

**ISSUED ON 21 JANUARY 2011**

**NOTICE – EXEMPTION FROM SERVICE QUALITY INFORMATION  
DISCLOSURE REQUIREMENTS UNDER CODE OF PRACTICE FOR  
COMPETITION IN THE PROVISION OF TELECOMMUNICATION  
SERVICES 2010**

**Citation**

1. This Notice may be cited as the Exemption from Service Quality Information Disclosure Requirements Notice 2011 and shall come into operation on 21 January 2011.

**Exemption**

2. For the purposes of subsections 1.7(a) and 12.3 of the Code of Practice for Competition in the Provision of Telecommunication Services 2010 (“Code”), it is notified for general information that the following licensees are exempted from subsection 3.2.7 of the Code in relation to their obligations to disclose service quality information:

- (a) Licensees holding Services-Based Operator (Class) Licences and providing:
  - (i) Store-and-Retrieve (S&R) Value Added Network Services;
  - (ii) Audiotex Services;
  - (iii) Resale of Public Switched Telecommunication Services; and/or
  - (iv) Public Chain Payphone Services; and
  
- (b) Licensees holding Services-Based Operator (Individual) Licences and providing Live Audiotex Services.

Deputy Chief Executive and Director-General (Telecoms & Post)  
For Info-communications Development Authority of Singapore