

IMDA's reference: *IMDA.INTC.IS/JTBT*

17 April 2026

Singapore Telecommunications Limited
Singapore Post Centre
10 Eunos Road 8, #07-31
Singapore 408600

Attention: Mr Yeo Tiong Yeow
Vice President, Regulatory and Interconnect

Dear Mr Yeo

<p>By Email No. of pages: 2 (including this page)</p>
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APPROVAL FOR THE OFFERS FOR IP-BASED INTERCONNECTION UNDER SINGAPORE TELECOMMUNICATIONS LIMITED'S REFERENCE INTERCONNECTION OFFER

1. We refer to:
 - (a) The public consultation issued by IMDA on 28 July 2025, to seek comments from interested parties on Singapore Telecommunications Limited's ("**Singtel**") proposed offers for IP-based interconnection for voice services under Singtel's Reference Interconnection Offer ("**RIO**"). IMDA consulted on a total of 10 RIO schedules, including the Main Body and the schedules for call services;
 - (b) IMDA's Direction dated 1 December 2025 ("**IMDA's Directed Modification Direction**") directing Singtel to submit further modifications to the abovementioned RIO schedules;
 - (c) Singtel's 29 January 2026 submission pursuant to IMDA's Directed Modification Direction, and subsequent various revised submissions by Singtel in February to April 2026 following further discussions with IMDA (collectively, the "**Singtel's Submission**"); and
 - (d) The public consultation issued by IMDA on 30 January 2026, to seek comments from interested parties on Singtel's proposed draft Schedule 1 Annexures to the RIO ("**Public Consultation on Schedule 1 Annexures**").
2. IMDA has reviewed Singtel's Submission and assessed that Singtel's proposed modifications comply with IMDA's Directed Modification Direction.
3. Accordingly, IMDA hereby approves the following schedules of Singtel's Submission:
 - (a) Main Body of the RIO;

- (b) Schedule 1 – Physical and Virtual (Distant) Interconnection;
 - (c) Schedule 2A – Call Origination Service;
 - (d) Schedule 2B – Call Termination Service;
 - (e) Schedule 2C – Call Transit Service;
 - (f) Schedule 4A – Emergency Call Service;
 - (g) Schedule 8A – Co-location for Point of Interconnection (POI);
 - (h) Schedule 8 – Attachments; and
 - (i) Schedule 9 – Charges.
4. Singtel shall submit to IMDA, **within three (3) working days** of the date of this letter, the clean copy of the abovementioned RIO schedules for IMDA’s publication. The submission shall also include Schedule 12 – Dictionary as conditionally approved by IMDA in IMDA’s Directed Modification Direction. The submission shall be in softcopy in both Adobe PDF and Microsoft Word formats, and emailed to ILO@imda.gov.sg.
5. Notwithstanding the on-going Public Consultation on Schedule 1 Annexures to finalise the RIO technical, operational, and testing requirements to establish IP-based interconnection with Singtel’s network, IMDA sees merit to provide clarity and certainty to industry for the rest of the RIO terms and conditions to facilitate industry’s preparation for IP-based interconnection with Singtel. As such, unless otherwise notified by IMDA, the RIO schedules as listed above in paragraph 3, together with Schedule 12 – Dictionary, shall take effect immediately upon IMDA’s publication.
6. Should you require any clarification, please direct your written queries to the undersigned via email at ILO@imda.gov.sg.

Yours sincerely,

Ong Tong San
Senior Director (Market Access & Regulation)
For Director-General (Telecoms & Post),
Deputy Chief Executive (Connectivity Development & Regulation)