

## FACT SHEET: REGISTERING FOR AND ENJOYING WIRELESS@SG

### About Wireless@SG

Wireless@SG is the Government's wireless broadband programme that aims to extend broadband access beyond the homes, offices and schools, to public places with high human traffic such as the Central Business District, downtown shopping belts like Orchard Road, and HDB Town Centres. Come December 2006, users will be able to enjoy free wireless connectivity at access speeds of up to 512Kbps for not one, not two but three years at selected hotspots for a start. Network coverage will be made available progressively From 1 December 2006.

Visit the IDA website at <http://www.ida.gov.sg> for a list of Wireless@SG coverage locations that will be available from 1 December 2006.

### The Wireless@SG Network Operators

In October 2006, IDA accepted the proposals from three operators to kick-start the nation's progressive deployment of Wireless@SG by September 2007. They are:

iCELL Network Pte Ltd	QMax Communications Pte Ltd	Singapore Telecommunications Ltd
Tel: 6309 4520 Fax: 6773 4264 Email: enquiries@icellnetwork.com www.icellnetwork.com	Tel: 6796 0313 Fax: 6796 0343 Email: info@qmax.com.sg www.qmax.com.sg	Tel: 1610 or 1626 <a href="http://home.singtel.com/customer_service/cust_serv_emailus.asp">http://home.singtel.com/customer_service/cust_serv_emailus.asp</a>

### How to Register for Wireless@SG

To start enjoying free access to Wireless@SG, users can sign up with any of the three Wireless@SG operators from 1 December onwards. All residents and visitors to Singapore can sign up for a Wireless@SG account. Subscribers can sign up with any operator to access all the hotspots in Wireless@SG. There are various ways users can register for basic services.

#### Online account application

Users with access to the Internet can log onto any of the three operators' websites and complete an online registration form. Alternatively, they can click on the 'New User Sign Up' button found on the Wireless@SG log-in page when they select the Wireless@SG network at the hotspots. The account will be activated immediately and a password sent to them via SMS.

#### Customer Service Centres

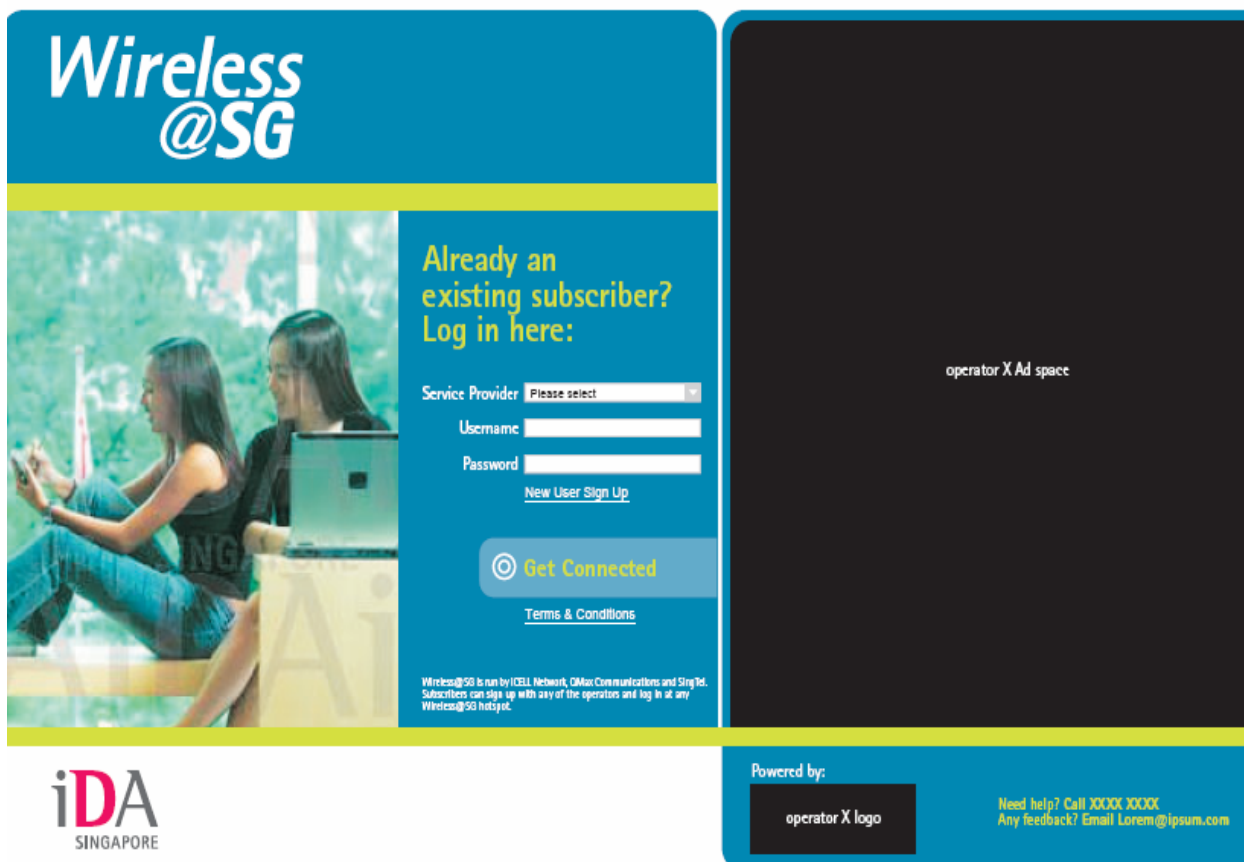
Those without mobile phones or online access can visit any of the operators' customer service centres to register and collect their passwords.

Users can also check with their operator of choice for other registration methods.

## Getting Connected to the Wireless@SG Network

With Wireless@SG, the number of public Wi-Fi hotspots will grow more than five-fold from the current 900 to about 5,000 hotspots by September 2007. With a registered Wireless@SG account, all you need to connect to the Wireless@SG network, is a Wi-Fi enabled device such as a laptop computer or a PDA and a web browser.

1. Scan for the network SSID "Wireless@SG".
2. Select and connect to the "Wireless@SG" network.
3. Launch the Internet Browser of your choice and you will be greeted with the Wireless@SG Login Page powered by one of the Wireless@SG operators.
4. If you are a new subscriber, just follow the instructions on the screen and key in details such as:
  - Name
  - I/C / Passport Number
  - Mobile Number
  - User ID
  - Verification Code (text image)
5. Upon submission of the registration form, you will receive your password via SMS. You can then proceed to login using your User ID and Password.
6. If you are an existing subscriber, just enter your User ID and Password.



The image shows a mockup of the Wireless@SG login page. The page has a blue header with the "Wireless@SG" logo. Below the header is a yellow horizontal bar. The main content area is divided into two columns. The left column features a photograph of two women sitting at a table, one using a laptop and the other a mobile phone. The right column contains the login form, which includes a dropdown menu for "Service Provider", input fields for "Username" and "Password", a "New User Sign Up" link, a "Get Connected" button, and a "Terms & Conditions" link. At the bottom of the page, there is a footer with the iDA SINGAPORE logo and copyright information. On the right side, there is a section for "operator X Ad space" and a "Powered by:" section with an "operator X logo" and contact information: "Need help? Call XXXX XXXX. Any feedback? Email Lorem@ipsum.com".

**Wireless@SG**

Already an existing subscriber? Log in here:

Service Provider:

Username:

Password:

[New User Sign Up](#)

[Get Connected](#)

[Terms & Conditions](#)

Wireless@SG is run by ICEL, Network, CMax Communications and SingTel. Subscribers can sign up with any of the operators and log in at any Wireless@SG hotspot.

operator X Ad space

Powered by:

operator X logo

Need help? Call XXXX XXXX  
Any feedback? Email Lorem@ipsum.com

**iDA**  
SINGAPORE

Copyright © 2008 Info-communications Development Authority of Singapore. All rights reserved.

## Surfing Safely

When online, remember to take note of the following:

1. Install and activate
  - Virtual Private Network (VPN) or other encryption mechanisms
  - Personal firewall; and
  - Anti-virus software with the latest signature files
2. Avoid computer-to-computer wireless networking
3. With these precautions, you can now be sure that your wireless experience will be an enjoyable one. Happy Surfing!

-----  
For clarifications on the Registration for Wireless@SG, please contact:

### **Media**

Ms Dawn LIM  
Manager, Corporate and Marketing Communications  
Infocomm Development Authority of Singapore  
DID: 6211 0514  
E-mail: dawn\_lim@ida.gov.sg

### **Public**

Mr John THOMAS  
Manager, Wireless Development  
Infocomm Development Authority of Singapore  
DID: 6211 1332  
Email: john\_thomas@ida.gov.sg