

## Cloud service provider disclosure (MTCS SS584:2020)

The form is to be completed for each cloud service provided. For questions not applicable or not disclosed, indicate accordingly in the remarks.

Date of Disclosure: 6 June 2022

Applicable cloud service (s): IaaS, PaaS, SaaS

### Cloud Service Provider Contact Information

Company name: Huawei Cloud Computing Technologies Co., Ltd.

Primary address: Huawei Industrial Park, Bantian, Longgang District, Shenzhen, Guangdong, China

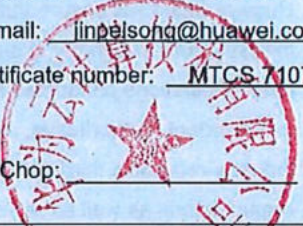
Web address: <https://intl.huaweicloud.com/>


Contact name: Peisong Jin

Contact number: +86 158 9985 6730

Contact email: [jinpelsong@huawei.com](mailto:jinpelsong@huawei.com)

MTCS certificate number: MTCS 710737

Company Chop: 

Company Representative Signature: 

### Certification Body Contact Information


Company name: BSI Group Singapore Pte Ltd.

Web address: <http://www.bsigroup.com>

Contact name: Mary Ann de Jesus

Contact number: +65 6270 0777

Contact email: [Maryann.Dejesus@bsigroup.com](mailto:Maryann.Dejesus@bsigroup.com)

Company Chop: 

Lead Auditor Signature: 

### Cloud Service Provider Background

Overview of service offering:

Huawei Cloud opens up Huawei's over three decades of expertise in ICT and digitalization. We work with our customers, partners, and developers to dive into digital and provide Everything as a Service, together building the cloud foundation for an intelligent world.

Service model:

Virtual machine instances owned by the cloud service customer

Network facilities

Compliance with applicable standards

Deployment model:

Private cloud

Community cloud

Hybrid cloud

Public cloud

Tier:

Level 1

Level 2

Level 3

No.	Criteria	Description	Remarks
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Legal and Compliance

1.

Right to audit

The cloud service customer has the right to audit:

Virtual machine instances owned by the cloud

service customer

Network facilities

Compliance with applicable standards

Technical controls

Policies and governance

Data centre facilities

Others: Cloud service customer's right to audit is defined in specific customer contract clauses.

None

Regulators recognised by Singapore law have the right to audit:

Virtual machine instances owned by the cloud

service customer

Network facilities

Compliance with applicable standards

Technical controls

Huawei Cloud will ensure that its infrastructure and major cloud services pass evaluations conducted by independent, authoritative, and industry-reputable third-party security organizations as well as reviews by security certification agencies. Huawei Cloud provides on its infrastructure only those cloud services that comply with mandatory security standards and regulations. Industry security evaluations and certifications demonstrate Huawei Cloud's security strategies, policies, and risk management mechanisms in the people/organization, process, and technology aspects throughout the R&D and O&M lifecycle of its infrastructure and cloud services. Customers can also gain an unbiased and in-depth understanding of Huawei Cloud's capabilities and effectiveness in cloud service customer data protection and cloud service security. The customer's audit right to HUAWEI CLOUD could be defined in specific customer contract clauses.

		<input type="checkbox"/> Policies and governance <input type="checkbox"/> Data centre facilities <input checked="" type="checkbox"/> Others: <u>Regulators' right to audit is reviewed and determined by HUAWEI CLOUD case by case.</u> <input type="checkbox"/> None Audit / assessment reports that can be made available on request: <input type="checkbox"/> Penetration test <input type="checkbox"/> Threat and vulnerability risk assessment <input type="checkbox"/> Vulnerability scan <input checked="" type="checkbox"/> Audit reports (e.g. Statement on Standards for Attestation Engagements (SSAE) No. 18, Reporting on Controls at a Service Organisation)	Regulators recognized by Singapore law could raises audit request to HUAWEI CLOUD, and the right to audit is reviewed and determined by HUAWEI CLOUD case by case. HUAWEI CLOUD regularly engages independent security companies to perform external vulnerability threat assessments. HUAWEI CLOUD follows a modified approach for vulnerability management and has procedures in place to handle security vulnerabilities immediately aligned with the organization. The HUAWEI CLOUD SOC2 Type II report provided additional details on the specific control activities. Customers could be available for download and review via <a href="https://www.huaweicloud.com/intl/en-us/securecenter/compliance.html">https://www.huaweicloud.com/intl/en-us/securecenter/compliance.html</a>
2.	Compliance	The following guidelines / standards / regulations are adhered to: <input checked="" type="checkbox"/> Singapore Personal Data Protection Act <input checked="" type="checkbox"/> ISO / IEC 27001 <input checked="" type="checkbox"/> ISO 9000 <input checked="" type="checkbox"/> ISO / IEC 20000 <input type="checkbox"/> CSA Open Certification Framework <input checked="" type="checkbox"/> PCI-DSS <input checked="" type="checkbox"/> Others: _____	HUAWEI CLOUD is compliant with <ul style="list-style-type: none"> <li>● PCI-3DS</li> <li>● ISO 9001</li> <li>● ISO 22301</li> <li>● ISO 27017:2015</li> <li>● ISO 27018:2014</li> <li>● ISO 29151</li> <li>● ISO 27701</li> <li>● ISO 27799</li> <li>● ISO 27034</li> <li>● NIST CSF</li> <li>● CSA STAR</li> <li>● BS10012</li> <li>● SOC 1</li> <li>● SOC 2</li> <li>● SOC 3</li> <li>● C5</li> <li>● OSPAR</li> <li>● TISAX</li> </ul> For more information about HUAWEI CLOUD's compliance, please refer to: <a href="https://www.huaweicloud.com/intl/en-us/securecenter/compliance.html">https://www.huaweicloud.com/intl/en-us/securecenter/compliance.html</a>

Data Control			
3.	Data Ownership	<p>All data on the cloud service is owned by the cloud service customer except for: <u>data which is not generated by using of cloud service or uploaded by cloud service customer.</u></p> <p>The cloud service customer retains the ownership on the derived data or attributes of cloud usage except for the following:</p> <p><input checked="" type="checkbox"/> Advertising or marketing</p> <p><input checked="" type="checkbox"/> Statistics analysis on usage</p> <p><input type="checkbox"/> Others: _____</p>	<p>Data transferred to, stored in, processing on the Cloud Services shall be customer's content.</p> <p>For more information about data ownership, please refer to our Privacy Statement:  <a href="https://www.huaweicloud.com/intl/en-us/declaration/sa_prp.html">https://www.huaweicloud.com/intl/en-us/declaration/sa_prp.html</a></p>
4.	Data Retention	<p>Data deleted by the cloud service customer is retained as follows:</p> <p><input type="checkbox"/> Minimum data retention period is: _____</p> <p><input type="checkbox"/> Maximum data retention period is: _____</p> <p><input checked="" type="checkbox"/> Deleted immediately</p> <p>Log data is retained for a period of:</p> <p><input type="checkbox"/> Minimum data retention period as follows: _____</p> <p><input type="checkbox"/> Maximum data retention period is: _____</p> <p><input type="checkbox"/> Not retained</p> <p>Cloud service customer data is retained for a period of:</p> <p><input type="checkbox"/> Minimum data retention period is: _____</p> <p><input checked="" type="checkbox"/> Maximum data retention period is: <u>15 days</u></p> <p><input type="checkbox"/> Not retained</p> <p>The following types of data are available for download by the cloud service customer:</p> <p><input checked="" type="checkbox"/> Log data</p> <p><input checked="" type="checkbox"/> Other: <u>any data belongs to cloud service customer.</u></p>	<p>For more information about data deletion, please refer to White Paper for HUAWEI CLOUD Data Security:  <a href="https://www.huaweicloud.com/intl/content/dam/cloudbu-site/archive/hk/en-us/securecenter/security_doc/DataSecurityWhitepaper_en.pdf">https://www.huaweicloud.com/intl/content/dam/cloudbu-site/archive/hk/en-us/securecenter/security_doc/DataSecurityWhitepaper_en.pdf</a></p> <p>Log data related to cloud services could be stored and retained by using Cloud Trace Service (CTS). For more information about CTS, please refer to:  <a href="https://intl.huaweicloud.com/en-us/product/cts.html">https://intl.huaweicloud.com/en-us/product/cts.html</a></p> <p>If the customer still does not renew the resource or pay off the outstanding fees, the resource enters a retention period. During the retention period, the customer cannot access the resource, but data stored on the cloud service will be retained. A retention period is 15 days long. For more information, please refer to:  <a href="https://support-intl.huaweicloud.com/en-us/usermanual-billing/en-us_topic_0083039587.html">https://support-intl.huaweicloud.com/en-us/usermanual-billing/en-us_topic_0083039587.html</a></p>

5.	Data  Sovereignty	<p>The primary data locations are:</p> <p><input checked="" type="checkbox"/>Singapore</p> <p><input checked="" type="checkbox"/>Asia Pacific: China (Hong Kong and Mainland)</p> <p><input type="checkbox"/>Europe _____</p> <p><input type="checkbox"/>United States</p> <p><input checked="" type="checkbox"/>Other: <a href="https://intl.huaweicloud.com/en-us/global/index.html">https://intl.huaweicloud.com/en-us/global/index.html</a></p> <p>The backup data locations are:</p> <p><input checked="" type="checkbox"/>Singapore</p> <p><input checked="" type="checkbox"/>Asia Pacific: China (Hong Kong and Mainland)</p> <p><input type="checkbox"/>Europe _____</p> <p><input type="checkbox"/>United States</p> <p><input checked="" type="checkbox"/>Other: <a href="https://intl.huaweicloud.com/en-us/global/index.html">https://intl.huaweicloud.com/en-us/global/index.html</a></p> <p>No. of countries in which data centres are operated: _____</p> <p>The cloud service customer's data stored in the cloud environment will never leave the locations specified in item 5:</p> <p><input type="checkbox"/>Yes</p> <p><input checked="" type="checkbox"/>Yes, except as required by law</p> <p><input checked="" type="checkbox"/>Yes, except as noted: <u>Cross Region / AZ data replication or synchronisation required or controlled by cloud service customer.</u></p> <p><input type="checkbox"/>No</p> <p>Cloud service customer's consent is required prior to transferring data to a location not specified in item 5 or a third party:</p>	<p>Customer reserves all rights on customer content and is free to specify the data center region to store customer content.</p> <p>Huawei Cloud provides the customer with multiple geographic regions, details shall be available at: <a href="https://intl.huaweicloud.com/en-us/global/index.html">https://intl.huaweicloud.com/en-us/global/index.html</a></p> <p>For more information about HUAWEI CLOUD Regions, please refer to: <a href="https://intl.huaweicloud.com/en-us/global/index.html">https://intl.huaweicloud.com/en-us/global/index.html</a></p>
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		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> Yes, except as required by law <input type="checkbox"/> Yes, except as noted: _____ <input type="checkbox"/> No <p><i>Note: Cloud service customers are responsible for determining the impact of data protection and data sovereignty laws on the locations where data is stored. In addition, cloud service customer should understand the risks associated with relevant laws that may allow for law enforcement or other government access to data in-transit or storage with Cloud Service Providers.</i></p>	
6.	Non-Disclosure	<input checked="" type="checkbox"/> Non-disclosure agreement template can be provided by Cloud Service Provider <input checked="" type="checkbox"/> Cloud Service Provider may use customer's NDA (pending legal review)	Non-disclosure is addressed in HUAWEI CLOUD Customer Agreement. For more information, please refer to: <a href="https://intl.huaweicloud.com/en-us/declaration/sa_cua.html#">https://intl.huaweicloud.com/en-us/declaration/sa_cua.html#</a>
<b>Provider Performance</b>			
7.	Availability	The committed network uptime is: <input type="checkbox"/> <input checked="" type="checkbox"/> Varies according to price plan The committed system uptime is: <input type="checkbox"/> <input checked="" type="checkbox"/> Varies according to price plan The cloud environment has the following single points of failure: <input type="checkbox"/> _____ <input checked="" type="checkbox"/> none	For more information about details of SLAs for different HUAWEI CLOUD services and conditions, please refer to: <a href="https://intl.huaweicloud.com/declaration/sla.html#">https://intl.huaweicloud.com/declaration/sla.html#</a>
8.	3 <sup>rd</sup> party dependency	Highlight areas of critical dependency for service delivery: _____ _____	
9.	BCP / DR	<input checked="" type="checkbox"/> Disaster recovery protection	For more information about HUAWEI CLOUD DR solutions, please refer to:

		<input checked="" type="checkbox"/> Backup and restore service <input checked="" type="checkbox"/> Cloud service customer selectable backup plans <input type="checkbox"/> Escrow arrangements <input type="checkbox"/> No BCP / DR is available <input checked="" type="checkbox"/> RPO: <u>Managed by cloud service customer</u> <input checked="" type="checkbox"/> RTO: <u>Managed by cloud service customer</u> <input checked="" type="checkbox"/> Others, please specify: <u>Cloud service customer may choose multiple HUAWEI CLOUD regions for DR.</u>	<a href="https://intl.huaweicloud.com/en-us/solution/csdr/index.html">https://intl.huaweicloud.com/en-us/solution/csdr/index.html</a>
10.	Liability	<p>The following terms are available for the cloud service customers on failure of the provider to meet the service commitment:</p> <input checked="" type="checkbox"/> Network failure Liability: <input checked="" type="checkbox"/> Infrastructure failure Liability: <input checked="" type="checkbox"/> Virtual machine instance failure Liability: <input type="checkbox"/> Migrations Liability: - <input checked="" type="checkbox"/> Unscheduled downtime Liability: <input checked="" type="checkbox"/> Database failure Liability: <input type="checkbox"/> Monitoring failure Liability:	<p>For more information about liability, please refer to:  <a href="https://intl.huaweicloud.com/declaration/sla.html#">https://intl.huaweicloud.com/declaration/sla.html#</a></p>
11.	Shared responsibility	<input checked="" type="checkbox"/> Communication of shared roles & responsibilities for which CSC needs to implement and manage for use of this cloud service URL (or attach file): <a href="https://res-static.hc-cdn.cn/cloudbu-site/china/zh-">https://res-static.hc-cdn.cn/cloudbu-site/china/zh-</a>	

		<a href="http://cn/TrustCenter/WithePaper/SecurityWhitepaper_cn.pdf">cn/TrustCenter/WithePaper/SecurityWhitepaper_cn.pdf</a>	
Service Support			
12.	Change management	<p>The Cloud Service Provider has established the following for changes, migrations, downtime, and other potential interruptions to cloud services:</p> <p><input checked="" type="checkbox"/> Communication plan and procedures for proactive notification</p> <p><input checked="" type="checkbox"/> Assistance in migration to new services when legacy solutions are discontinued</p> <p><input checked="" type="checkbox"/> Ability to remain on old versions for a defined time period</p> <p><input type="checkbox"/> Ability to choose timing of impact</p>	<p>For more information, please refer to HUAWEI CLOUD Customer Agreement:  <a href="https://intl.huaweicloud.com/en-us/declaration/sa_cua.html#">https://intl.huaweicloud.com/en-us/declaration/sa_cua.html#</a></p>
13.	Self-service provisioning and management portal	<p>Provide self-service provisioning and management portal for cloud service customers to manage cloud services:</p> <p><input checked="" type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p> <p>If yes, describe the functions of the self-service provisioning and management portal provided:</p> <p><input checked="" type="checkbox"/> Allow role-based access control (RBAC)</p> <p><input checked="" type="checkbox"/> Manage resource pools (e.g. VMs, storage, and network) and service templates</p> <p><input checked="" type="checkbox"/> Track and manage the lifecycle of each service</p> <p><input checked="" type="checkbox"/> Track consumption of services</p> <p><input checked="" type="checkbox"/> Health monitoring</p> <p><input type="checkbox"/> Others: _____</p>	<p>For HUAWEI CLOUD self-service provisioning and management portal, please visit:  <a href="https://console-intl.huaweicloud.com/?locale=en-us">https://console-intl.huaweicloud.com/?locale=en-us</a></p>
14.	Incident and problem	<p>Delivery mode of support:</p> <p><input checked="" type="checkbox"/> Access via email</p>	<p>For more information about HUAWEI CLOUD support plans, please refer to:  <a href="https://intl.huaweicloud.com/en-us/service/VIP_client.html">https://intl.huaweicloud.com/en-us/service/VIP_client.html</a></p>

	management	<input checked="" type="checkbox"/> Access via portal <input checked="" type="checkbox"/> Access via phone support <input checked="" type="checkbox"/> Direct access to support engineers Availability of support: <input checked="" type="checkbox"/> 24 x 7 <input type="checkbox"/> During office hours support, please specify the hours of operations: _____ <input type="checkbox"/> After office hours support, please specify the hours of operations: _____ Service response time: <u>&lt;15 minutes for Enterprise support plan; &lt;1 hour for Business support plan; &lt;12 business hours for Developer support plan.</u> Notification time of cloud service outage incident: <u>see remarks</u> Communication channel used for notification of cloud service outage incident: <u>multi-channels</u> The following are available to cloud service customers upon request: <input checked="" type="checkbox"/> Permanent access to audit records of customer instances <input checked="" type="checkbox"/> Incident management assistance Incident response time: _____ Mean time to repair on detection of faults: _____	Audit records of customer instances could be stored and retained by using Cloud Trace Service (CTS). For more information about CTS, please refer to: <a href="https://intl.huaweicloud.com/en-us/product/cts.html">https://intl.huaweicloud.com/en-us/product/cts.html</a>
15.	Billing	The following billing modes are available (please elaborate granularity of charges and measurement): <input checked="" type="checkbox"/> Pay per usage <u>See remarks</u> (up to per min/hour/day/month for compute/storage for IaaS/PaaS, and per cloud service customer per	For detailed billing modes, please visit: <a href="https://intl.huaweicloud.com/en-us/product/price.html">https://intl.huaweicloud.com/en-us/product/price.html</a>

		<p>hour/day/month/year for SaaS)</p> <p><input checked="" type="checkbox"/> Fixed pricing <u>See remarks</u> (up to yearly/monthly/daily)</p> <p><input type="checkbox"/> Other pricing model _____</p> <p><input type="checkbox"/> Not disclosed</p> <p><input type="checkbox"/> Available billing history: _____ Months</p>	
16.	Data portability	<p>Importable VM formats: <u>VMDK, VHD, RAW, QCOW2, VHDX, QED, VDI, QCOW, ZVHD2, ZVHD</u></p> <p>Downloadable formats: <u>none</u></p> <p>Supported operating systems: <u>CentOS, Windows, EulerOS, OpenSUSE, Oracle Linux, CoreOS, Fedora, SUSE, Ubuntu, RedHat, Debian, Kylin, Rocky, AlmaLinux</u></p> <p>Language versions of supported operating systems: <u>English, Chinese</u></p> <p>Supported database formats: <u>MySQL, SQL Server, PostgreSQL</u></p> <p>Policy/guide available: _____</p> <p>API:</p> <p><input checked="" type="checkbox"/> Common: <u>REST API</u></p> <p><input type="checkbox"/> Customised: _____</p> <p>Upon service termination or prolonged outage, data is available through:</p> <p><input type="checkbox"/> Physical media</p> <p><input checked="" type="checkbox"/> Standard methods as described above</p> <p><input checked="" type="checkbox"/> Other methods: <u>Download to local machine.</u></p>	<p>Image Management Service (IMS) allows the customer to easily create and manage images. Customers can create a system disk image or data disk image from a disk or an external image file. Customers can also create a full-ECS image from an ECS with data disks or a backup of an ECS. IMS allows the customer to create a private image from a server or external image file, and use an image to create servers. For more information about IMS, please visit: <a href="https://intl.huaweicloud.com/en-us/product/ims.html">https://intl.huaweicloud.com/en-us/product/ims.html</a></p>
17.	Interoperability	<p>Use of industry standards and availability of APIs to support interoperability:</p> <p><input checked="" type="checkbox"/> Transport supported (e.g. REST based</p>	

		<p>HTTPS/MQTT) _____</p> <p><input checked="" type="checkbox"/>Format supported (e.g. JSON/XML) _____</p> <p><input checked="" type="checkbox"/>APIs supported _____</p> <p><input type="checkbox"/>Other methods _____</p> <p>_____</p> <p><input checked="" type="checkbox"/>Guide available</p> <p><a href="https://support.huaweicloud.com/intl/en-us/index.html">https://support.huaweicloud.com/intl/en-us/index.html</a></p>	
18.	Access	<p>Type of access to the service is through:</p> <p><input checked="" type="checkbox"/>Public access</p> <p><input checked="" type="checkbox"/>Private access (e.g. VPN, dedicated link)</p> <p><input checked="" type="checkbox"/>IPv6 access is supported</p> <p><input type="checkbox"/>Other access methods: _____</p> <p>Public access speed (shared bandwidth) in Mbps: <u>300</u></p>	<p>For more information, please visit:</p> <p><a href="https://intl.huaweicloud.com/product/eip.html">https://intl.huaweicloud.com/product/eip.html</a></p> <p><a href="https://intl.huaweicloud.com/product/dc.html">https://intl.huaweicloud.com/product/dc.html</a></p> <p><a href="https://intl.huaweicloud.com/product/vpn.html">https://intl.huaweicloud.com/product/vpn.html</a></p> <p><a href="https://support.huaweicloud.com/intl/en-us/usermanual-vpc/eip_0001.html">https://support.huaweicloud.com/intl/en-us/usermanual-vpc/eip_0001.html</a></p>
19.	User management	<p><input checked="" type="checkbox"/>Identity management</p> <p><input checked="" type="checkbox"/>Role based access control</p> <p><input checked="" type="checkbox"/>Federated access model</p> <p><input checked="" type="checkbox"/>Integration with Identity management solutions</p> <p><input type="checkbox"/>Others</p>	<p>For more information, please visit:</p> <p><a href="https://intl.huaweicloud.com/en-us/product/iam.html">https://intl.huaweicloud.com/en-us/product/iam.html</a></p>
20.	Lifecycle	<p>The cloud service customer may select the following for service upgrades and changes:</p> <p><input checked="" type="checkbox"/>Automatic provisioning</p> <p><input checked="" type="checkbox"/>Cloud service customer customisable provisioning</p>	
<b>Security Configurations</b>			
21.	Security configuration enforcement checks	<p>Security configuration enforcement checks are performed:</p> <p><input type="checkbox"/>Manually</p> <p><input checked="" type="checkbox"/>Using automated tools</p> <p>How often are enforcement checks being performed to ensure all security configurations are applied?</p> <p>_____</p>	<p>HUAWEI CLOUD performs security configuration inspection on the host OS and middleware on the platform side. Customers can use the security service of HUAWEI CLOUD to check the security configuration of their resources.</p> <p>For more information, please refer to HUAWEI CLOUD Security White</p>

			<p>Paper:  <a href="https://intl.huaweicloud.com/content/dam/cloudbu-site/archive/hk/en-us/securecenter/security_doc/Security_en_201709.pdf">https://intl.huaweicloud.com/content/dam/cloudbu-site/archive/hk/en-us/securecenter/security_doc/Security_en_201709.pdf</a></p>
22.	Multi-tenancy	<input checked="" type="checkbox"/> Distinct physical hosts <input checked="" type="checkbox"/> Distinct physical network infrastructure <input checked="" type="checkbox"/> Virtual instance grouping <input checked="" type="checkbox"/> Cloud service customer definable security domains <input checked="" type="checkbox"/> Cloud service customer customisable firewall <input checked="" type="checkbox"/> Cloud service customer definable access policies	<p>Virtual Private Cloud (VPC) enables the customer to create private, isolated virtual networks. Customers can configure IP address ranges, subnets, and security groups, assign Elastic IP (EIP) addresses, and allocate bandwidth in a VPC.</p> <p>For more information about VPC, please visit:  <a href="https://intl.huaweicloud.com/en-us/product/vpc.html">https://intl.huaweicloud.com/en-us/product/vpc.html</a></p> <p>For Distinct Physical Hosts solution, please contact sales of HUAWEI CLOUD. And for further information, please refer to:  <a href="https://www.huaweicloud.com/en-us/product/deh.html">https://www.huaweicloud.com/en-us/product/deh.html</a></p>
23.	Hybrid cloud provision	<p>Ability to monitor, track, apply and enforce CSC's security &amp; privacy policies on its cloud workloads:</p> <input type="checkbox"/> Data protection and encryption key mgmt. enforcement geolocation-based/resource pools and secure migration of cloud workloads <input type="checkbox"/> Key mgmt. and keystore controlled by CSC <input type="checkbox"/> Persistent data flow segmentation before and after geolocation based/resource pools secure migration <input type="checkbox"/> Compliance enforcement for regulated workloads between on premises private and hybrid/public cloud <input type="checkbox"/> Others _____	
Service Elasticity			
24.	Capacity	The following capacity elasticity options are available:	Auto Scaling (AS) automatically adjusts computing resources based on

	elasticity	<input checked="" type="checkbox"/> Programmatic interface to scale up or down <input checked="" type="checkbox"/> Mean time to start and end new virtual instances: <u>See remarks.</u> <input checked="" type="checkbox"/> Alerts to be sent for unusual high usage <input type="checkbox"/> Minimum performance during peak periods: _____ <input type="checkbox"/> Minimum duration to scale up computing resources: _____ <input type="checkbox"/> Minimum additional capacity guaranteed per account: _____ (number of cores and GB memory)	service requirements and configured policies to ensure stability and optimize costs. Dynamic adjustments based on scheduled, periodic, or alarm-triggered AS policies automatically create and bind new instances to load balancing listeners. For more information about Auto Scaling, please visit: <a href="https://intl.huaweicloud.com/en-us/product/as.html">https://intl.huaweicloud.com/en-us/product/as.html</a>
25.	Network resiliency and elasticity	The following network resiliency and elasticity options are available: <input checked="" type="checkbox"/> Redundant Internet connectivity links <input checked="" type="checkbox"/> Redundant Internal connectivity <input type="checkbox"/> Selectable bandwidth up to: Mbps <input checked="" type="checkbox"/> Maximum usable IPs: <u>None</u> <input checked="" type="checkbox"/> Load balancing port: <input checked="" type="checkbox"/> Load balancing protocols: <u>HTTP, HTTPS, TCP, UDP</u> <input checked="" type="checkbox"/> Anti-DDOS protection systems or services <input checked="" type="checkbox"/> Defence-in-depth mechanisms, please specify: <u>See remarks.</u> <input checked="" type="checkbox"/> Network traffic isolation, please specify: <u>VPC</u> <input checked="" type="checkbox"/> Shared or dedicated bandwidth, please specify: <u>See remarks.</u> <input checked="" type="checkbox"/> QoS traffic control services <input checked="" type="checkbox"/> Alerts to be sent for unusual high usage <input type="checkbox"/> Minimum performance during peak periods:	Virtual Private Cloud (VPC) enables the customer to create private, isolated virtual networks. Customers can configure IP address ranges, subnets, and security groups, assign Elastic IP (EIP) addresses, and allocate bandwidth in a VPC. For more information about VPC, please refer to: <a href="https://intl.huaweicloud.com/en-us/product/vpc.html">https://intl.huaweicloud.com/en-us/product/vpc.html</a> Direct Connect is a high-speed, stable, and secure dedicated network connection. It connects your local data center to a Virtual Private Cloud (VPC) on HUAWEI CLOUD. With its low-latency design, Direct Connect maximizes HUAWEI CLOUD services and existing IT facilities to build a flexible, scalable hybrid cloud computing environment. For more information about Direct Connect, please refer to: <a href="https://intl.huaweicloud.com/en-us/product/dc.html">https://intl.huaweicloud.com/en-us/product/dc.html</a> For HUAWEI CLOUD defence-in-depth mechanisms, please refer to HUAWEI CLOUD Security White Paper.

		<p>_____</p> <p><input type="checkbox"/> Minimum period to scale up network throughput:</p> <p>_____</p>	<p><a href="https://intl.huaweicloud.com/content/dam/cloudbu-site/archive/hk/en-us/securecenter/security_doc/Security_en_201709.pdf">https://intl.huaweicloud.com/content/dam/cloudbu-site/archive/hk/en-us/securecenter/security_doc/Security_en_201709.pdf</a></p> <p>For Shared or dedicated bandwidth, please visit:</p> <p><a href="https://intl.huaweicloud.com/en-us/product/eip.html">https://intl.huaweicloud.com/en-us/product/eip.html</a></p>
26.	Storage redundancy and elasticity	<p>The following storage redundancy and elasticity options are available:</p> <p><input checked="" type="checkbox"/> Redundant storage connectivity links within each data centre</p> <p><input checked="" type="checkbox"/> Redundant storage connectivity links between data centres belonging to the same cloud</p> <p><input checked="" type="checkbox"/> Storage traffic isolation, please specify: <u>OBS,EVS</u></p> <p><input checked="" type="checkbox"/> Shared or dedicated storage network bandwidth, please specify: <u>Shared</u></p> <p><input checked="" type="checkbox"/> Quality of service storage traffic control services</p> <p><input type="checkbox"/> Maximum storage capacity for entire cloud, please specify: _____</p> <p><input checked="" type="checkbox"/> Maximum storage capacity for single cloud service customer, please specify: <u>Unlimited</u></p> <p><input checked="" type="checkbox"/> Maximum expandable storage, please specify: <u>Unlimited</u></p> <p><input checked="" type="checkbox"/> Alerts to be sent for unusual high usage</p> <p><input type="checkbox"/> Minimum storage I / O performance during peak periods: _____</p> <p><input type="checkbox"/> Minimum period to scale up storage I / O throughput: _____</p>	<p>Please refer to following links for detailed introduction of various HUAWEI CLOUD storage services. The SLA, scalability, and performance depends on different plans that cloud service customer selects.</p> <p><a href="https://intl.huaweicloud.com/en-us/product/evs.html">https://intl.huaweicloud.com/en-us/product/evs.html</a></p> <p><a href="https://intl.huaweicloud.com/en-us/product/obs.html">https://intl.huaweicloud.com/en-us/product/obs.html</a></p> <p><a href="https://intl.huaweicloud.com/en-us/product/sfs.html">https://intl.huaweicloud.com/en-us/product/sfs.html</a></p>