationalising Physical AI within built environments.
Christopher Ong, Managing Director, DHL Express Singapore	We are honoured to support IMDA's drive in advancing this testbed at PDD as a flagship precinct for real-world robotics deployment, innovation, and scale. DHL brings deep operational capabilities and domain expertise in last-mile logistics, process design, and large-scale deployment to this project. Through this collaboration, we will explore robot-enabled parcel delivery use cases that support last-mile delivery in a public multi-estate, operating environment. In addition, leveraging our robust customer insights capabilities, we will evaluate robot-enabled delivery from the customer experience perspective, systematically capturing customer feedback and translating them into meaningful service improvements to enhance robot-enabled last mile deliveries for our customers.
Grab spokesperson	At Grab, we are always looking for ways to use technology to make everyday services more efficient and reliable for everyone. Our work with robotics is focused on addressing specific physical challenges that add extra time and effort for our partners. We believe that by integrating these autonomous tools into our network, we can build a more seamless experience that supports our partners and ensures our services stay accessible and future-ready for the community.
Alan Ng, Founder & CEO, QuikBot Technologies	QuikBot was founded four years ago on the conviction that AI would move beyond screens into the physical world. Since then, our deployments at South Beach and MBC have given us direct experience operating in live

	<p>environments alongside people, and that experience has reinforced a core belief: trust, safety, and governance must be built in from the start, not added as an afterthought. PDD testbed represents a meaningful step forward, allowing us to operate at a bigger scale and work alongside robots from different providers across delivery, cleaning, and security. The complexity involved is real, and so is the opportunity. We see PDD as a platform for Singapore to demonstrate that the infrastructure, density, and regulatory conditions for this kind of deployment are in place. We look forward to working with our partners to make that a reality.</p>
<p>Hormese Tharakan, APAC Market Head – Public Sector, Healthcare and Life Sciences, Thoughtworks</p>	<p>The PDD testbed gives Thoughtworks the opportunity to help build the AI-ready data and knowledge foundation for embodied AI. By bringing together robotics, building systems and operational data, this foundation can help embodied AI systems operate safely and effectively in real-world environments. Thoughtworks brings deep expertise in data platform modernisation, semantic modelling and AI delivery, with cross-functional teams spanning infrastructure and security, data and platform engineering, and AI research. Through this testbed, we can co-innovate with IMDA and ecosystem partners, validate practical use cases, and contribute to Singapore's innovation agenda by helping shape scalable models for next-generation robotics and embodied AI adoption.</p>