

Dear Sirs,

I am writing in response to the Public Consultation on the Implementation of Anti-Scam Filter Solution.

I am in support of implementation of anti-scam filter solutions.

However, SMS is no longer the only way organizations uses to contact their clients based in Singapore. They are also using WhatsApp, WeChat, Telegram to name a few.

IMDA has implemented a ScamShield solution which already included filtering scam SMS messages. This solution should be updated to include Android phone.

The solution should also be integrated such that should individuals click on a scam link if it were received over non-SMS channel, it would be blocked the the ScamShield application.

Individuals who choose to use other commercial anti-virus or anti-malware tool should have the means to integrate with the ScamShield tool.

Alternatively, IMDA could consider setting up a national SG VPN service such that all mobile or internet links be filtered through a secured VPN service to achieve a better centralized management of anti-scam and anti-malware. The use of VPN service is voluntary and conditional.

Organizations that only serve Singapore based clients could also restrict inbound connectivity to their online service to be from SG VPN ip addresses to limit attack from overseas ip address.

Rgds

Yap Kai Yeow