

ANNEX A

QUOTES FROM WINNERS OF NATIONAL INFOCOMM AWARDS 2010

Winner of Most Innovative Use of Infocomm Technology (Public Sector)

Integrated Health Information Systems / National University Hospital / Tan Tock Seng Hospital

"The NIA award highlights IHiS' innovative and ground-breaking work to harness IT to significantly improve patient care. Few hospitals worldwide are able to fully implement the Closed Loop Medication Management (CLMM) system as it involves the challenge of changing the way healthcare staff work. Winning the NIA has helped highlight the benefits of the system to staff at other hospitals, making its subsequent implementation easier and faster."

- Mr Ho Khai Leng, Group Director (Clinical Systems), Integrated Health Information Systems (IHiS)

"Administering medicine to our patients used to be a complex process involving many parties and steps. Today, with the strong partnership between our three organisations and the strategic leverage on IT, we have successfully developed a single powerful holistic system that is truly focused on delivering patient care. New standards of patient safety and care are being set in our hospitals as a result."

- Dr Pauline Yong, Director, Clinical Support Services, Tan Tock Seng Hospital

"The CLMM system employs IT to enable the provision of drug therapy to patients in a convenient and safe manner. It allows us to get the right medication to the right patient and at the same time, free up our staff to focus on patient-centric activities. We constantly aim to improve patient safety by incorporating technology and systems engineering to enhance our ability to deliver safer and better care to our patients."

- Mr Wu Tuck Seng, CLMMS Project Leader and Deputy Director, Pharmacy Department, National University Hospital
-

Winner of Most Innovative Use of Infocomm Technology (Private Sector)

Resorts World Sentosa

"The NIA recognition has motivated RWS to achieve greater heights in innovation through the deployment of IT to improve efficiency and productivity, and most importantly, strengthen the customer experience at our resort. RWS has since rolled out new technology capabilities in our winning Customer, Membership and Services (CMS)

system to stay competitive and keep pace with changing business requirements. We hope that this award will be an inspiration to other organisations just as it has done for us.”

- Mr Yap Chee Yuen, Senior Vice President (Management Operations), Resorts World Sentosa
-

Winner of Most Innovative Use of Infocomm Technology (SMEs)

GTW Holdings Pte Ltd

"Winning the NIA has lifted HungryGoWhere (our social media portal) and TableDB (our online reservation portal) to greater heights in terms of exposure and recognition. Besides opening up many business opportunities, it has also inspired our team to constantly pursue infocomm innovation. All aspiring companies should apply for the NIA and showcase their innovative technologies to the world."

- Mr Dennis Goh, Managing Director, GTW Holdings Pte Ltd
-

Winner of Most Innovative Infocomm Product/Service

EPI Life, Ephone International (S) Pte Ltd

"Winning the NIA not only bears testament to our unique innovation that bridges healthcare and telecommunication, but also enables us to provide our impeccable mobile health solutions to the global marketplace."

- Mr Eric Loh, CEO, Ephone International (S) Pte Ltd
-