



# CERTIFICATE

No. SCS 101056CS-2

certifies that:

## Microsoft Corporation

1 Microsoft Way  
Redmond WA 98052-6399  
United States

Microsoft Operations Pte. Ltd.  
182 Cecil Street  
#13-01 Frasers Tower  
Singapore 069547

operates a management system that has been assessed as conforming to:

## SS 584 : 2020 (Level 3 SaaS model)

for the scope of activities:

Level 3 of Multi-tier Cloud Security System (MTCS) of Microsoft Corporation located at 1 Microsoft Way Redmond, WA 98052-6399 United States and 182 Cecil Street #13-01 Frasers Tower Singapore 069547 supporting the provision of Microsoft Dynamics 365 services using SaaS model.

**Compensatory Controls:**  
Microsoft Azure and Dynamics Applicability and Compensatory Controls SOA  
Version 1.4 dated 28-08-2025

(Please refer to the appendices for the detailed scope of activities)

Issue date: **17 November 2025**

Valid until: **16 November 2028** (Subject to adherence to the agreed ongoing programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.)

Original date of certification: **16 November 2016**

**Neliza FITRI** Managing Director



SOCOTEC Certification Singapore Pte Ltd  
60 Albert Street #13-03, OG Albert Complex  
SINGAPORE 189969

[www.socotec-certification-international.sg](http://www.socotec-certification-international.sg)



# APPENDIX TO CERTIFICATE

No. SCS 101056CS-2

## Microsoft Corporation

<b>Microsoft Online Services</b>
Intelligent Recommendations
Microsoft Copilot Studio
Microsoft Defender for Cloud Apps
Microsoft Defender for Endpoint
Microsoft Defender for Identity
Microsoft Graph
Microsoft Intune
Microsoft Stream
Nomination Portal
Power Apps
Power Automate

Neliza FITRI Managing Director



# APPENDIX TO CERTIFICATE

No. SCS 101056CS-2

## Microsoft Corporation

<b>Microsoft Dynamics 365 using SaaS model</b>
Chat for Dynamics 365
Dataverse
Dynamics 365 Business Central
Dynamics 365 Commerce
Dynamics 365 Contact Center
Dynamics 365 Customer Insights - Data
Dynamics 365 Customer Insights - Journeys
Dynamics 365 Customer Service
Dynamics 365 Customer Service Insights
Dynamics 365 Field Service
Dynamics 365 Finance
Dynamics 365 Guides
Dynamics 365 Human Resources
Dynamics 365 Intelligent Order Management
Dynamics 365 Project Operations
Dynamics 365 Sales
Dynamics 365 Sales Insights
Dynamics 365 Supply Chain Management
Nuance Conversational IVR
Microsoft Power Platform on Azure
Windows Update for Business reports

**Neliza FITRI** Managing Director

## Microsoft Corporation

Data Centers for: Microsoft Dynamics 365 Services	
S/N	Physical Datacenter
1	Hong Kong 2 (HK2) East Asia
2	Hong Kong HKG20 East Asia
3	Hong Kong HKG21 East Asia
4	Hong Kong HKG22 East Asia
5	Hong Kong HKG23 East Asia
6	Singapore IDC2 (SG2) Southeast Asia
7	Singapore IDC3 (SG3) Southeast Asia
8	Singapore SIN06 Data Centre-SIN06 Southeast Asia
9	Singapore SIN20 Southeast Asia
10	Singapore SIN21 Southeast Asia
11	Singapore SIN22 Southeast Asia
12	Singapore SIN23 Data Centre-SIN23 Southeast Asia
13	Singapore SIN24 Data Centre-SIN24 Southeast Asia

Neliza FITRI Managing Director

