

IMDA's Reference: IMDA.INTC.05.00112/SCC

1 November 2019

Nucleus Connect Pte Ltd
3 Tai Seng Drive #04-01
Singapore 535216

Attention: Mr Poh Kwee Heng
Head (Compliance & Business Operations)

Dear Mr Poh,

**REVIEW OF NUCLEUS CONNECT PTE LTD'S INTERCONNECTION OFFER
FOR THE PROVISION OF SERVICES OVER THE NEXT GENERATION
NATIONWIDE BROADBAND NETWORK**

1. We refer to:

- (a) IMDA's letters dated 4 April 2018 and 16 April 2018 titled "Consultation on Nucleus Connect's Residential Per-End-User Connection Service under the Interconnection Offer";
- (b) IMDA's letter dated 3 August 2018 titled "Notification of Proposed Direction of the Info-communications Media Development Authority made pursuant to Section 27 of the Telecommunications Act (Chapter 323) in respect of the review of Nucleus Connect Pte Ltd's Interconnection Offer" (the "**Notification**");
- (c) Nucleus Connect Pte Ltd's ("**NC**") and IMDA's letters dated 10 August 2018 and 18 August 2018 respectively in relation to NC's request for an extension of deadline to respond to the Notification;
- (d) the representations by NC submitted to IMDA via letter dated 29 August 2018 and via emails dated 30 August 2018 and 5 September 2018 in response to the Notification;
- (e) IMDA's letter dated 20 March 2019 titled "Direction of the Info-communications Media Development Authority made pursuant to Section 27 of the Telecommunications Act (Chapter 323) in respect of the review of Nucleus Connect Pte Ltd's Interconnection Offer" ("**Direction**");

- (f) IMDA's letter dated 20 March 2019 titled "Review of the Prices for Nucleus Connect Interconnection Offer under the Code of Practice for Next Generation Nationwide Broadband Network OpCo Interconnection" ("**IMDA's Letter**"), setting out IMDA's determination of the prices for services offered under the NC ICO, for the 5-year period from March 2019 to February 2024 ("**Final Prices**");
- (g) NC's letter dated 10 April 2019 titled "Direction of the Info-communications Media Development Authority made pursuant to Section 27 of the Telecommunications Act (Chapter 323) in respect of the review of Nucleus Connect Pte Ltd's Interconnection Offer", submitting NC's amended Interconnection Offer ("**ICO**"), which incorporated IMDA's Required Changes under the Direction, the Final Prices and NC Initiated Changes, for IMDA's review and approval ("**Draft Revised ICO**"); and
- (h) IMDA's consultation document dated 1 July 2019 titled "Consultation on Nucleus Connect's Interconnection Offer", seeking comments from the public on NC's proposed text changes on the Draft Revised ICO in relation to IMDA's Required Changes and NC Initiated Changes ("**Public Consultation**").

For the avoidance of doubt, capitalised terms not specifically defined herein shall have the meanings ascribed to them in NC's ICO and the Public Consultation.

2. IMDA received one submission in response to the Public Consultation. IMDA notes that the respondent was largely agreeable to NC's proposed changes in the Draft Revised ICO. Having carefully reviewed the Draft Revised ICO, IMDA has found NC's proposed modifications to be in conformity with IMDA's Required Changes as expressed in the Direction. IMDA also has no objection to NC's Initiated Changes in the Draft Revised ICO.
3. Accordingly, NC shall submit to IMDA the clean softcopy of its Draft Revised ICO (including the Master ICO Agreement, the General Service Terms and Conditions and all the Service Schedules), with the Final Prices, and making all necessary editorial corrections for typographical, cross referencing and pagination errors, **by no later than 8 November 2019**. The softcopy submission must be in Microsoft Word format, and emailed to ILO@imda.gov.sg.
4. Unless otherwise notified by IMDA, NC's Draft Revised ICO incorporating the necessary editorial corrections (the "**Approved ICO**") is hereby approved with effect from 8 November 2019. Following such approval, NC shall adhere to the implementation timeline as set out below.

Timeline for Implementation of the Approved ICO

5. NC shall implement and give effect to the Approved ICO, including the Final

Prices within two months of the approval date (i.e., by 1 January 2020). NC shall ensure that the ICO changes are effected promptly on the implementation date. In other words, NC shall ensure that the necessary changes on its systems are tested and ready to go live before the Approved ICO's implementation date. NC is also expected to make the changes available via its test/staging server(s), for its Qualifying Persons to perform any necessary system testing to ensure that the ICO changes can be effected on the NBN on the implementation date.

6. If you require further clarification on the matter, please do not hesitate to contact our Mr Dennis Goh at telephone number 6211 1346 or to the undersigned by email at ILO@imda.gov.sg.

Yours sincerely,



Ong Tong San
Senior Director (Market Access & Competition Development)
For Director-General (Telecoms & Post),
Deputy Chief Executive (Policy, Regulation & Competition Development)