

AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND PRP SYSTEM

This Agreement governs the terms and conditions upon which the Applicant Organisation and the Applicant Organisation's Affiliates may participate in the APEC *CBPR and PRP System and the Global CBPR and PRP System*, and is made and entered into by and between:

- (1) **INFO-COMMUNICATIONS MEDIA DEVELOPMENT AUTHORITY (DESIGNATED AS THE PERSONAL DATA PROTECTION COMMISSION)**, a statutory authority established to administer and enforce the Personal Data Protection Act 2012 (*PDPA*), and which office is at 10 Pasir Panjang Road, #03-01, Mapletree Business City, Singapore 117438 (**Accountability Agent**); and
- (2) The Applicant Organisation, whose details are set out in the Application Form submitted together with this Agreement; and
- (3) The Applicant Organisation's Affiliates, whose details are set out in an intake questionnaire to be submitted as part of the application process

(where each is a **Party**, and together **Parties**).

BACKGROUND

- (A) The Accountability Agent administers the APEC *CBPR and PRP System and the Global CBPR and PRP System* (as defined below) in Singapore and is the owner of the Marks.
- (B) The Applicant Organisation is applying to be certified under APEC CBPR System and PRP System and / or the Global CBPR and PRP System and may specify one or more of the Applicant Organisation's Affiliates to be covered by the certification.
- (C) The Applicant Organisation and the Applicant Organisation's Affiliates acknowledge that any Certification under the Systems is without prejudice to any of the Personal Data Protection Commission's (as defined below) rights and/or ability to perform its functions under section 6 of the PDPA, including but not limited to the administration and enforcement of the PDPA, its subsidiary legislation, advisory guidelines and any other data protection-related rules and regulations.
- (D) To the extent that the Applicant Organisation and the Applicant Organisation's Affiliates are assessed to have fulfilled the Certification Criteria, the Accountability Agent is willing to grant to the Applicant Organisation a licence to apply the relevant Mark(s) on the terms and conditions (including allowing the use of the relevant Mark(s) by the Applicant Organisation's Affiliates) set out in this Agreement and the Applicant Organisation and the Applicant Organisation's Affiliates agree to undertake the obligations set out herein.

IT IS HEREBY AGREED AS FOLLOWS:

1. Interpretation

- 1.1 In this Agreement, the following words and phrases shall, unless the context otherwise requires, have the following meanings:

Accountability Agent shall be as defined above.

Agreement means this agreement entered into between the Accountability Agent and the Applicant Organisation.

AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND PRP SYSTEM

Applicant means any organisation (which is not an individual acting in a personal or domestic capacity) applying for certification under either or both Systems, where such organisation is:

- (a) formed or recognised under the laws of Singapore; or
 - (b) resident, or having an office or a place of business, in Singapore,
- and in any case, not a Public Agency.

Applicants shall be construed accordingly.

Applicant Organisation shall be as defined above, regardless of whether a Certification has been granted under the applicable System, to it.

Applicant Organisation's Affiliate means an organisation that is controlled or owned by or under common control with the Applicant Organisation whether or not such organisation is:

- (a) formed or recognised under the laws of Singapore; or
 - (b) resident, or having an office or a place of business, in Singapore,
- and is listed at Annex B of this Agreement

Applicant Organisation's Affiliates shall be construed accordingly

Application means the Applicant Organisation's application for certification under any System, which application covers the Applicant Organisation's Affiliates which have been specified by the Applicant Organisation.

Application Fee has the same meaning as that set out in the Certification Mark Regulations.

Application Form means the duly filled in form prescribed by the Accountability Agent, available at [IMDA Data Protection Certifications](#), submitted by the Applicant Organisation as part of its Application.

Assessment means the assessment conducted by the Assessment Body to determine whether the Applicant Organisation and/or the Applicant Organisation's Affiliates fulfils the Certification Criteria.

Assessment Body means a person authorised by the Accountability Agent to assess whether an Applicant and/or the Applicant Organisation's Affiliates fulfils the Certification Criteria.

APEC CBPR System means the system in which organisations are certified in accordance with and subject to the terms of the APEC Cross-Border Privacy Rules System.

APEC PRP System means the system in which organisations are certified in accordance with and subject to the terms of the APEC Privacy Recognition for Processors System.

Certificate means the certificate issued by the Accountability Agent under the applicable System, authorising the Applicant Organisation's use of the Mark(s) (including allowing the use of the relevant Mark(s) by the the Applicant Organisation's Affiliates) in accordance with the terms specified by the Accountability Agent.

AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND PRP SYSTEM

Certification means the due certification by the Accountability Agent that the Applicant Organisation and/or the Applicant Organisation's Affiliates has satisfied all the Certification Criteria under the applicable System and is duly authorised to use the relevant Mark(s).

Certification Criteria has the same meaning as that set out in the Certification Mark Regulations.

Certification Mark Regulations refers to the regulations provided by the Accountability Agent governing the use of the Certification Marks under the CBPR System and the PRP System.

Certification Date shall be the date set out in the Certificate.

Confidential Information means all confidential or proprietary information which is disclosed directly or indirectly by a disclosing party to the receiving party pursuant to, or in connection with, this Agreement (whether orally or in writing and whether or not such information is expressly stated to be confidential), or which otherwise comes into the hands of the receiving party in relation to this Agreement, including (but not limited to) any information issued or furnished by or on behalf of the Accountability Agent in connection with this Agreement to any person. Provided always that: (a) all information intended to be kept confidential by the Applicant Organisation or the Applicant Organisation's Affiliates are clearly marked as such prior to disclosure to the Accountability Agent and/or Assessment Body; and (b) notwithstanding sub-clause (a) herein, the name of the Applicant Organisation and/or the Applicant Organisation's Affiliates, their website, privacy policy (policies), contact information, the scope of the Certification, the date of the original Certification Date, the expiry date of the existing Certification, and/or the facts surrounding any non-compliance by the Applicant Organisation and/or the Applicant Organisation's Affiliates with the terms of this Agreement, shall not form part of the Confidential Information.

Control means the existence of the ability to exercise decisive influence with regard to the activities of the organisation, in particular, by:

- (a) ownership of, or the right to use all or part of, the assets of the organisation; or
- (b) rights or contracts which enable decisive influence to be exercised with regard to the composition, voting or decisions of the organs of the organisation.

In the case of a company, Control shall be presumed to exist where a party has beneficial ownership of more than fifty percent (50%) of the issued share capital of the company or the legal power to direct or cause the direction of the general management of the company.

Controls, controlled and the expression **change of Control** shall be construed accordingly.

Economy refers to a member economy that is recognised as a participant of the System(s) pursuant to which the Applicant Organisation is seeking Certification or is certified and **Economies** shall be construed accordingly.

Global CBPR System means the system in which organisations are certified in accordance with and subject to the terms of the Global Cross-Border Privacy Rules System.

Global PRP System means the system in which organisations are certified in accordance with and subject to the terms of the Global Privacy Recognition for Processors System.

Information Kit has the same meaning as that set out in the Certification Mark Regulations.

AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND PRP SYSTEM

Mark refers to any certification mark set out in **Annex A**, regardless of whether such certification mark has been registered, and **Marks** shall be construed accordingly. The details of the Marks contained in **Annex A** are subject to unilateral amendments by IMDA to ensure consistency with the certification mark application for the Marks by the Accountability Agent with the Intellectual Property Office of Singapore.

Materials means all materials relating to the applicable System, including but not limited to any assessment methodology and requirements communicated by the Accountability Agent or Assessment Body to the Applicant Organisation and/or the Applicant Organisation's Affiliates in connection with that System.

PDPA refers to the Personal Data Protection Act 2012 (No. 26 of 2012, Statutes of the Republic of Singapore) as may be amended from time to time.

Personal Data has the same meaning as set out under the PDPA.

Personal Data Protection Commission means the person designated as the Personal Data Protection Commission under section 5 of the PDPA to be responsible for the administration of the PDPA.

Public Agency has the same meaning as that defined under Section 2 of the PDPA.

SIAC Rules has the meaning set out in Clause 25.1.

Significant Change has the same meaning as that set out in the Certification Mark Regulations.

Significant Change Assessment Fee has the same meaning as that set out in the Certification Mark Regulations.

Systems means the APEC CBPR and PRP and Global CBPR and PRP System collectively, and **System** means APEC CBPR and PRP and Global CBPR and PRP. References to the **applicable System** should be construed as the System(s) pursuant to which the Applicant has entered into this Agreement and is seeking Certification or is certified.

Term has the meaning set out in Clause 13.1.

1.2 In this Agreement, the following rules of interpretation apply unless the contrary intention appears:

- (a) headings are for convenience only and do not affect the interpretation of this Agreement;
- (b) the singular includes the plural and vice versa;
- (c) words that are gender neutral or gender specific include each gender;
- (d) the words "including", "such as" and similar expressions are not used as, nor are intended to be interpreted as, words of limitation;
- (e) a reference to a "person" includes a natural person, corporation, partnership, joint venture, association, trust or other body corporate;

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- (f) any reference to an enactment or statutory provision is a reference to it as it may have been, or may from time to time be modified, consolidated or re-enacted;
- (g) any reference to an agreement includes its schedules, exhibits and/or annexes and is a reference to it as it may have been, or may from time to time be amended; and
- (h) this Agreement includes all Annexes hereto.

1.3 In the event of any inconsistency between the terms of any two or more of the following documents, unless the context otherwise requires, such inconsistency shall be resolved by giving precedence in accordance with the following descending order:

- (a) the Certification Mark Regulations (including the Information Kit to the extent that the Certification Mark Regulations expressly refer to a particular section or information therein);
- (b) the terms of this Agreement; and
- (c) the terms of any agreement entered into between the Assessment Body and the Applicant Organisation and/or the Applicant Organisation's Affiliates.

2. Fees

2.1 The Applicant Organisation shall pay the specified Application Fee to the Accountability Agent at the point of submitting its Application.

2.2 The Assessment Fee shall be determined by the Assessment Body, in accordance with any directions and guidelines stipulated by the Accountability Agent. The Applicant Organisation shall pay the specified Assessment Fee to the Assessment Body.

2.3 In the event of a Significant Change, the Significant Change Assessment Fee shall be determined in accordance with any directions and guidelines stipulated by the Accountability Agent. The Applicant Organisation shall pay the specified Significant Change Assessment Fee to the Assessment Body prior to the commencement of the subsequent review pursuant to such Significant Change.

2.4 All amounts due under this Agreement shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).

3. Obligations of the Applicant Organisation and the Applicant Organisation's Affiliates for the Assessment

3.1 For the purposes of the Assessment, the Applicant Organisation and the Applicant Organisation's Affiliates shall:

- (a) participate in any briefings by the Assessment Body and/or Accountability Agent on the assessment process for the applicable System;
- (b) provide all information and documentation required by the Assessment Body and/or Accountability Agent for the purposes of determining the scope of Assessment;

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- (c) confirm the scope of the Assessment and acknowledge the amount of Assessment Fee payable for the conduct of the Assessment upon being notified by the Assessment Body and/or Accountability Agent;
- (d) pay the prescribed Assessment Fee;
- (e) provide all information and documentation required by the Assessment Body and/or Accountability Agent for the purposes of the Assessment, including the information requested within the Application Form;
- (f) respond adequately to all queries raised by the Assessment Body arising from the latter's review of (i) the Applicant Organisation's or the Applicant Organisation's Affiliate's responses to the Application Form and/or requests for clarification, and (ii) any supplementary documentation the Assessment Body requires from the Applicant Organisation or the Applicant Organisation's Affiliates;
- (g) grant the Assessment Body access to any personnel requested by the Assessment Body;
- (h) facilitate and assist in any on-site visits, in-person by the Accountability Agent, Assessment Body and/or any of their respective authorised persons, including making all necessary arrangements for the purposes of the Assessment; and
- (i) where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates adhere to the provisions in clauses 3.1(a) to (h) above.

4. General Obligations of Applicant Organisation and the Applicant Organisation's Affiliates

4.1 The Applicant Organisation and the Applicant Organisation's Affiliates shall at all times during the Term:

- (a) maintain compliance with the PDPA, Certification Mark Regulations, Certification Criteria, and any and all policies and procedures provided by the Accountability Agent;
- (b) respond promptly to any queries posed by the Accountability Agent and/or Assessment Body in connection with the applicable System;
- (c) ensure that all information provided to the Accountability Agent and/or Assessment Body is complete, true and accurate in all material respects;
- (d) maintain complete, accurate and up-to-date records in respect of its data protection practices;
- (e) take such actions as the Accountability Agent and/or Assessment Body may direct from time to time in connection with the applicable System; and
- (f) where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates adhere to the provisions in clauses 4.1(a) to (e) above.

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- 4.2 The Applicant Organisation and the Applicant Organisation's Affiliates shall promptly notify the Accountability Agent of any of the following Significant Changes:
- (a) any changes to the information submitted by the Applicant Organisation in its Application, including the information set out in its Application Form, and for the purposes of the Assessment;
 - (b) any changes to the name, registered office, business premises and/or contact details of the Applicant Organisation and/or the Applicant Organisation's Affiliates;
 - (c) any change of Control in the Applicant Organisation and/or the Applicant Organisation's Affiliates;
 - (d) any changes which may affect the ability of the Applicant Organisation and/or the Applicant Organisation's Affiliates to comply with any condition or requirement of the Accountability Agent and/or Assessment Body under this Agreement;
 - (e) any changes which may affect the ability of the Applicant Organisation and/or the Applicant Organisation's Affiliates to comply with the Certification Criteria, or the manner in which it does so;
 - (f) any change to the Applicant Organisation's and/or the Applicant Organisation's Affiliates' organisational structure or operations, where such change may affect its continued compliance with the terms upon which it has been certified and authorised to use the relevant Mark(s); and
 - (g) any change in the product(s) and/or service(s) provided by the Applicant Organisation and/or the Applicant Organisation's Affiliates, where such change may affect its continued compliance with the terms upon which it has been certified and authorised to use the relevant Mark(s).

5. Representations and Warranties

- 5.1 The Applicant Organisation and the Applicant Organisation's Affiliates warrant, represent and undertake to the Accountability Agent that:
- (a) the Applicant Organisation is an organisation (which is not an individual acting in a personal or domestic capacity) either (i) formed or recognised under the laws of Singapore, or (ii) resident, or having an office or a place of business, in Singapore;
 - (b) the Applicant Organisation has full legal right, corporate power and capacity to execute, deliver and perform all its obligations under this Agreement, and as an Applicant Organisation under the Certification Mark Regulations;
 - (c) the Applicant Organisation has obtained all corporate authorisations and all other applicable consents, licences, permits, approvals, waivers or exemptions required to enter into and to perform its obligations under this Agreement;
 - (d) The Applicant Organisation's Affiliates have the full legal right, corporate power and capacity to enter and perform this Agreement and fulfil the requirements under the Certification Mark Regulations and have obtained all corporate authorisations and all other applicable consents, licences, permits, approvals, waivers or exemptions to do so;

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- (e) all information provided by the Applicant Organisation and/or the Applicant Organisation's Affiliates to the Assessment Body and/or the Accountability Agent in connection with its Application, the Assessment and the matters contemplated in this Agreement are true, accurate and not misleading in all material aspects;
 - (f) the Applicant Organisation and the Applicant Organisation's Affiliates is at the effective date of this Agreement in compliance with all applicable laws (including data protection laws) and is not in default of any of its data protection obligation(s) under any agreement; and
 - (g) all material facts and circumstances that may lead to Clauses 5.1(a) to 5.1(f) becoming false or misleading have been disclosed by the Applicant Organisation and the Applicant Organisation's Affiliates in sufficient detail to the Accountability Agent.
- 5.2 Where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation warrants that it has the necessary power to enter into this Agreement and to procure the adherence of the Applicant Organisation's Subsidiaries to the provisions in this Agreement.
- 5.3 The representations and warranties set out in Clause 5.1 above shall be deemed to apply throughout the Term of this Agreement with reference to the facts and circumstances then existing.
- 5.4 The Applicant Organisation and the Applicant Organisation's Affiliates undertake to notify the Accountability Agent in writing promptly if it becomes aware of any circumstance during the Term which would cause any representations and warranties set out in Clause 5.1 above (if the representations and warranties were repeated with reference to the facts and circumstances then existing) to become false or misleading in any respect.
- 6. Supervision**
- 6.1 The Accountability Agent may issue a notice in writing to the Applicant Organisation pursuant to this Clause 6 upon the occurrence of any of the following events:
- (a) the Accountability Agent has reasonable grounds to suspect that the Applicant Organisation and/or the Applicant Organisation's Affiliates has not complied with the terms of this Agreement or is not in compliance with the Certification Criteria or Certification Mark Regulations, or Clauses 4, 5, 7, 8 or 9 of this Agreement;
 - (b) the Accountability Agent receives a notification from the Applicant Organisation in relation to any of the Significant Changes as set out in Clause 4.2; or
 - (c) the Personal Data Protection Commission has made a determination/issued a decision that the Applicant Organisation and/or the Applicant Organisation's Subsidiary has failed to comply with the PDPA.
- 6.2 Upon receipt of such a notice in writing from the Accountability Agent, the Applicant Organisation and the Applicant Organisation's Affiliates shall at all times render full assistance to the Accountability Agent and, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates at all times render full assistance to the Accountability Agent including but not limited to the following:

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- (a) the production to the Accountability Agent, its employees, agents and/or authorised representatives all documents or information as may be specified in the notice, which the Accountability Agent considers to relate to the Applicant Organisation's or Applicant Organisation's Affiliates' state of compliance with the Certification Criteria, Certification Mark Regulations, or Clauses 4, 5, 7, 8 or 9 of this Agreement;
 - (b) the facilitation of interviews with the Applicant Organisation's or Applicant Organisation's Affiliates' employees and any other persons who may be relevant to or involved in the matter;
 - (c) if required in such notice, allowing the Accountability Agent, its employees, agents and/or authorised representatives, to have access to the Applicant Organisation's or Applicant Organisation's Affiliates' premises at all reasonable times for the purpose of inspecting and taking copies of such records, logs, files, data reports and other materials of the Applicant Organisation or Applicant Organisation's Affiliates as may be required by the Accountability Agent, for the sole purpose of conducting audits to:
 - (i) verify the Applicant Organisation's or Applicant Organisation's Affiliates' compliance with the Certification Criteria or Certification Mark Regulations
 - (ii) verify the Applicant Organisation's or Applicant Organisation's Affiliates' compliance with or adherence to Clauses 4, 5, 7, 8 or 9 of this Agreement; and/or
 - (iii) determine the appropriate status of the Applicant Organisation's or Applicant Organisation's Affiliates' Certification, in particular whether the Certification shall remain valid, be suspended or be terminated, and shall make such arrangements as may be necessary to facilitate such audits. Such records may comprise (but shall not be limited to) organisation-wide data protection-related policies and practices, data protection-related notices that the Applicant Organisation or Applicant Organisation's Affiliates provides to individuals, data protection-related clauses included in its contracts, data inventory maps and data protection impact assessments, and data protection-related correspondences and any other documentation to the extent that they are relevant to the determination of the matters stated at sub-clauses 6.2(c)(i) and 6.2(c)(iii).
- 6.3 In the event that an inspection or audit reveals any non-compliance by the Applicant Organisation or the Applicant Organisation's Affiliates with the terms of this Agreement, the Applicant Organisation or the Applicant Organisation's Affiliates shall, if so directed by the Accountability Agent, take such corrective action as necessary and reimburse the Accountability Agent the reasonable costs incurred by the Accountability Agent in connection with such inspection or audit, including but not limited to third party agents or authorised representatives of the Accountability Agent such as an Assessment Body.
- 6.4 In the event that an inspection or audit reveals any non-adherence by the Applicant Organisation's Affiliates with the terms of this Agreement, the Applicant Organisation shall, if so directed by the Accountability Agent, procure and ensure that the Applicant Organisation's Affiliates take such corrective action as necessary and reimburse the Accountability Agent the reasonable costs incurred by the Accountability Agent in connection with such inspection or audit, including but not limited to third party agents or authorised representatives of the Accountability Agent such as an Assessment Body.

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

6.5 Notwithstanding Clause 17, the Accountability Agent shall be entitled, in the event of non-compliance by the Applicant Organisation or the Applicant Organisation's Affiliates with the terms of this Agreement, including any failure by the Applicant Organisation's Affiliates to follow or adhere to the terms of this Agreement, to publish the identity of the Applicant Organisation or the Applicant Organisation's Affiliates, as the case may be, and its findings with respect to such non-compliance, if the Applicant Organisation or the Applicant Organisation's Affiliates fails to:

- (a) take such corrective action as necessary within the stipulated timeframe despite being directed to do so by the Accountability Agent under Clause 6.3; or
- (b) fails to reimburse the Accountability Agent the reasonable costs incurred by the Accountability Agent in connection with its inspection or audit,

provided always that such publication is proportional to the harm or potential harm resulting from the non-compliance or failure to reimburse by the Applicant Organisation and/or the Applicant Organisation's Affiliates.

7. Intellectual Property

7.1 Subject to Clause 8 of this Agreement, the Applicant Organisation and the Applicant Organisation's Affiliates acknowledge and agree that:

- (a) no rights or licences in the Marks and/or Materials are conferred on the Applicant Organisation or the Applicant Organisation's Affiliates pursuant to this Agreement;
- (b) the Assessment Body does not grant to the Applicant Organisation or the Applicant Organisation's Affiliates any licences in the Marks and Materials;
- (c) the Accountability Agent shall have full legal right, title and interest in the Marks and Materials, and the Accountability Agent may accordingly use such Mark and Materials as it considers appropriate; and
- (d) the Applicant Organisation or the Applicant Organisation's Affiliates does not have any legal right, title or interest in the Marks or any updates or improvements thereto.

7.2 The Applicant Organisation and the Applicant Organisation's Affiliates shall not, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall not, do anything that may adversely affect the Marks and/or the intellectual property in the Materials, or the Accountability Agent's legal right or title to either or both of them.

7.3 The Applicant Organisation and the Applicant Organisation's Affiliates shall not, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall not, do anything that is or may be inconsistent with the Accountability Agent's legal right, title and interest in the Marks and/or the intellectual property in the Materials.

7.4 If the Applicant Organisation or the Applicant Organisation learns of any threatened or actual infringement of any Mark or the intellectual property in the Materials, or of any circumstance which suggests that the use of any Mark or Materials may infringe the intellectual property of a third party, it shall immediately inform the Accountability Agent, giving all such details as the Accountability Agent may request.

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

7.5 The Accountability Agent shall have conduct of any proceedings relating to any Mark and/or Materials and may take whatever action it, in its sole and absolute discretion, decides in respect of any infringement or alleged infringement of it, or arising from its use. The Applicant Organisation and the Applicant Organisation's Affiliates shall, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall, co-operate fully with, and shall take all such actions as may be required by, the Accountability Agent in respect of such proceedings.

8. Right to use the Marks

8.1 This Clause 8 shall apply where the Applicant Organisation and, where applicable, the Applicant Organisation's Affiliates has demonstrated to the satisfaction of the Accountability Agent that its personal data collection, use, disclosure and/or processing activities satisfy the Certification Criteria.

8.2 The Accountability Agent warrants that it has the legal right to administer the relevant Mark(s) in accordance with this Agreement. Subject to the terms of this Agreement, the Accountability Agent hereby grants to the Applicant Organisation a non-exclusive royalty-free licence to, and to allow Applicant Organisation's Affiliates that have satisfied the Certification Criteria according to the Accountability Agent to, use the relevant Mark(s) for the sole purpose of indicating that such Applicant Organisation has a Certification in respect of the applicable System or that such Applicant Organisation's Affiliates are covered by the said Certification.

8.3 The Applicant Organisation and the Applicant Organisation's Affiliates acknowledge and agree that:

- (a) no rights or licences are conferred on the Applicant Organisation or the Applicant Organisation's Affiliates pursuant to this Agreement except those expressly set out in this Agreement;
- (b) the Accountability Agent shall have full legal right, title and interest in the Marks and Materials relating to the APEC CBPR and PRP System (as provided in Annex A), and the Accountability Agent may accordingly use such said Marks and Materials as it considers appropriate;
- (c) the Accountability Agent shall exercise its rights as licensee for the Marks relating to the Global CBPR and PRP System (as provided in Annex A) as it considers appropriate.
- (d) the Applicant Organisation and the Applicant Organisation's Affiliates does not have any legal right, title or interest in the Marks or any updates or improvements thereto, save as specifically set out in this Agreement;
- (e) any goodwill (and any other rights) in the Marks which result from the use by the Applicant Organisation or the Applicant Organisation's Affiliates of the relevant Mark(s) shall vest in the Accountability Agent; and
- (f) where the Application covers the certification of the Applicant Organisation's Affiliates, to procure written confirmation from the Applicant Organisation's Affiliates that they acknowledge the matters in this clause 8.3

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- 8.4 The Applicant Organisation's licence, including to allow the Applicant Organisation's Affiliates, to use the relevant Mark(s) is subject to the following conditions:
- (a) the Applicant Organisation and the Applicant Organisation's Affiliates shall, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall, comply with the specifications, standards and directions relating to the display of the relevant Mark(s) as set out in the Accountability Agent's website;
 - (b) the Applicant Organisation and the Applicant Organisation's Affiliates shall, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall, ensure that the goods and/or services sold or otherwise supplied by the Applicant Organisation or the Applicant Organisation's Affiliates is compliant with all applicable laws, regulations, industry standards and codes of practice;
 - (c) the Applicant Organisation and the Applicant Organisation's Affiliates shall, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall, ensure that its advertising, marketing and promotion activities shall in no way reduce or diminish the reputation, image and prestige of the relevant Mark(s);
 - (d) the Applicant Organisation and the Applicant Organisation's Affiliates shall, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall, comply with all instructions and requests from the Accountability Agent in relation to any matters contemplated under this Agreement;
 - (e) the Applicant Organisation and the Applicant Organisation's Affiliates shall not, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall not, permit any person to, save with the Accountability Agent's prior written approval, apply for the registration of any intellectual property which may be confusingly similar to any Mark and/or Materials, or which indicates a connection with any Mark and/or the Accountability Agent;
 - (f) the Applicant Organisation and the Applicant Organisation's Affiliates shall not, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall not, license or sub-license (or purport to license or sub-license) any person to use any Mark and/or Materials, other than as expressly permitted and specified under this Agreement;
 - (g) the Applicant Organisation and the Applicant Organisation's Affiliates shall not, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall not, use the Marks and/or Materials in any way, other than as expressly permitted and specified under this Agreement;
 - (h) the Applicant Organisation and the Applicant Organisation's Affiliates shall, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall, use all reasonable efforts not to do anything that may adversely affect

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

the Marks and/or the intellectual property in the Materials, or the Accountability Agent's legal right or title to either or both of them;

- (i) the Applicant Organisation and the Applicant Organisation's Affiliates shall, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall, use all reasonable efforts not to do anything that is or may be inconsistent with the Accountability Agent's legal right, title and interest in the Marks and/or the intellectual property in the Materials; and
- (j) the Applicant Organisation and the Applicant Organisation's Affiliates shall, and where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates shall, when using the Marks relating to the Global CBPR and PRP System (as provided in Annex A):
 - (i) display the said Marks only on a white or light coloured, solid background without alteration or overlaying the said Marks;
 - (ii) keep the said Marks clear and the text on the Marks legible;
 - (iii) refrain from displaying the said Marks under any artwork or photo, rotating or mirroring the said Marks;
 - (iv) display "Certified by IMDA" under the said Marks; and
 - (v) include the following notice in conjunction with the use of the said Marks:

"The Global CBPR System Certification Mark and Global PRP System Certification Mark™ are trademarks of the International Trade Administration/Office of Global Data Policy and Privacy, used with permission."

9. No Assignment or Subcontracting

- 9.1 The Applicant Organisation or the Applicant Organisation's Affiliates shall not, without the prior written consent of the Accountability Agent, assign, transfer, sub-contract, delegate or deal in any other manner with this Agreement or any of its rights and obligations hereunder or any document referred to in it.
- 9.2 The Accountability Agent may, at any time, assign (in whole or in part), transfer, novate or deal in any other manner with the benefit of any or all of the Applicant Organisation's or any other party's obligations or any benefit arising under this Agreement, including without limitation novating this Agreement to its subsidiary. The Applicant Organisation and the Applicant Organisation's Affiliates agree to promptly execute and deliver any document and perform any acts that may reasonably be required for the purpose of the Accountability Agent effecting such assignment, transfer, novation or dealing.

10. Indemnity

- 10.1 The Applicant Organisation and the Applicant Organisation's Affiliates shall indemnify the Accountability Agent against all claims, actions, liabilities, costs, expenses, damages and losses (including all legal costs calculated on a full indemnity basis), suffered or incurred by the Accountability Agent, arising out of or in connection with:

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- (a) any breach, negligent performance, negligent adherence, non-performance or non-adherence by the Applicant Organisation and the Applicant Organisation's Affiliates, as the case may be, of any terms in this Agreement;

and

- (b) the Accountability Agent's enforcement of this Agreement;

10.2 For the avoidance of doubt, the indemnity by the Applicant Organisation provided at clause 10.1 above, includes the indemnification of any claims or actions brought against the Accountability Agent by any of the Applicant Organisation's Affiliates.

10.3 If a payment due from the Applicant Organisation under this Clause is subject to tax (whether by way of direct assessment or withholding at its source), the Accountability Agent shall be entitled to receive from the Applicant Organisation such amounts as are necessary to ensure that the net receipt, after tax, by the Accountability Agent from the Applicant Organisation in respect of the payment is the same as it would have been had the payment not been subject to tax.

11. Enforcement by Authorities

11.1 The Applicant Organisation and the Applicant Organisation's Affiliates acknowledge and agree that under no circumstances shall:

- (a) the Personal Data Protection Commission's powers under section 6 of the PDPA, including its powers to administer and enforce the PDPA, its subsidiary legislation, advisory guidelines and any other data protection-related rules and regulations; and
- (b) the Info-communications Media Development Authority's functions and powers under sections 5 to 7 of the Info-communications Media Development Authority Act 2016 (No. 22 of 2016, Statutes of the Republic of Singapore) (**IMDAA**),

be hampered, limited or prejudiced in any way whatsoever.

11.2 For the avoidance of doubt, the Personal Data Protection Commission shall continue to have such powers under section 6 of the PDPA and the Info-communications Media Development Authority shall continue to have such powers under sections 6 and 7 of the IMDAA, notwithstanding that the Applicant Organisation or the Applicant Organisation's Affiliates may (a) be assessed to fulfil the Certification Criteria, (b) be granted Certification under the applicable System, and/or (c) continue to comply with this Agreement and any other requirements of the applicable System.

12. Disclaimers

12.1 The Accountability Agent may at any time change, suspend, or discontinue any System, any of its content, its framework, and/or its applicability to the Applicant Organisation or the Applicant Organisation's Affiliates, for any reason without liability. The Applicant Organisation and the Applicant Organisation's Affiliates acknowledge and agree that should the applicable System get suspended or discontinued, the Applicant Organisation's and the Applicant Organisation's Affiliates' Certification under such System will accordingly be terminated.

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- 12.2 The Accountability Agent may also impose limits on the applicability of any System, and the extent to which the relevant Mark(s) can be displayed by the Applicant Organisation or the Applicant Organisation's Affiliates without notice or liability.
- 12.3 The Accountability Agent, its directors, employees, officers, agents and representatives, shall not be liable for any actions, liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation, interest, penalties, legal costs, and all other professional costs and expenses) suffered or incurred by the Applicant Organisation and/or the Applicant Organisation's Affiliates and/or the directors, employees, officers, agents and representatives of the Applicant Organisation and/or the Applicant Organisation's Affiliates arising from any suspension or termination of this Agreement and/or any System.
- 12.4 To the fullest extent permitted by law, the Applicant Organisation and the Applicant Organisation's Affiliates hereby acknowledge and agree that the Accountability Agent makes no and expressly disclaims all conditions, warranties, representations or other terms which may apply to either or both Systems, and/or the Certification(s), whether express, implied or statutory, including without limitation, warranties of accuracy, adequacy, completeness, timeliness, merchantability, currency, reliability, satisfactory quality, fitness for a general or particular purpose, non-infringement of third party rights and authenticity of any material or claim, continued availability or compatibility with any data protection regimes or frameworks, and to any implied warranty arising from the course of dealing, usage or trade. The Applicant Organisation agrees that it will ensure that the Applicant Organisation's Affiliates are made aware of the foregoing.
- 12.5 The Accountability Agent does not give any representations, warranties, guarantees, or any other commitments, or accept any liability, to the Applicant Organisation or the Applicant Organisation's Affiliates in respect of any System, the Materials and/or the Marks. Any information provided in connection with any System is only for general information or use. They do not constitute advice and should not be relied upon in making (or refraining from making) any decision. No oral advice or written information given throughout any System, whether by the Accountability Agent or its employees, agents and authorised representatives shall create a warranty nor shall the Applicant Organisation or the Applicant Organisation's Affiliates rely on any such information or advice.

13. Term, Suspension and Termination

- 13.1 The Term of this Agreement shall commence on the date that the Application is submitted to the Accountability Agent and terminate either:
- (a) at such time that the Application is rejected by the Accountability Agent; or
 - (b) if applicable, a one (1)-year period commencing from the Commencement Date, such period being the term of the Certification,
- unless earlier terminated in accordance with Clauses 13.3 to 13.6.
- 13.2 In accordance with the procedures stipulated in the Certification Mark Regulations, the Applicant Organisation may apply for re-certification in writing to the Accountability Agent at least six (6) months before the expiry of this Agreement and the Certification, if it wishes to remain certified beyond the original period of certification.

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- 13.3 The Accountability Agent shall be entitled to suspend or terminate the appointment of the Applicant Organisation or the Applicant Organisation's Affiliates in accordance with Clause 13 of this Agreement and the Certification Mark Regulations. For the avoidance of doubt, in the event that this Agreement is suspended or terminated by the Accountability Agent, the Certification of the Applicant Organisation or the Applicant Organisation's Affiliates is accordingly suspended or terminated (as the case may be).
- 13.4 Notwithstanding anything in this Agreement, the Accountability Agent shall be entitled to suspend this Agreement for a period prescribed within the suspension notice or terminate this Agreement with immediate effect by notice in writing to the Applicant Organisation if:
- (a) the Applicant Organisation or any of the Applicant Organisation's Affiliates commit a breach of its obligations under this Agreement which is irremediable, or (if such breach is remediable) does not remedy the breach within fourteen (14) days of receiving a written notice from the Accountability Agent;
 - (b) the Applicant Organisation or the Applicant Organisation's Affiliates provides the Accountability Agent with any false or misleading information, or makes any misrepresentation in connection with entering into this Agreement or during the Term, in connection with the Certification, Assessment and/or any subsequent review necessitated by a Significant Change;
 - (c) the Economy's participation in the applicable System(s) is suspended by a consensus determination by all APEC member Economies; or
 - (d) the Economy ceases to participate in in the applicable System(s) pursuant to the rules of the applicable System(s).
- 13.5 Notwithstanding anything in this Agreement, the Accountability Agent shall be entitled to terminate this Agreement by notice in writing with immediate effect if:
- (a) the Applicant Organisation or any of the Applicant Organisation's Affiliates, in the reasonable opinion of the Accountability Agent, does, or permits to be done, any act which might jeopardise or invalidate the registration of any Mark or does any act which might assist, or give rise to, an application to remove any Mark, or which might prejudice the legal right or title of the Accountability Agent to any Mark;
 - (b) the Applicant Organisation or any of Applicant Organisation's Affiliates purports to assign any of the rights or licences granted under this Agreement other than in accordance with the terms of this Agreement;
 - (c) the Applicant Organisation or any of the Applicant Organisation's Affiliates repeatedly breaches or fails to adhere to any of the terms of this Agreement, in such a manner as to reasonably justify the opinion that its conduct is inconsistent with it having the intention or ability to give effect to the terms of this Agreement;
 - (d) the Applicant Organisation or any of the Applicant Organisation's Affiliates suspends or ceases, or threatens to suspend or cease, carrying on all or a substantial part of its business;
 - (e) the Applicant Organisation or any of the Applicant Organisation's Affiliates suspends, or threatens to suspend, payment of its debts or is, or deemed to be, insolvent, unable to pay its debts as they fall due for payment, or admits inability to pay its debts, or

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

deemed unable to pay its debts within the meaning of section 254(2) of the Companies Act (Cap. 50, Statutes of the Republic of Singapore);

- (f) the Applicant Organisation or any of the Applicant Organisation's Affiliates commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or enters into any composition or arrangement with its creditors generally;
- (g) an order is made, a resolution is passed, or a notice is issued convening a meeting for the purpose of passing a resolution, or any analogous proceedings are taken, for the winding-up, administration or dissolution of the Applicant Organisation or any of the Applicant Organisation's Affiliates (other than a members' voluntary liquidation solely for the purpose of solvent amalgamation, reconstruction, reorganisation, dissolution, merger or consolidation);
- (h) the Applicant Organisation or any of the Applicant Organisation's Affiliates is the subject of an insolvency application or order;
- (i) any liquidator, trustee in bankruptcy, receiver, administrative receiver, administrator or similar officer is appointed over, or in respect of, the Applicant Organisation or any of the Applicant Organisation's Affiliates or any part of the Applicant Organisation's or any of the Applicant Organisation's Affiliates' business or assets;
- (j) a creditor or encumbrancer of the Applicant Organisation or any of the Applicant Organisation's Affiliates attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within fourteen (14) days;
- (k) an event occurs, or proceeding is taken, with respect to the Applicant Organisation or any of the Applicant Organisation's Affiliates in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in Clauses 13.5(e) to 13.5(j) (inclusive); or
- (l) the Economy ceases participation in the applicable System by giving one (1) month's written notice to the APEC Electronic Commerce Steering Group Chair or the Global CBPR Forum as the case may be, and the Accountability Agent is required to terminate participation in the applicable System(s) in the Economy.

13.6 Notwithstanding anything in this Agreement, the Accountability Agent shall be entitled to terminate the Agreement at any time in accordance with the procedure set out in the Certification Mark Regulations. Notwithstanding anything in this Agreement, the Applicant Organisation and the Applicant Organisation's Affiliates acknowledge and agree that where the Economy ceases participation in any of the System(s) (whether by way of withdrawal or suspension) the Accountability Agent shall be entitled to suspend or terminate the Certification of the Applicant Organisation and the Applicant Organisation's Affiliates with effect from the cessation of the Economy's participation in the applicable System(s).

14. Consequences of Suspension

14.1 On suspension of this Agreement for any reason whatsoever, the Applicant Organisation and the Applicant Organisation's Affiliates shall, for the period of such suspension:

- (a) not display the relevant Mark(s); and

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

- (b) not represent that it has been duly certified as being compliant with the applicable System.

15. Consequences of Termination

- 15.1 On termination or expiry of this Agreement for any reason whatsoever, any provision of this Agreement that expressly or by implication is intended to come into or continue in force on or after termination or expiry of this Agreement, including (but not limited to) Clauses 5 (Representations and Warranties), 9 (No Assignment or Subcontracting), 10 (Indemnity), 12 (Disclaimers), 13 (Term, Suspension and Termination), 15 (Consequences of Termination), 17 (Confidentiality) and 22 (No Agency Relationship), shall remain in full force and effect.
- 15.2 Any termination or expiry of this Agreement shall not affect any rights or liabilities that have accrued prior to such termination or expiry.
- 15.3 Notwithstanding Clause 15.2 of this Agreement, all fees paid to the Accountability Agent shall be non-refundable.
- 15.4 On termination or expiry of this Agreement for any reason whatsoever:
- (a) all rights and licences granted pursuant to this Agreement shall cease;
- (b) the Applicant Organisation and the Applicant Organisation's Affiliates shall:
- (i) cease to use any Mark or any other proprietary names and marks associated with any Mark, the Accountability Agent, the Info-communications Media Development Authority, the Personal Data Protection Commission and/or the Systems in any way, and not hold itself out as an organisation duly certified under the applicable System, or do anything that may indicate any relationship between it and the applicable System;
- (ii) at its sole cost and expense, return or at the option of the Accountability Agent, destroy, all copies of Confidential Information disclosed by the Accountability Agent to the Applicant Organisation or any of the Applicant Organisation's Affiliates, which are in its possession, custody and power at the point of termination;
- (iii) promptly destroy, at its sole cost and expense, all stationery, packaging, and/or advertising, marketing or promotional material bearing the relevant Mark(s); and
- (iv) where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation shall procure and ensure that the Applicant Organisation's Affiliates adhere to the provisions in clauses 4.1 above; and
- (c) take all other steps and in particular execute and deliver to the Accountability Agent all documents necessary to comply with its obligations under this Clause 15.
- 15.5 If the Applicant Organisation or any of the Applicant Organisation's Affiliates fails to fulfil its obligations under this Clause 15 within a reasonable time, without prejudice to any other rights or remedies that the Accountability Agent may have, the Applicant Organisation and the Applicant Organisation's Affiliates hereby undertake not to object to any claim, action or

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

demand which is made by the Accountability Agent against the Applicant Organisation or the Applicant Organisation's Affiliates, with the aim of fulfilling any outstanding obligations.

16. Further Assurance

16.1 At its sole cost and expense, the Applicant Organisation shall, and shall use all reasonable endeavours to, procure that any necessary third party shall promptly execute and deliver such documents and perform such acts as may reasonably be required for the purpose of giving full effect to this Agreement.

17. Confidentiality

17.1 Subject to Clause 6.5, each receiving Party warrants and undertakes that it shall not at any time disclose to any person any Confidential Information, unless with the prior written consent of the disclosing Party and shall take all proper steps to keep confidential such Confidential Information.

17.2 Each receiving Party shall not use the Confidential Information in any way or for any purpose whatsoever, other than to perform its obligations under this Agreement.

17.3 Each receiving Party may disclose the disclosing Party's Confidential Information:

(a) to its employees, officers, agents, representatives, subcontractors, advisers or partners who need to know such information for the purposes of exercising the receiving Party's rights or carrying out its obligations under this Agreement. Each receiving Party shall ensure that its employees, officers, representatives, subcontractors or advisers to whom it discloses the disclosing Party's Confidential Information comply with this Clause 17; and

(b) to the minimum extent required by law, a court of competent jurisdiction or any governmental or regulatory authority, provided always that the disclosing Party notifies the receiving Party in writing forthwith of the Confidential Information to be disclosed.

17.4 The Applicant Organisation and the Applicant Organisation's Affiliates acknowledge and agree that the Accountability Agent may disclose all information (including but not limited to Confidential Information) provided by the Applicant Organisation or the Applicant Organisation's Affiliates, to:

(a) the Assessment Body for the purposes of conducting the Assessment and other related activities under the applicable System; and

(b) any law enforcement authority in the Economies, where the authority's request reasonably relates to (i) the Economy that the requesting authority is from and (ii) the activities of the Accountability Agent to the extent that such activities relate to the applicable System.

17.5 No party shall use the disclosing Party's Confidential Information for any purpose other than to exercise its rights and perform its obligations under or in connection with this Agreement.

17.6 The obligations set out in this Clause 17 shall not apply, or shall cease to apply, to Confidential Information which the receiving Party can show to the disclosing Party's reasonable satisfaction that the Confidential Information is, or has become, generally available to the public other than

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

as a direct or indirect result of the information being disclosed by the receiving Party in breach of this Clause 17.

- 17.7 Without prejudice to any other rights or remedies that the disclosing Party may have, the receiving Party acknowledges and agrees that damages alone would not be an adequate remedy for any breach of the terms of this Clause 17 by the receiving Party (including its employees, officers, agents, representatives, subcontractors, advisers and partners). Accordingly, the disclosing Party shall be entitled to the remedies of injunctions, specific performance or other equitable relief for any threatened or actual breach of this Clause 17.
- 17.8 This Clause shall remain in force notwithstanding the termination or expiry of the Agreement for any cause whatsoever (whether pursuant to the terms of this Agreement or by operation of law) for the period of two (2) years from the date of such termination or expiration of the Agreement.

18. Notices

18.1 Any notice, request, waiver, consent, approval or other communication under this Agreement shall be in writing and shall be deemed to have been duly given or made when it is delivered by hand, or by prepaid registered post, or by email, to the Party to which it is required or permitted to be given and made at such Party's contact particulars specified in Clause 18.2 or (as the case may be) Clause 18.3 below, or such other particulars as any Party may from time to time notify the other Party, whichever is the latest. Such notice, request, waiver, consent, approval or communication shall be deemed to have been received:

- (a) If delivered by hand, immediately on the day of delivery;
- (b) if sent by prepaid registered post, twenty-four (24) hours after posting; or
- (c) if delivered by email, immediately on the day of transmission, and in proving the same it shall be sufficient to show the receipt of the email, including by way of automatic delivery receipt or read receipt.

This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any arbitration or other methods of dispute resolution.

18.2 The contact particulars of the Accountability Agent as referred to in Clause 18.1 above are as follows:

Attention:	IMDA Trustmark Office
Address:	10 Pasir Panjang Road, #03-01, Mapletree Business City, Singapore 117438

18.3 The Applicant Organisation's and the Applicant Organisation's Affiliates contact particulars as last submitted to the Accountability Agent shall be deemed to be the contact particulars of the Applicant Organisation and the Applicant Organisation's Affiliates for the purposes of this Agreement.

18.4 For the avoidance of doubt any notice provided to the Applicant Organisation serves as good and valid notice under this Agreement to the Applicant Organisation's Affiliates.

19. Entire Agreement

Version dated 30 May 2025

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

19.1 This Agreement contains the entire and whole agreement between the Parties and supersedes all prior written or oral commitments, representations, arrangements, understandings or agreements between the Parties.

19.2 Each Party warrants to the other that it has not entered into this Agreement on the basis of any prior written or oral commitments, representations, arrangements, understandings or agreements between them.

20. Waiver and Variation of Agreement

20.1 Subject to any express terms to the contrary (including Clause 20.2 of this Agreement), no waiver or variation (whether oral or otherwise) of this Agreement shall be of any force unless such waiver or variation is expressly agreed upon in writing and signed by an authorised officer or representative of each of the Parties to this Agreement.

20.2 Notwithstanding Clause 20.1 of this Agreement, the Accountability Agent may from time to time in its sole and absolute discretion vary the terms of this Agreement or any part thereof by notice in writing to the Applicant Organisation and such variation shall take effect from the date stipulated by the Accountability Agent in its notice. The continued use of the Mark by the Applicant Organisation or the Applicant Organisation's Affiliates, after the effective date of such variation shows that the Applicant Organisation and the Applicant Organisation's Affiliates agree to the Agreement continuing as varied by such notification. For the avoidance of doubt any notice provided to the Applicant Organisation serves as good and valid notice under this Agreement to the Applicant Organisation's Affiliates.

20.3 Any waiver granted under this Agreement may be subject to conditions. Such waiver shall be effective only in the instance and for the strict purpose for which it is given.

20.4 No waiver of any breach of this Agreement shall be deemed to be a waiver of any other or of any subsequent breach.

20.5 In no event shall any delay, failure or omission on the part of either of the Parties in enforcing or exercising any right, power, privilege, claim or remedy, which is conferred by this Agreement, at law or in equity, or arises from any breach by the other Party, be deemed to be or be construed as:

- (a) a waiver or variation thereof, or of any other such right, power, privilege, claim or remedy, in respect of the particular circumstances in question; or
- (b) operate so as to bar the enforcement or exercise thereof, or of any other such right, power, privilege, claim or remedy, in any other instance at any time or times thereafter.

21. Third Party Rights

21.1 Unless otherwise expressly stated in this Agreement, a person who is not party to this Agreement shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B, Statutes of the Republic of Singapore) to enforce any of the terms set out in this Agreement.

22. No Agency Relationship

22.1 Nothing in this Agreement shall render the Applicant Organisation or the Applicant Organisation's Affiliates and/or the Assessment Body (and each of their respective members,

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

directors, employees, officers, agents, representatives and subcontractors) an employee, worker, agent, subcontractor or partner of the Accountability Agent, and the Applicant Organisation and the Applicant Organisation's Affiliates and/or the Assessment Body and each of their respective employees, workers, agents, subcontractors and partners, shall not hold itself out as such.'

- 22.2 The Applicant Organisation and the Applicant Organisation's Affiliates acknowledge and agree that the Assessment Body acts as an independent contractor vis-à-vis the Accountability Agent, and the Accountability Agent shall assume no liability whatsoever in respect of the acts and/or omissions of the Assessment Body.

23. Miscellaneous

- 23.1 The Applicant Organisation's Affiliates, by submitting to the certification assessment and/or using the Mark(s), agree to abide by the terms of this Agreement and agree that this Agreement may be enforced against them.
- 23.2 The Applicant Organisation and the Applicant Organisation's Affiliates agree that, pursuant to clause 23.1 each of the Applicant Organisation and the Applicant Organisation's Affiliates are jointly and severally responsible for the fulfilment of the obligations in this Agreement.
- 23.3 Where the Application covers the certification of the Applicant Organisation's Affiliates, the Applicant Organisation warrants that it has procured written confirmation from the Applicant Organisation's Affiliates that the Applicant Organisation's Affiliates acknowledge and agree to all the provisions under this Agreement.

24. Applicable Law

- 24.1 This Agreement and all its subsequent variations are subject to, governed by and interpreted in accordance with the laws of the Republic of Singapore for every purpose.

25. Dispute Resolution


- 25.1 Subject to the Certification Mark Regulations, any dispute arising out of or in connection with this Agreement, including any question regarding its existence, validity or termination shall be referred to and finally resolved by arbitration administered by the Singapore International Arbitration Centre (SIAC) in accordance with the Arbitration Rules of the Singapore International Arbitration Centre (SIAC Rules) for the time being in force, which rules are deemed to be incorporated by reference in this clause. The seat of the arbitration shall be Singapore. The Tribunal shall consist of one (1) arbitrator to be appointed by the Chairman of the SIAC. The language of the arbitration shall be English.

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**


ANNEX A

DETAILS OF MARKS

The following set out the details related to the Marks and the Systems to which they apply:

Applicable System	Representation of Mark	Proprietor	Class	Services
APEC CBPR and PRP System		Info-communications Media Development Authority (designated as the Personal Data Protection Commission)	35	Data handling; data management; data collection; business administration; business management.
			38	Data communication services; data transmission.
			39	Physical storage of electronically stored data or documents.
			42	Computer security threat analysis for protecting data; computer programming services for electronic data security; preparation of quality standards for reviewing systems, policies and practices to assure compliance with standards; computerised data storage; electronic data storage; online data storage.

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

Applicable System	Representation of Mark	Licensee
Global CBPR and PRP System	 <p>The image shows two circular certification marks side-by-side. The left mark is blue and white, labeled 'Global CBPR', and the right mark is brown and white, labeled 'Global PRP'. Both marks feature a white checkmark and a globe icon. Below each mark is the text 'CERTIFIED BY INFOCOMM MEDIA DEVELOPMENT AUTHORITY'.</p>	Info-communications Media Development Authority (designated as the Personal Data Protection Commission)

**AGREEMENT BETWEEN THE ACCOUNTABILITY AGENT AND APPLICANT ORGANISATION IN
RELATION TO THE APEC CBPR SYSTEM AND PRP SYSTEM and THE GLOBAL CBPR AND
PRP SYSTEM**

ANNEX B

DETAILS OF APPLICANT ORGANISATION'S AFFILIATES

[This List of the Applicant Organisation's Affiliates is to be provided to the Accountability Agent at a date before commencement of the Assessment in the format below]

APEC CBPR:

Name of affiliate	Location of affiliate	Relationship of affiliate to you

Global CBPR:

Name of affiliate	Location of affiliate	Relationship of affiliate to you

APEC PRP:

Name of affiliate	Location of affiliate	Relationship of affiliate to you

Global PRP:

Name of affiliate	Location of affiliate	Relationship of affiliate to you