



**CONSULTATION PAPER ISSUED BY  
THE INFOCOMM MEDIA DEVELOPMENT AUTHORITY  
ON  
SINGAPORE TELECOMMUNICATIONS LIMITED'S  
REFERENCE INTERCONNECTION OFFER  
SCHEDULE 1 ANNEXURES  
FOR  
IP-BASED INTERCONNECTION  
FOR VOICE SERVICES**

**30 JANUARY 2026**

## BACKGROUND

1. On 26 May 2025, the Infocomm Media Development Authority (“**IMDA**”) issued a Direction to Singapore Telecommunications Limited (“**Singtel**”) to submit its proposed Reference Interconnection Offer (“**RIO**”) for establishing Internet Protocol (“**IP**”)–based interconnection with Singtel for voice services. As Singtel was reviewing and fine-tuning its network upgrade for IP-based interconnection, Singtel submitted its proposed draft RIO in two sets: (a) on 14 July 2025, a total of 10 RIO schedules<sup>1</sup> including the Main Body and the schedules for call services; and (b) on 15 October 2025, the draft Schedule 1 Annexures to the RIO which contain the details of the technical, operational and testing requirements to establish IP-based interconnection with Singtel’s network.
2. For the aforementioned 10 RIO schedules in paragraph 1(a), IMDA issued a public consultation on 28 July 2025 to seek comments from interested parties. Following the close of the consultation, IMDA received comments from six respondents. After careful consideration of the comments, including the issues raised therein, IMDA had issued its decision to the public consultation for the 10 RIO schedules on 13 November 2025. To give effect to IMDA’s decision, IMDA directed Singtel on 1 December 2025 to submit the revised RIO schedules to incorporate IMDA’s directed modifications to the RIO. IMDA will be finalising these schedules for industry’s preparation of IP-based interconnection with Singtel.

## CONSULTATION ON DRAFT SCHEDULE 1 ANNEXURES

3. As for the proposed draft Schedule 1 Annexures to the RIO submitted by Singtel in paragraph 1(b), IMDA notes that this document could be subject to further changes, as Singtel conducts its network integration and testing work in the coming months to verify the proposed technical and testing requirements as set out in the draft Schedule 1 Annexures. Such network integration and testing work is estimated to be completed by Singtel in Q2 2026.
4. Notwithstanding, IMDA sees merit to issue this public consultation to seek views and comments on the draft Schedule 1 Annexures, as IMDA is cognisant of the need to provide early visibility to industry on the technical, operational and testing requirements to establish IP-based interconnection with Singtel’s network.

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<sup>1</sup> The schedules submitted by Singtel are: Main Body; Schedule 1 Physical and Virtual (Distant) Interconnection; Schedule 2A Call Origination Service; Schedule 2B Call Termination Service; Schedule 2C Call Transit Service; Schedule 4A Emergency Call Service; Schedule 8A Co-location for Point-of-Interconnection (POI); Schedule 8 Attachments; Schedule 9 Charges; and Schedule 12 Dictionary.

## INVITATION TO COMMENT

5. Given the above, IMDA invites interested parties to submit written comments to this consultation on the proposed draft Schedule 1 Annexures to the RIO for IP-based interconnection with Singtel.
6. All respondents are requested to keep their comments clear and succinct. All views and comments should be submitted in soft copy (in both Adobe PDF and Microsoft Word formats) via email to [Consultation@imda.gov.sg](mailto:Consultation@imda.gov.sg) with the email header "Consultation on RIO Schedule 1 Annexures for IP interconnection".
7. All submissions should reach IMDA by **12 noon, 27 February 2026**. All views and comments should be addressed to:

Ms Aileen Chia  
Director-General (Telecoms and Post)  
Deputy Chief Executive (Connectivity Development & Regulation)  
Infocomm Media Development Authority  
10 Pasir Panjang Road  
#03-01 Mapletree Business City  
Singapore 117438

8. In its submission, the respondent should include the following:
  - (a) Respondent's statement of interest in the consultation;
  - (b) Summary of the respondent's submission; and
  - (c) Specific comments on Singtel's proposed draft Schedule 1 Annexures to the RIO.
9. IMDA reserves the right to make public all or parts of any written submission made in response to this consultation, and to disclose the identity of the respondent. Any part of the submission which the respondent considers to be commercially sensitive must be clearly marked and placed as a separate annex to the comments raised. IMDA will take this into consideration when disclosing the information submitted.