

Symbio's Comments

Schedule	Clause with changes	Comments
Main Body	2.10	-
Main Body	8.1(b)	<p>This clause should be made applicable to either Party and not just Singtel as either Party's network may be damaged.</p> <p>Suggestion: <i>"In the event such a fault occurs, the Party causing the fault must rectify the fault and request for Interconnect Testing with the other Party within ten (10) Calendar Days from the date of its occurrence. The Party at fault shall bear all costs incurred including but not limited to the costs of Interconnect Testing and identifying and rectifying any damage caused to the other Party's Network. Failing which, the Party at fault shall be entitled to proceed to suspend the other Party's Interconnection until the fault is rectified."</i></p>
Main Body	8.5	What would be classified as "IMDA's validated international incoming calls"?
Main Body	8.6	-
Main Body	10.2	-
Main Body	12.7	<p>The Suspending Party should not be just referring to Singtel's Network as both networks could be impacted.</p> <p>Suggestion: <i>"Subject to clause 12.2, if, in the Suspending Party's reasonable opinion, the other Party who caused the interference or disruption to its Network shall be deemed to be in breach of this Interconnection Agreement unless and until it furnishes sufficient evidence to the satisfaction of the Authority demonstrating that no such breach will occur."</i></p>
Main Body	12.8	<p>This clause should be mutual for both parties.</p> <p>Suggestion: <i>"Either Party reserves the right to suspend the Service, in whole or in part, as may be reasonably necessary in the course of its normal operations to address any event, incident, or issue arising from or related to another Requesting Licensee, provided that such suspension is undertaken in good faith and with due regard to minimising disruption."</i></p>

Main Body	13.1(j)	-
Main Body	13.14	-
Main Body	18.5	-
Main Body	18.7	-
Main Body	18.9(c)	-
Main Body	20.1 to 20.6.9	-

Schedule	Clause with changes	Comments
Schedule 1	1.6	-
Schedule 1A	2.1 to 2.12	<p>It is noted that Singtel is offering two exchanges as POIs. Likewise, the other Party should also be able to offer 2 locations as POI's for the purpose of redundancy and diversity. For clarity, Singtel should be responsible for one data link between a pair of exchanges and the other Party is responsible for the other data link between the pair of exchanges (assuming 2 links between a pair of exchanges).</p> <p>This is the practise that Symbio has in place already with several FBOs in Singapore already.</p> <p>Please note that Clause 2.5 mentioned in Clause 2.1 is "Not Used".</p>
Schedule 1A	3.1, 3.2, 3.4, 3.6	-
Schedule 1A	4.1 to 4.4	-
Schedule 1A	5.1	-
Schedule 1A	6.1, 6.2, 6.3	-
Schedule 1A	7.1 to 7.5.3	-
Schedule 1A	8.1 to 8.11	-
Schedule 1A	8.12, 8.13, 8.14	-
Schedule 1A	8.15 to 8.15.5	-
Schedule 1A	9.1 to 9.3.4	-
Schedule 1A	10.4	-
Schedule 1A	Annex 1A.1	-
Schedule 1A	Annex 1A.2	-

Schedule 1A	Annex 1A.3	-
Schedule 1B	2.2, 2.3, 2.4, 2.5, 2.6, 2.7	-
Schedule 1B	3.1, 3.3, 3.5, 3.6, 3.8	-
Schedule 1B	4.1 to 4.4.1	-
Schedule 1B	5.3	-
Schedule 1B	Annex 1B.1	-